

AIR CONDITIONER

Wall mounted type

SERVICE MANUAL

INDOOR



ASUH18LPAS
ASUH24LPAS

OUTDOOR



AOUH18LPAS1
AOUH24LPAS1

FUJITSU GENERAL LIMITED

Notices:

- Product specifications and design are subject to change without notice for future improvement.
- For further details, please check with our authorized dealer.

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1. GENERAL INFORMATION

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1. GENERAL INFORMATION

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1. Specifications

1-1. Indoor unit

Type				Wall mounted		
				Inverter heat pump		
Model name				ASUH18LPAS	ASUH24LPAS	
Power supply				208/230 V ~60 Hz		
Power supply intake				Outdoor unit		
Available voltage range				187—253 V		
Capacity	Cooling	Rated	kW	5.28	7.03	
			Btu/h	18,000	24,000	
		Min.—Max.	kW	1.17—5.57	1.17—7.15	
			Btu/h	4,000—19,000	4,000—24,400	
	Heating	Rated	kW	5.28	7.03	
			Btu/h	18,000	24,000	
		Min.—Max.	kW	0.82—7.03	0.85—8.50	
			Btu/h	2,800—24,000	2,900—29,000	
	Heating (17°F)* ¹	Rated	kW	3.28	4.51	
			Btu/h	11,200	15,400	
		Max.	kW	4.40	5.57	
			Btu/h	15,000	19,000	
Heating (5°F)* ²	Rated	kW	5.3	5.71		
		Btu/h	18,100	19,500		
	Max.	kW	5.55	5.71		
		Btu/h	18,600	19,500		
Input power	Cooling	Rated	kW	1.50	2.60	
		Min.—Max.		0.15—1.90	0.15—3.20	
	Heating	Rated		1.33	2.07	
		Min.—Max.		0.15—2.10	0.15—3.10	
	Heating (17°F)* ¹	Rated		1.12	1.58	
		Max.		1.70	2.20	
	Heating (5°F)* ²	Rated		2.47	2.85	
		Max.		2.50	2.85	
Current	Cooling	Rated	A	6.7	11.4	
	Heating		5.9	9.1		
EER2	Cooling	kW/kW	3.52	2.7		
		Btu/hW	12.0	9.2		
COP2	Heating	kW/kW	3.96	3.4		
		Btu/hW	13.5	11.6		
SEER2	Cooling	Btu/hW	20.0	19.0		
HSPF2	Heating	Btu/hW	10.5	9.8		
Power factor	Cooling		%	97.3	99.2	
	Heating		98.0	98.9		
Moisture removal			pints/h (L/h)	4.0 (1.9)	6.3 (3.0)	
Maximum operating current* ³	Cooling			A	9.9	14.4
	Heating				11.9	13.9
Fan	Airflow rate	Cooling	HIGH	CFM (m ³ /h)	530 (900)	642 (1,090)
			MED		471 (800)	471 (800)
			LOW		377 (640)	377 (640)
			QUIET		241 (410)	306 (520)
		Heating	HIGH		506 (860)	594 (1,010)
			MED		406 (690)	506 (860)
			LOW		330 (560)	377 (640)
			QUIET		247 (420)	306 (520)
	Type × Qty				Crossflow fan × 1	
	Motor output			W	59	
Sound pressure level* ⁴	Cooling	HIGH	dB (A)	44	49	
				MED	42	
				LOW	37	
				QUIET	26	31
	Heating	HIGH		43	47	
				MED	39	43
				LOW	34	37
				QUIET	28	32
Heat exchanger type	Dimensions (H × W × D)		in (mm)	Main1: 8-1/4 × 31-5/16 × 1-1/16 (210 × 796 × 26.6) Main2: 4-15/16 × 31-5/16 × 1-1/16 (126 × 796 × 26.6) Sub1: 3-5/16 × 31-5/16 × 1/2 (84 × 796 × 13.3)		
	Fin pitch		FPI	Main1: 21 Main2: 21 Sub1: 18		
	Rows × Stages			Main1: 2 × 10 Main2: 2 × 6 Sub1: 1 × 4		
	Pipe type			Copper		
	Fin type			Aluminum		
	Material			Polystyrene		
Enclosure	Color			White Approximate color of Munsell N 9.25/		
	Net		in (mm)	11 × 38-9/16 × 9-7/16 (280 × 980 × 240)		
Dimensions (H × W × D)	Gross			12-11/16 × 42-7/16 × 13-5/8 (322 × 1,078 × 346)		
	Net		lb (kg)	29 (13)		
Weight	Gross			37 (17)		
	Size	Liquid	in (mm)	Ø1/4 (Ø6.35)		
Gas		Ø1/2 (Ø12.7)				
Connection pipe	Method			Flare		
	Material			PP+HDPE		
Drain hose	Tip diameter		in (mm)	Ø17/32 (Ø13.8) (I.D.), Ø5/8 to 21/32 (Ø15.8 to 16.7) (O.D.)		

Type			Wall mounted	
			Inverter heat pump	
Model name			ASUH18LPAS	ASUH24LPAS
Operation range	Cooling	°F (°C)	64 to 90 (18 to 32)	
		%RH	80 or less	
	Heating	°F (°C)	86 or less (30 or less)	
Remote controller type			Wireless (Wired, Mobile app ⁵ [FGLair™] [option])	
NOTES:				
<ul style="list-style-type: none"> Specifications are based on the following conditions: <ul style="list-style-type: none"> Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB)/75°FWB (23.9°CWB). Heating: Indoor temperature of 70°FDB (21.11°CDB)/59°FWB (15.56°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB). *1: Heating (17°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 17°FDB (-8.33°CDB)/15°FWB (-9.44°CWB). *2: Heating (5°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 5°FDB (-15.0°CDB)/4°FWB (-15.56°CWB). Test conditions are based on AHRI 210/240 2023. Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.) Protective function might work when using it outside the operation range. *3: Maximum current is maximum value when operated within the operation range. *4: Sound pressure level: <ul style="list-style-type: none"> Measured values in manufacturer's anechoic chamber. Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here. *5: Available on Google Play™ store or on App Store®. Optional WLAN Adapter is also required. For details, refer to the setting manual. 				

M condition						
Model name			ASUH18LPAS		ASUH24LPAS	
Capacity	Cooling	Rated	kW	5.28	7.03	
			Btu/h	18,000	24,000	
		Min.—Max.	kW	1.17—5.57	1.17—7.15	
			Btu/h	4,000—19,000	4,000—24,400	
		Heating	Rated	kW	5.28	7.03
				Btu/h	18,000	24,000
	Min.—Max.		kW	0.82—7.03	0.85—8.50	
			Btu/h	2,800—24,000	2,900—29,000	
	Heating (17°F)*	Rated	kW	3.28	4.51	
			Btu/h	11,200	15,400	
		Max.	kW	4.40	5.57	
			Btu/h	15,000	19,000	
Input power	Cooling	Rated	kW	1.50	2.60	
				Min.—Max.	0.15—1.90	0.15—3.20
	Heating	Rated		1.33	2.07	
		Min.—Max.		0.15—2.10	0.15—3.10	
	Heating (17°F)*	Rated		1.12	1.58	
		Max.		1.70	2.20	
Current	Cooling	Rated	A	6.7	11.4	
	Heating		5.9	9.1		
EER	Cooling	kW/kW	3.52	2.70		
		Btu/hW	12.0	9.2		
COP	Heating	kW/kW	3.96	3.40		
		Btu/hW	13.5	11.6		
SEER	Cooling	Btu/hW	20.0	19.0		
HSPF	Heating	Btu/hW	11.0			
Power factor	Cooling	%	97.3	99.2		
	Heating		98.0	98.9		
NOTES:						
<ul style="list-style-type: none"> Specifications are based on the following conditions: <ul style="list-style-type: none"> Cooling: Indoor temperature of 80°FDB (26.67°CDB)/67°FWB (19.44°CWB), and outdoor temperature of 95°FDB (35°CDB)/75°FWB (23.9°CWB). Heating: Indoor temperature of 70°FDB (21.11°CDB)/59°FWB (15.56°CWB), and outdoor temperature of 47°FDB (8.33°CDB)/43°FWB (6.11°CWB). *: Heating (17°F): Indoor temperature of 70°FDB (21.11°CDB)/60°FWB (15.56°CWB), and outdoor temperature of 17°FDB (-8.33°CDB)/15°FWB (-9.44°CWB). Test conditions are based on AHRI 210/240 2017. Pipe length: 25 ft (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.) 						

1-2. Outdoor unit

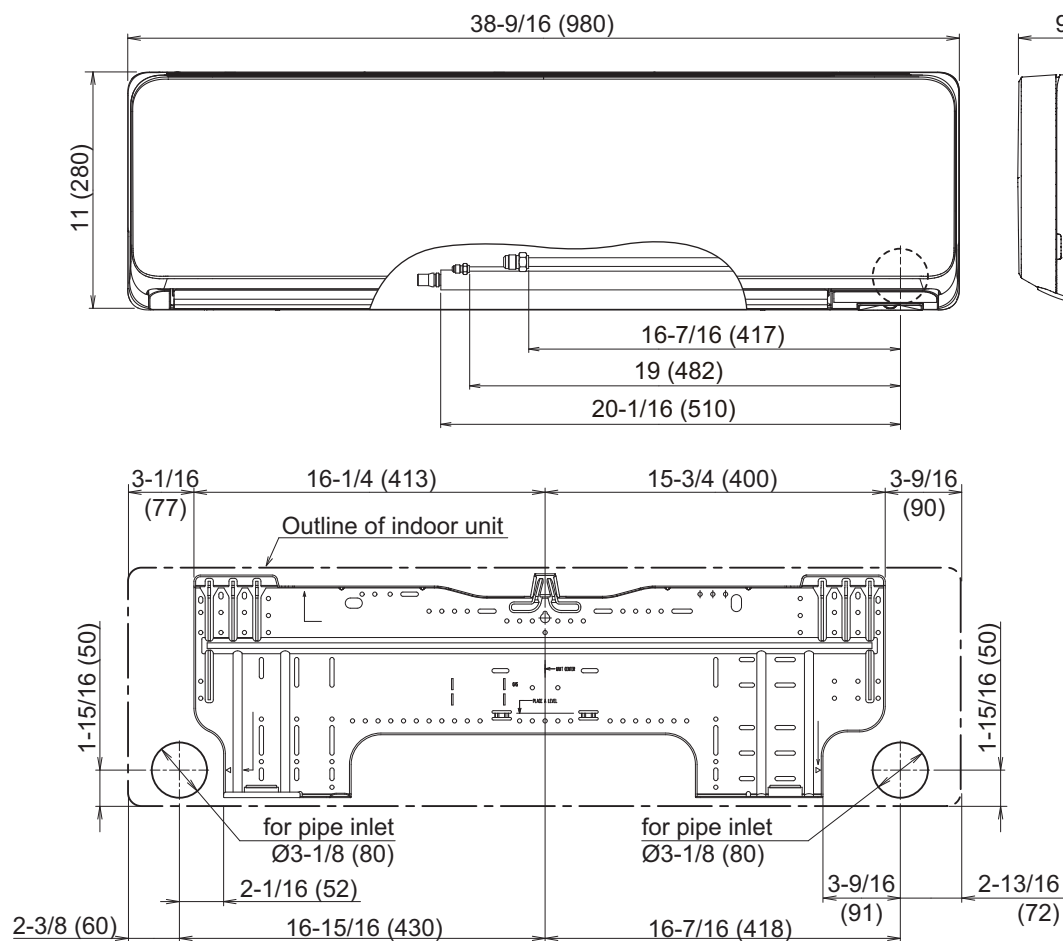
Type			Inverter heat pump	
Model name			AOUH18LPAS1	AOUH24LPAS1
Power supply			208/230 V ~ 60 Hz	
Power supply intake			Outdoor unit	
Available voltage range			187—253 V	
Starting current			A	6.7
Fan	Airflow rate	Cooling	CFM (m ³ /h)	1,348 (2,290)
		Heating		
	Type × Q'ty	Propeller fan × 1		
Motor output			W	49
Sound pressure level *1			Cooling	50
			Heating	53
Dimensions (H × W × D)			in (mm)	Main1: 23-1/8 × 34-11/16 × 11/16 (588 × 881 × 18.19) Main2: 23-1/8 × 33-1/2 × 11/16 (588 × 851 × 18.19)
Heat exchanger type			Fin pitch	FPI
			Rows × Stages	20
			Pipe type	Main1: 1 × 28 Main2: 1 × 28
			Fin type	Copper
			Type (Material)	Aluminum
			Surface treatment	PC fin
Compressor			Type	DC rotary
			Motor output	W
				1,030
Refrigerant			Type	R410A
			Charge	lb oz
				2 lb 16 oz
				g
				1,350
Refrigerant oil			Type	RB68
			Amount	in ³ (cm ³)
				24.4 (400)
Enclosure			Material	Steel sheet
			Color	Beige
				Approximate color of Munsell 10YR 7.5/1.0
Dimensions (H × W × D)			Net	in (mm)
			Gross	24-7/8 × 31-7/16 × 11-7/16 (632 × 799 × 290)
				27-1/4 × 37 × 14-3/4 (692 × 940 × 375)
Weight			Net	lb (kg)
			Gross	86 (39)
				95 (43)
Connection pipe			Size	in (mm)
			Liquid	Ø 1/4 (Ø 6.35)
			Gas	Ø 1/2 (Ø 12.7)
			Method	Flare
			Pre-charge length	49 (15)
			Max. length	66 (20)
			Max. height difference	49 (15)
Operation range			Cooling	14 to 115 (-10 to 46)
			Heating	5 to 75 (-15 to 24)
Drain hose			Material	PP
			Tip diameter	in (mm)
				Ø 1/2 (Ø 13.0) (I. D.), Ø 5/8 to 11/16 (Ø 16.0 to 16.8) (O. D.)
NOTES:				
<ul style="list-style-type: none"> • Specifications are based on the following conditions: <ul style="list-style-type: none"> – Cooling: Indoor temperature of 80 °FDB (26.67 °CDB) / 67 °FWB (19.44 °CWB), and outdoor temperature of 95 °FDB (35 °CDB) / 75 °FWB (23.9 °CWB). – Heating: Indoor temperature of 70 °FDB (21.11 °CDB) / 59 °FWB (15 °CWB), and outdoor temperature of 47 °FDB (8.33 °CDB) / 43 °FWB (6.11 °CWB). – Pipe length: 24 ft 6 in (7.5 m), Height difference: 0 ft (0 m). (Between outdoor unit and indoor unit.) • Protective function might work when using it outside the operation range. • *1: Sound pressure level <ul style="list-style-type: none"> – Measured values in manufacturer's anechoic chamber. – Because of the surrounding sound environment, the sound levels measured in actual installation conditions might be higher than the specified values here. 				

2. Dimensions

2-1. Indoor unit

■ Models: ASUH18LPAS and ASUH24LPAS

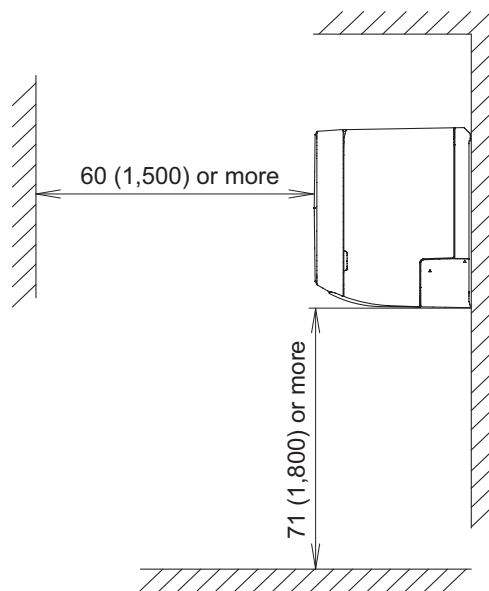
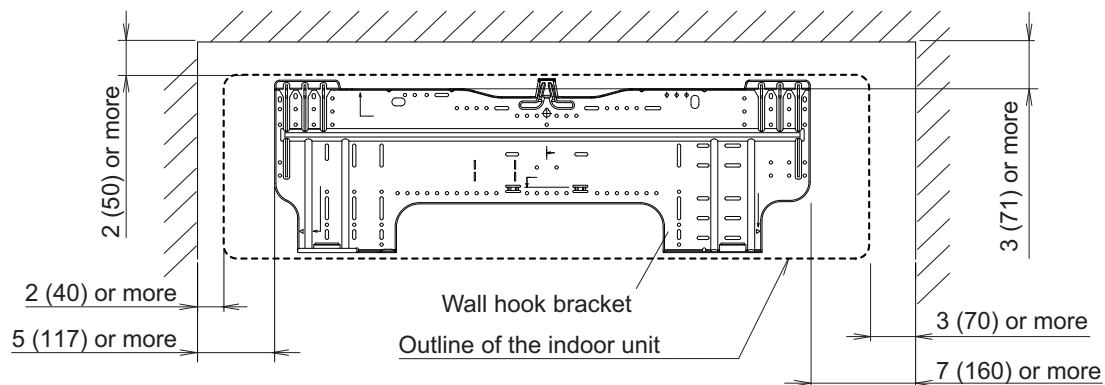
Unit: in (mm)



● Installation space requirement

Provide sufficient installation space for product safety.

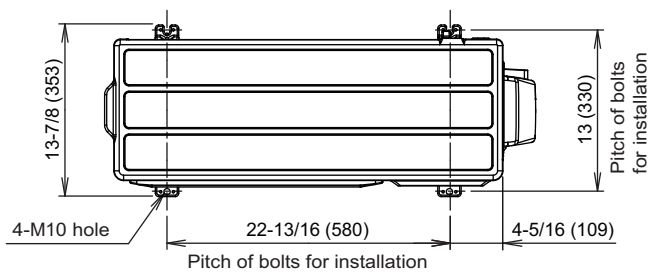
Unit: in (mm)



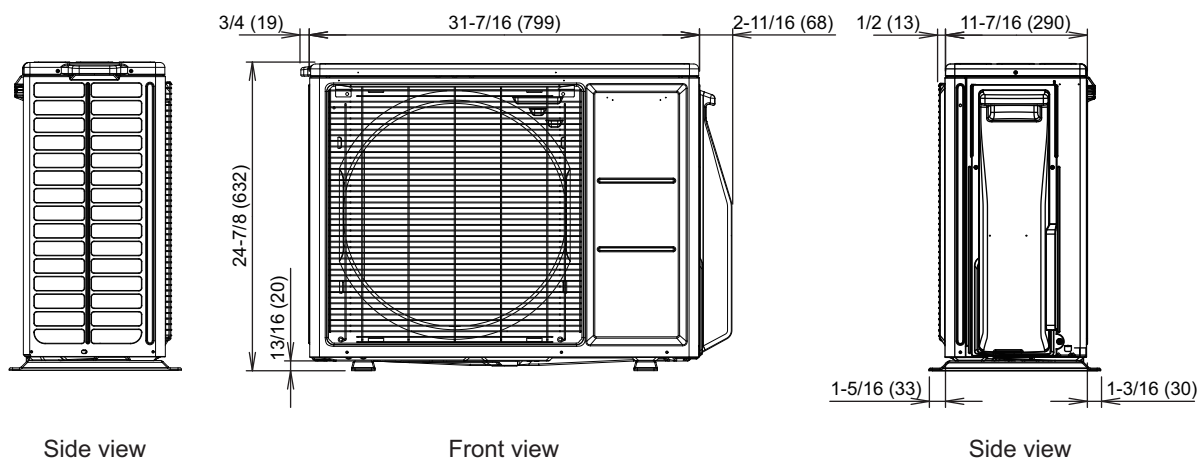
2-2. Outdoor unit

■ Models: AOUH18LPAS1 and AOUH24LPAS1

Unit: in (mm)



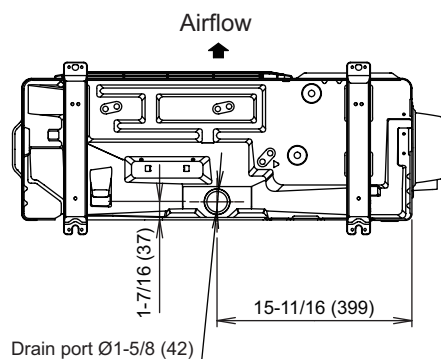
Top view



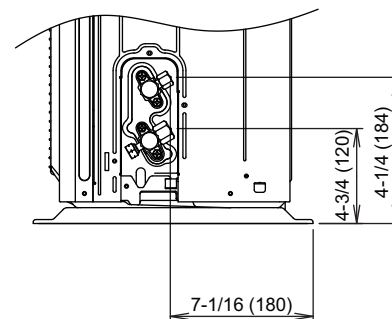
Side view

Front view

Side view



Bottom view



Side view (Valve part)

2. TECHNICAL DATA AND PARTS LIST

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2. TECHNICAL DATA AND PARTS LIST

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1. Precautions

When you start servicing, pay attention to the following points. For detailed precautions, refer to the installation manual of the products.

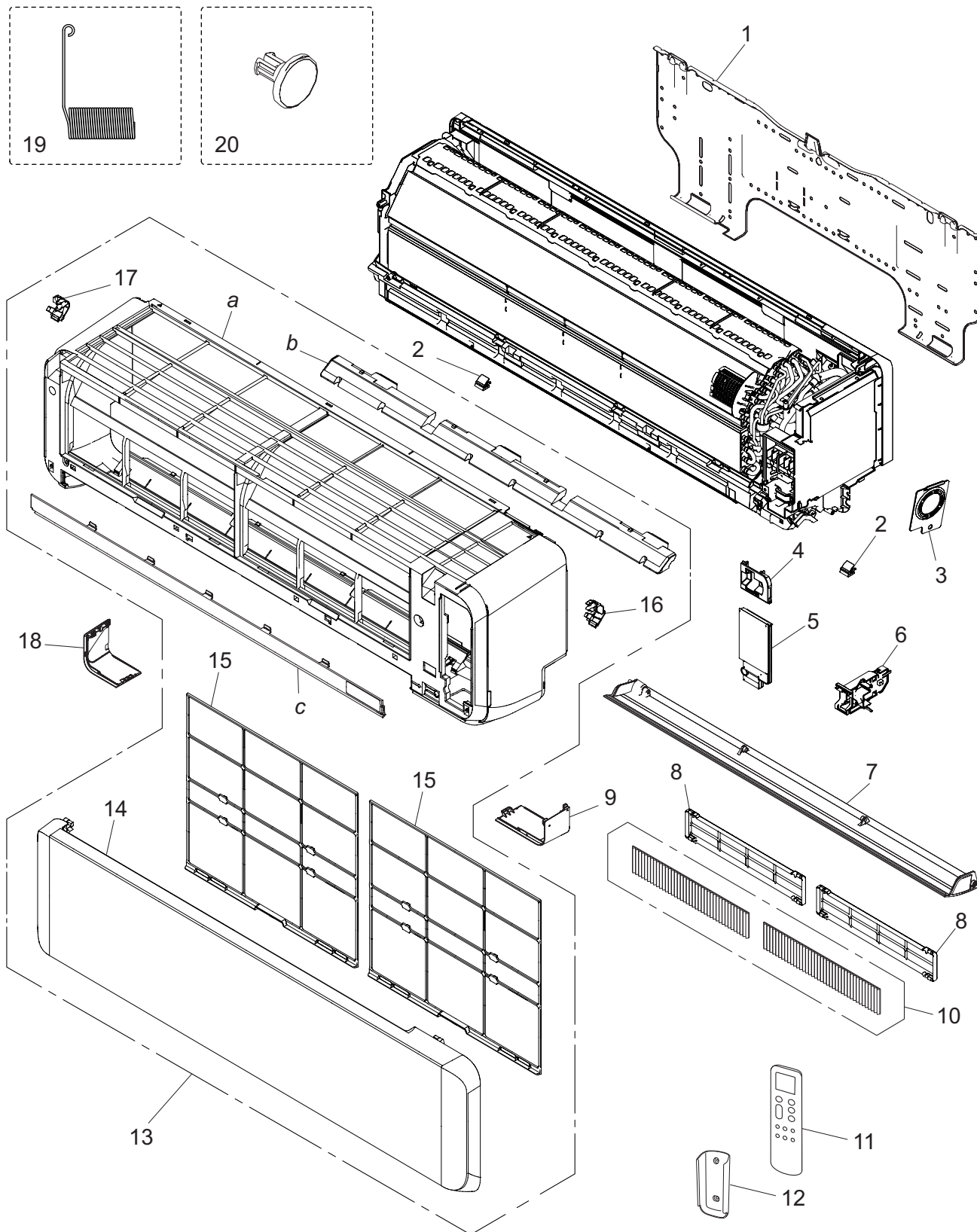
CAUTION

- Service personnel
 - Any person who is involved with working on or breaking into a refrigerant circuit should hold a current valid certificate from an industry-accredited assessment authority, which authorizes their competence to handle refrigerants safely in accordance with an industry recognized assessment specification.
 - Servicing shall only be performed as recommended by the equipment manufacturer. Maintenance and repair requiring the assistance of other skilled personnel shall be carried out under the supervision of the person competent in the use of flammable refrigerants.
 - Servicing shall be performed only as recommended by the manufacturer.
 - Work
 - Work in confined spaces shall be avoided.
 - The area around the workspace shall be sectioned off.
 - Electric shock may occur. After turning off the power, always wait 5 minutes before touching electrical components.
 - Do not touch the fins of the heat exchanger. Touching the heat exchanger fins could result in damage to the fins or personal injury such as skin rupture.
 - Do not place any other electrical products or household belongings under the product.
 - Condensation dripping from the product might get them wet, and may cause damage or malfunction to the property.
-
- Service parts information and design are subject to change without notice for product improvement.
 - For the latest information of the service parts, refer to our Service Portal.
<https://fujitsu-general.force.com/portal/>
 - Precise figure of the service parts listed in this manual may differ from the actual service parts.

2. Indoor unit parts list

2-1. Models: ASUH18LPAS and ASUH24LPAS

■ Exterior parts and Accessories



TECHNICAL DATA
AND PARTS LIST

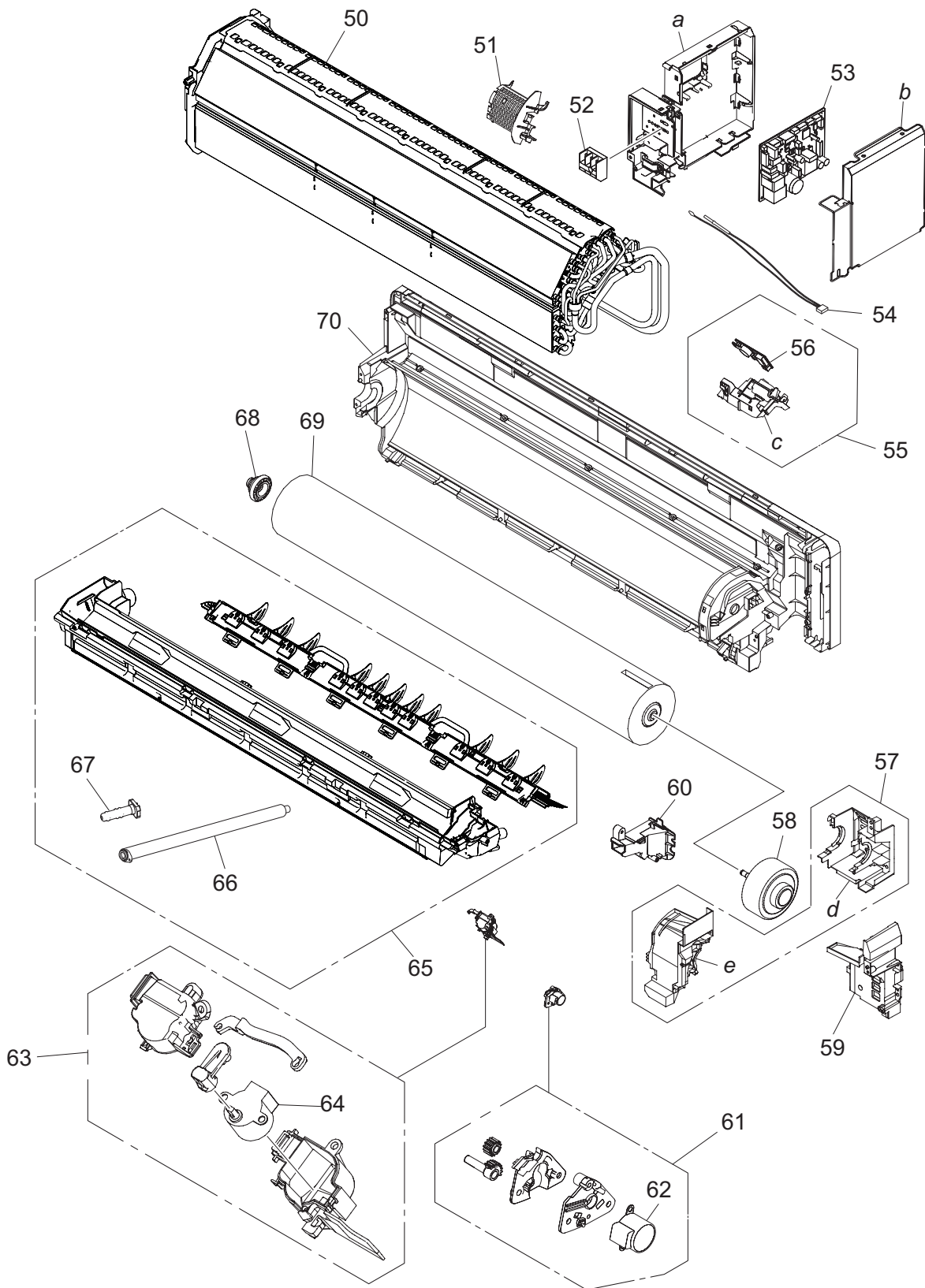
TECHNICAL DATA
AND PARTS LIST

Item no.	Part no.	Part name	Service part
1	9388158013	Bracket panel	◆
2	9387476002	Screw cover	◆
3	9313951047	Conduit holder	◆
4	9383729027	Wire cover B	◆
5	9387597035	Wire cover assy	◆
6	9383765056	WLAN adapter holder assy	◆
7	9387479010	U/D louver assy	◆
8	9332911008	Electric filter holder	◆
9	9323341036	Under cover L	◆
10	9317250009	Air clean filter assy	◆
11	9334126011	Remote controller	◆
12	9334098004	Remote controller holder	◆
13	9384977038	Front panel total assy	◆
14	9387756210	Intake grille assy	◆
15	9323340008	Air filter	◆
16	9333719009	Grille clamper L	◆
17	9333704005	Grille clamper R	◆
18	9323342033	Under cover R	◆
19	9383730030	Louver spring	◆
20	9333608006	Bush	◆
—	9901010071	Wire with connector (CN75 on main PCB—WLAN adapter)	◆
<i>a</i>	—	Front panel	—
<i>b</i>	—	Panel cover	—
<i>c</i>	—	Front panel B	—

Chassis

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST

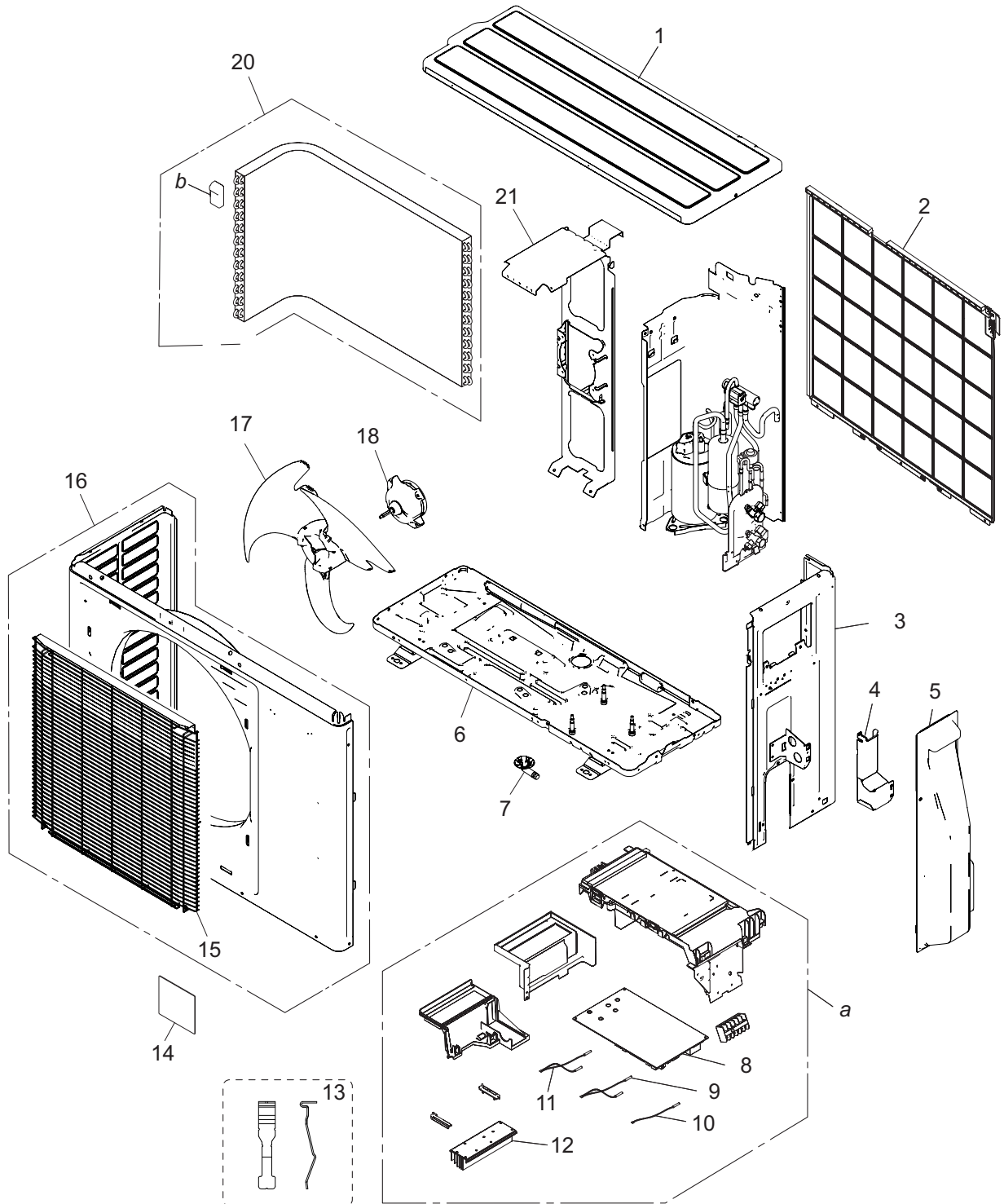


Item no.	Part no.	Part name	Service part
50	9383735165	Evaporator total assy (for 18 model)	◆
	9383735189	Evaporator total assy (for 24 model)	◆
51	9387467000	Room thermistor holder	◆
52	9901013010	Terminal	◆
53	9711732064	Main PCB (for 18 model)	◆
	9711732071	Main PCB (for 24 model)	◆
54	9900627041	Thermistor assy	◆
55	9711146052	Display assy	◆
56	9711147011	Indicator PCB	◆
57	9387589054	Motor case assy	◆
58	9603821005	Brushless motor	◆
59	9383565007	Pipe bracket	◆
60	9387488043	Cable guide	◆
61	9387714012	Gear case assy	◆
62	9901011016	Stepping motor	◆
63	9383728006	R and L louver SPM assy	◆
64	9901011023	Stepping motor	◆
65	9387590142	Drain pan total assy	◆
66	9316904002	Drain hose assy	◆
67	9316177017	Drain cap	◆
68	9333628004	Bearing D assy	◆
69	9387055054	Crossflow fan assy	◆
70	9387587173	Base assy	◆
<i>a</i>	—	Control box	—
<i>b</i>	—	Control cover	—
<i>c</i>	—	Display case	—
<i>d</i>	—	Motor case	—
<i>e</i>	—	Motor cover assy	—

3. Outdoor unit parts list

3-1. Models: AOUH18LPAS1 and AOUH24LPAS1

■ Exterior parts and chassis



TECHNICAL DATA
AND PARTS LIST

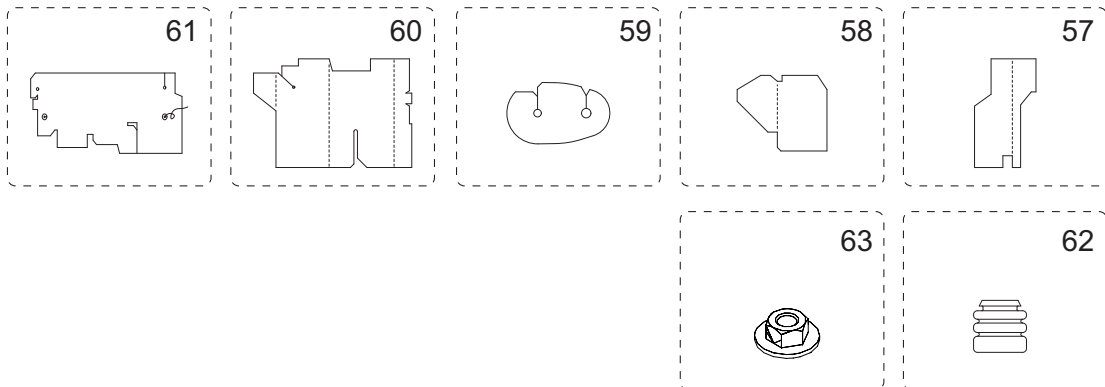
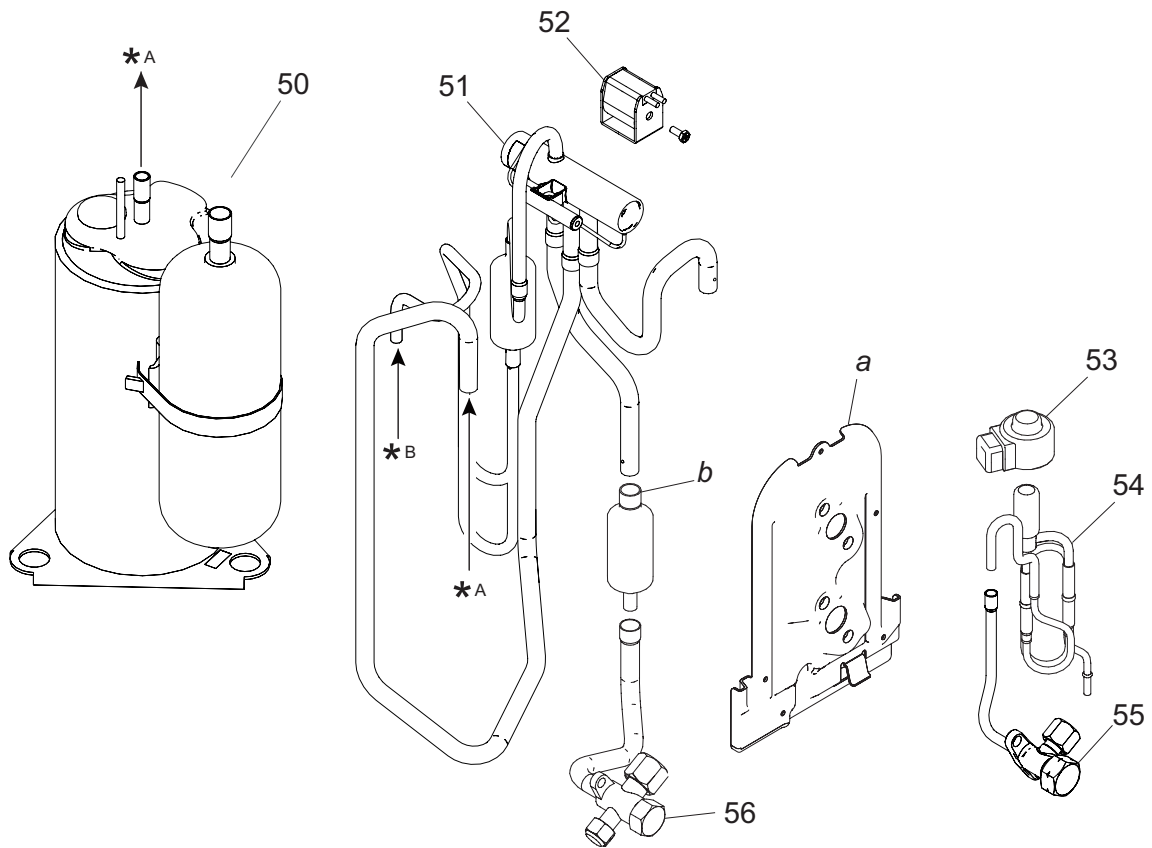
TECHNICAL DATA
AND PARTS LIST

Item no.	Part no.	Part name	Service part
1	9322556028	Top panel assy	◆
2	9322811028	Protective net assy	◆
3	9322552242	Cabinet right assy	◆
4	9384276001	Conduit cover	◆
5	9322570062	Switch cover assy	◆
6	9322314024	Base assy	◆
7	9322144003	Drain pipe	◆
8	9709686348	Main PCB (for 18 model)	◆
	9709686355	Main PCB (for 24 model)	◆
9	9900935054	Thermistor assy	◆
10	9900985011	Thermistor assy (Compressor temp.)	◆
11	9900565060	Thermistor assy (Outdoor temp.)	◆
12	9322420053	Heat sink	◆
13	9810028006	Thermistor stopper	◆
14	9317903011	Emblem	◆
15	9384273000	Fan Guard	◆
16	9322555182	Front panel assy	◆
17	9322150004	Propeller fan	◆
18	9603601003	Brushless motor	◆
19	9322553027	Motor bracket assy	◆
20	9323834286	Heat exchanger unit	◆
<i>a</i>	—	Inverter assy	—
<i>b</i>	—	Hair pin cushion	—

Compressor

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST


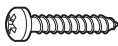


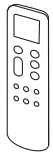


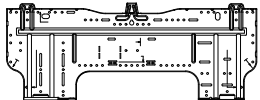




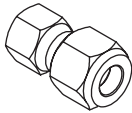


Item no.	Part no.	Part name	Service part
50	9810541000	Compressor	◆
51	9322446015	4-way valve assy	◆
52	9970194023	Solenoid	◆
53	9970173028	Expansion valve coil	◆
54	9322463029	Pulse motor valve assy	◆
55	9322474001	2-way valve assy	◆
56	9387831016	3-way valve assy	◆
57	9322824004	S-insulator K	◆
58	9323045002	S-insulator V	◆
59	9322501004	S-insulator H	◆
60	9322847003	S-insulator F	◆
61	9324014014	S-insulator B	◆
62	9322386007	Cushion rubber	◆
63	9313437008	Special nut	◆
<i>a</i>	—	Valve bracket	—
<i>b</i>	—	Muffler	—

4. Accessories




4-1. Indoor unit

■ Models: ASUH18LPAS and ASUH24LPAS

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Operating manual		1	Tapping screw (large)		5
Installation manual		1	Tapping screw (small)		2
Remote controller		1	Battery		2
Remote controller holder		1	Wall hook bracket		1
Cloth tape		1	Ion deodorization filter		1
Filter holder		2	Apple-catechin filter		1
Adapter, 1/2 (12.7)→5/8 (15.88) [in (mm)] (Only for 24 model)		1			

4-2. Outdoor unit


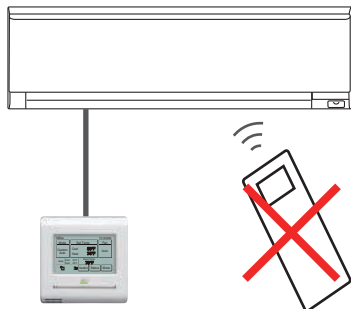


■ Models: AOUH18LPAS1 and AOUH24LPAS1

Part name	Exterior	Q'ty	Part name	Exterior	Q'ty
Installation manual		1	Cable tie		2
Drain pipe		1			

5. Optional parts

5-1. Indoor unit

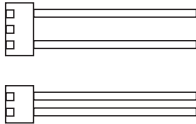


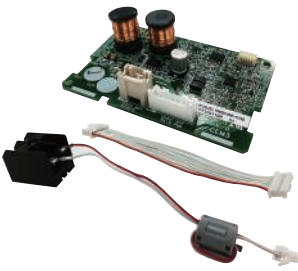


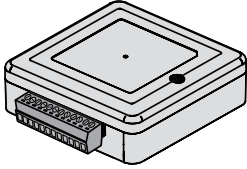

■ Controllers

Exterior	Part name	Model name	Summary
	Wired Remote Controller	UTY-RNRUZ*	<p>Easy finger touch operation with LCD panel. Backlit LCD enables easy operation in a dark room. Wire type: Non-polar 2-wire Optional Communication Kit is necessary for installation.</p> <p>NOTE: When this remote controller is connected, wireless remote controller cannot be used.</p>  <p style="text-align: center;">Wireless RC</p>
	Simple Remote Controller	UTY-RSRY	<p>Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, temperature setting, and operation mode. Wire type: Non-polar 2-wire Optional Communication Kit is necessary for installation.</p>
	Simple Remote Controller	UTY-RHRY	<p>Compact remote controller concentrates on the basic functions such as Start/Stop, fan control, and temperature setting. Wire type: Non-polar 2-wire Optional Communication Kit is necessary for installation.</p>

NOTES:

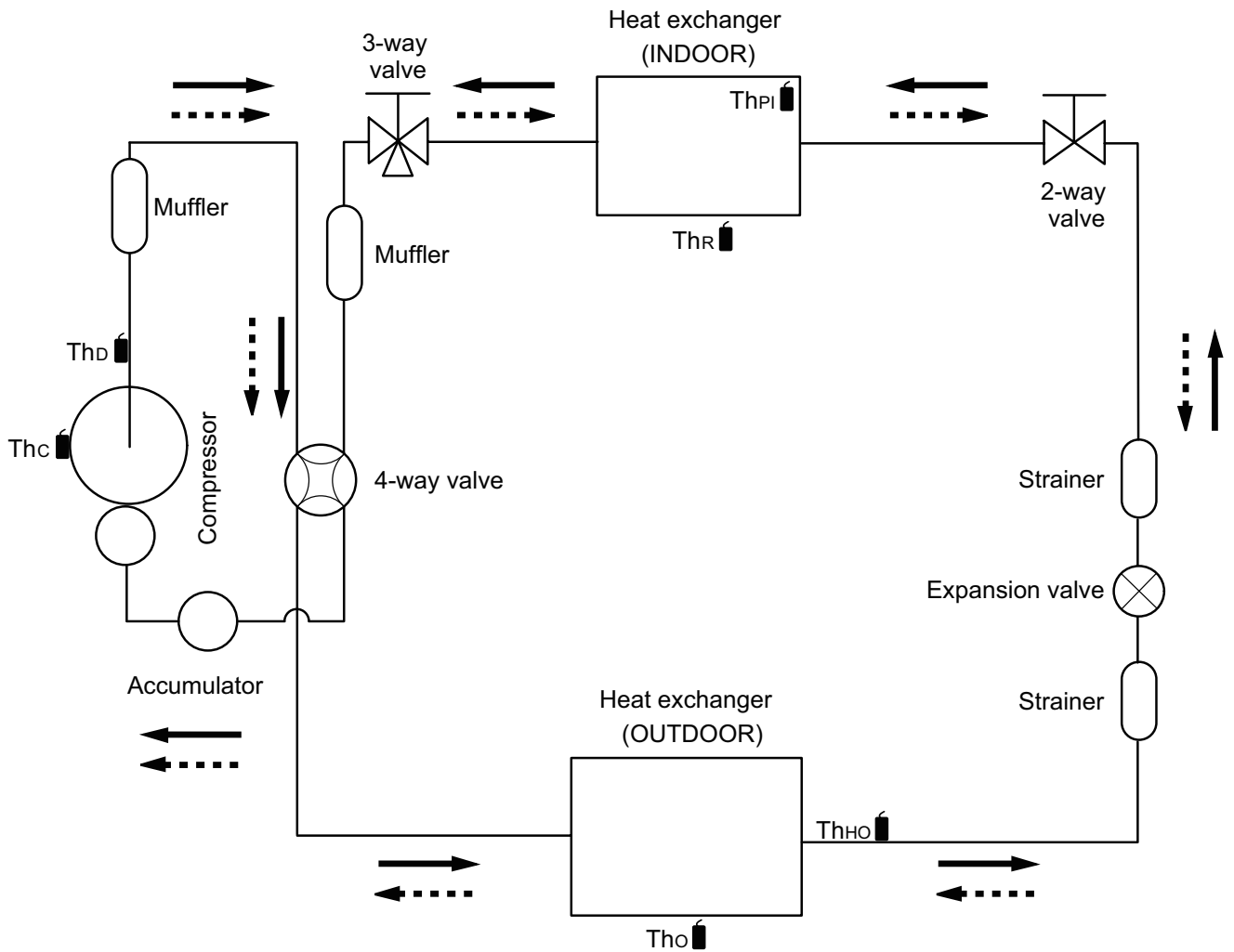
- Available functions may differ by the remote controller. For details, refer to the operation manual.
- When using the group controlling system of the Wired Remote Controller, using Wireless LAN adapter is prohibited.

Others

Exterior	Part name	Model name	Summary
	External Connect Kit	UTY-XWZX	Use to connect with various peripheral devices and air conditioner PCB.
	External Connect Kit	UTY-XWZXZ5	Required when external device is connected.
	External Input and Output PCB	UTY-XCSXZ2	Use to connect with external devices and air conditioner PCB. Optional External Connect Kit is necessary for installation.
	Communication Kit	UTY-TWRXZ2	Use to connect Non-polar 2-core wired remote controller.
	Wireless LAN adapter	UTY-TFSXF1	Remotely manage an air conditioning system using mobile devices such as smartphones and tablets. Appropriate application for each region is required to use this option. For details, contact FGL sales company.
	Modbus Converter	UTY-VMSX	For connection between indoor unit with UART interface and a Modbus open network.
	Thermostat Converter	UTY-TTRX	This converter can control Fujitsu General products using a third-party thermostat controller.
	Network Converter	UTY-VTGX	This converter is required when connecting single split system to VRF network system.

6. Refrigerant system diagrams

6-1. Models: AOUH18LPAS1 and AOUH24LPAS1



Cooling
 Heating

Th_c : Thermistor (Compressor temperature)

Th_D : Thermistor (Discharge temperature)

Th_o : Thermistor (Outdoor temperature)

Th_{HO} : Thermistor (Heat exchanger out temperature)

Th_{PI} : Thermistor (Pipe temperature)

Th_R : Thermistor (Room temperature)

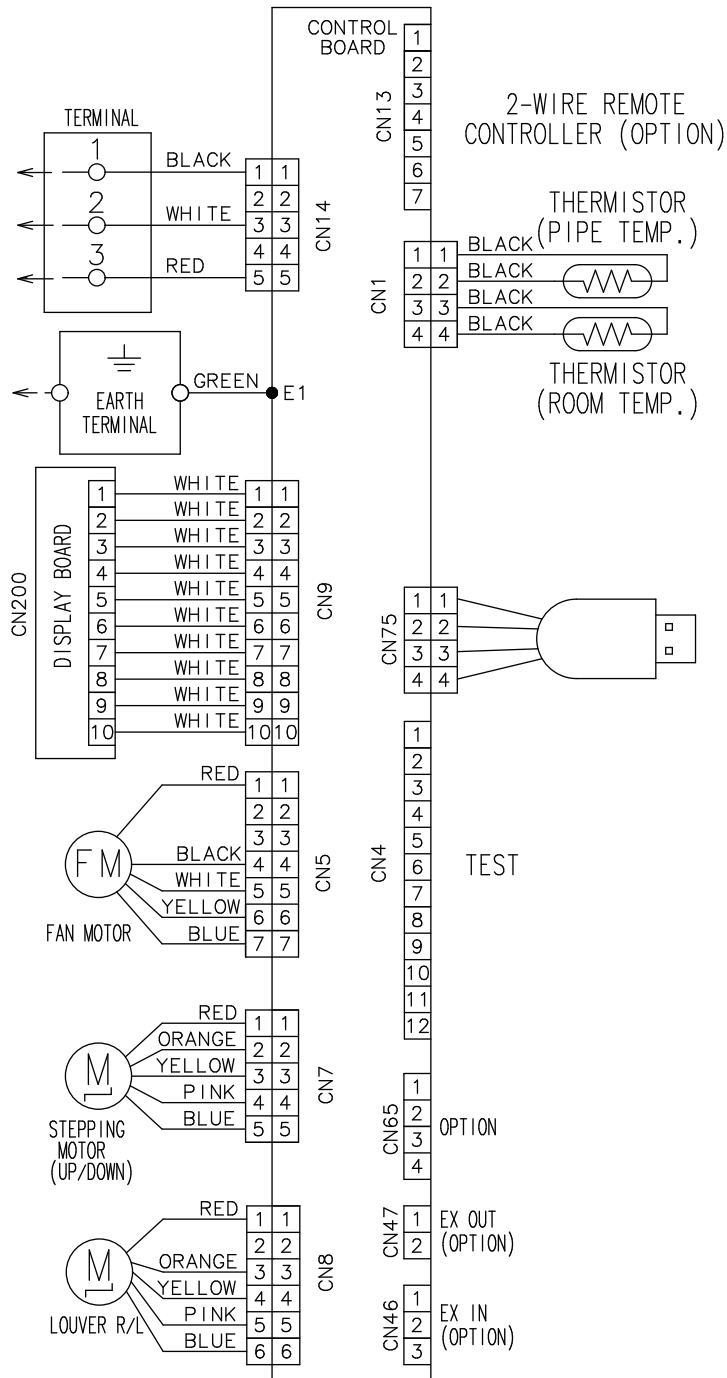
7. Wiring diagrams

7-1. Indoor unit

Models: ASUH18LPAS and ASUH24LPAS

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST

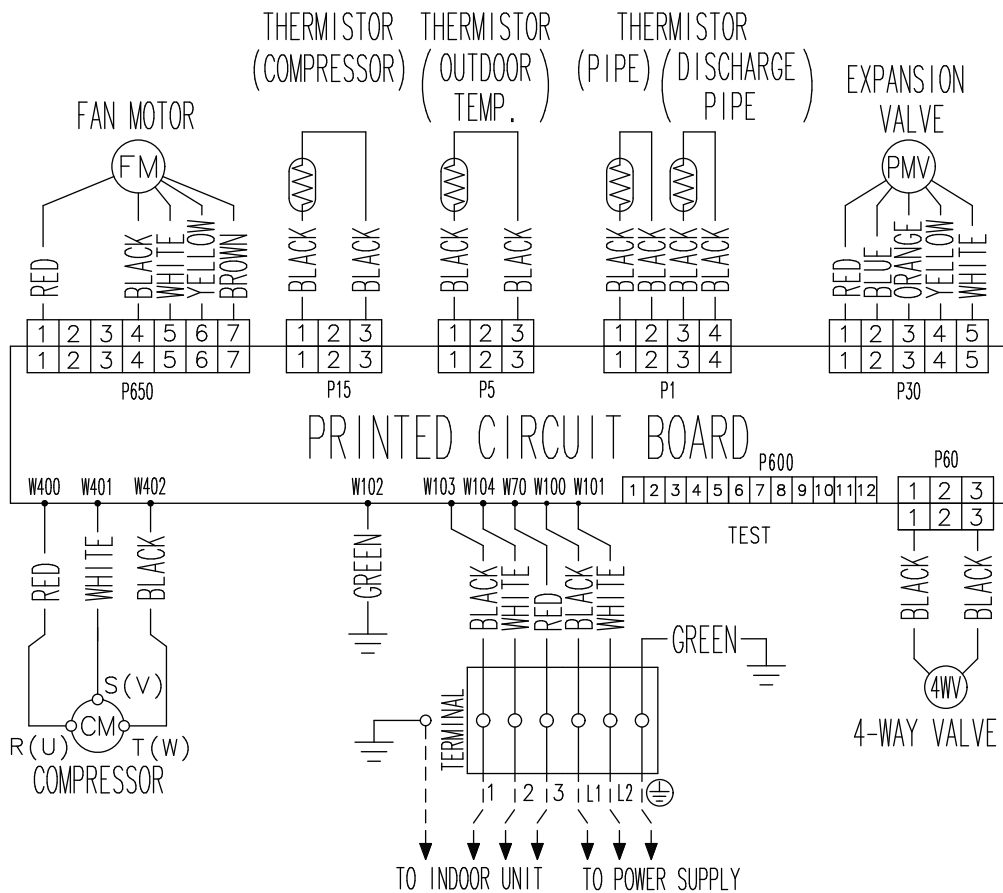


7-2. Outdoor unit

Models: AOUH18LPAS1 and AOUH24LPAS1

TECHNICAL DATA AND PARTS LIST

TECHNICAL DATA AND PARTS LIST



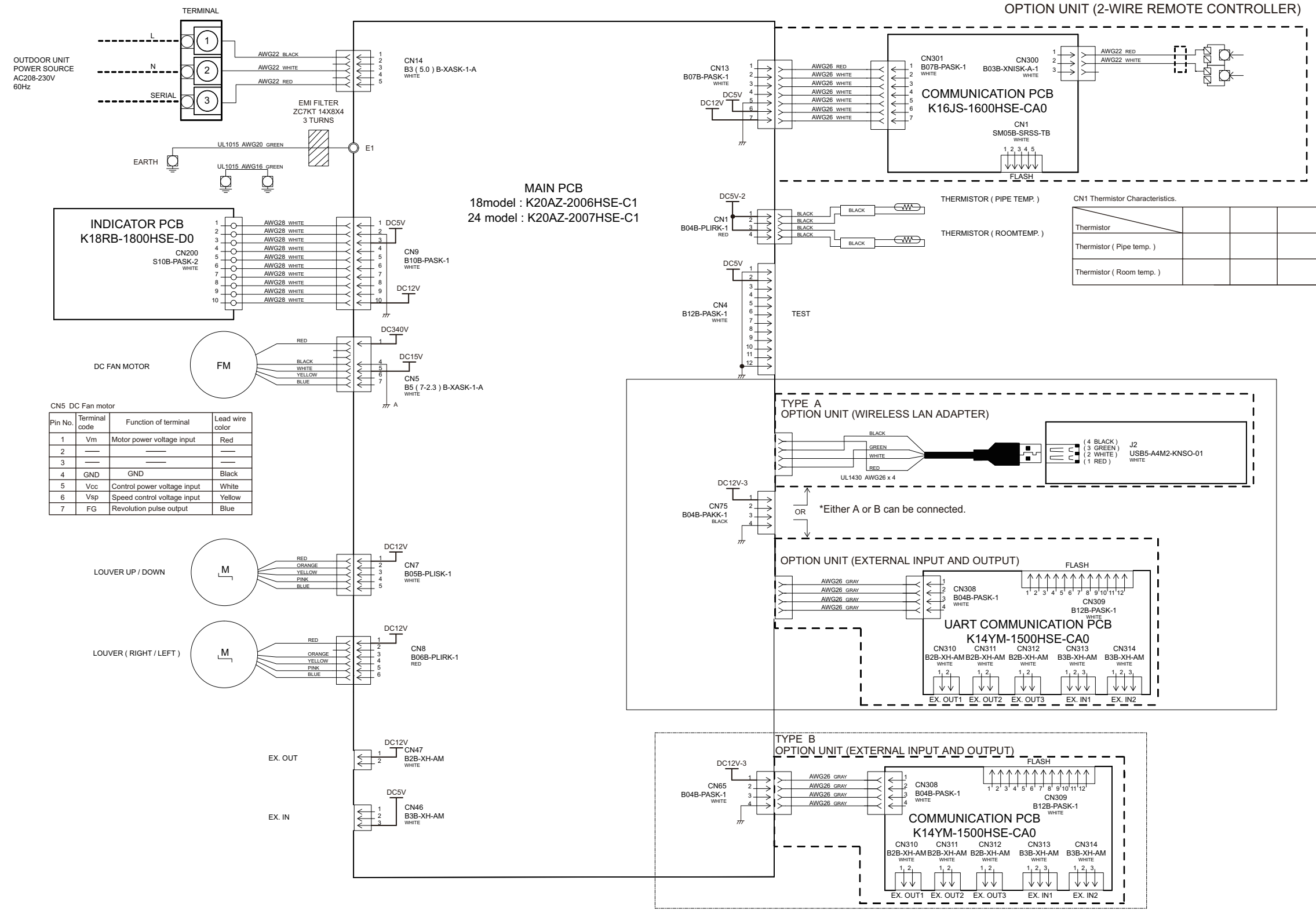
8. PC board diagrams

8-1. Models: ASUH18LPAS and ASUH24LPAS

TECHNICAL DATA AND PARTS LIST

TECHNICAL DATA AND PARTS LIST

CONTROL UNIT
 18 model : EZ-0201KHSE
 24 model : EZ-0201LHSE

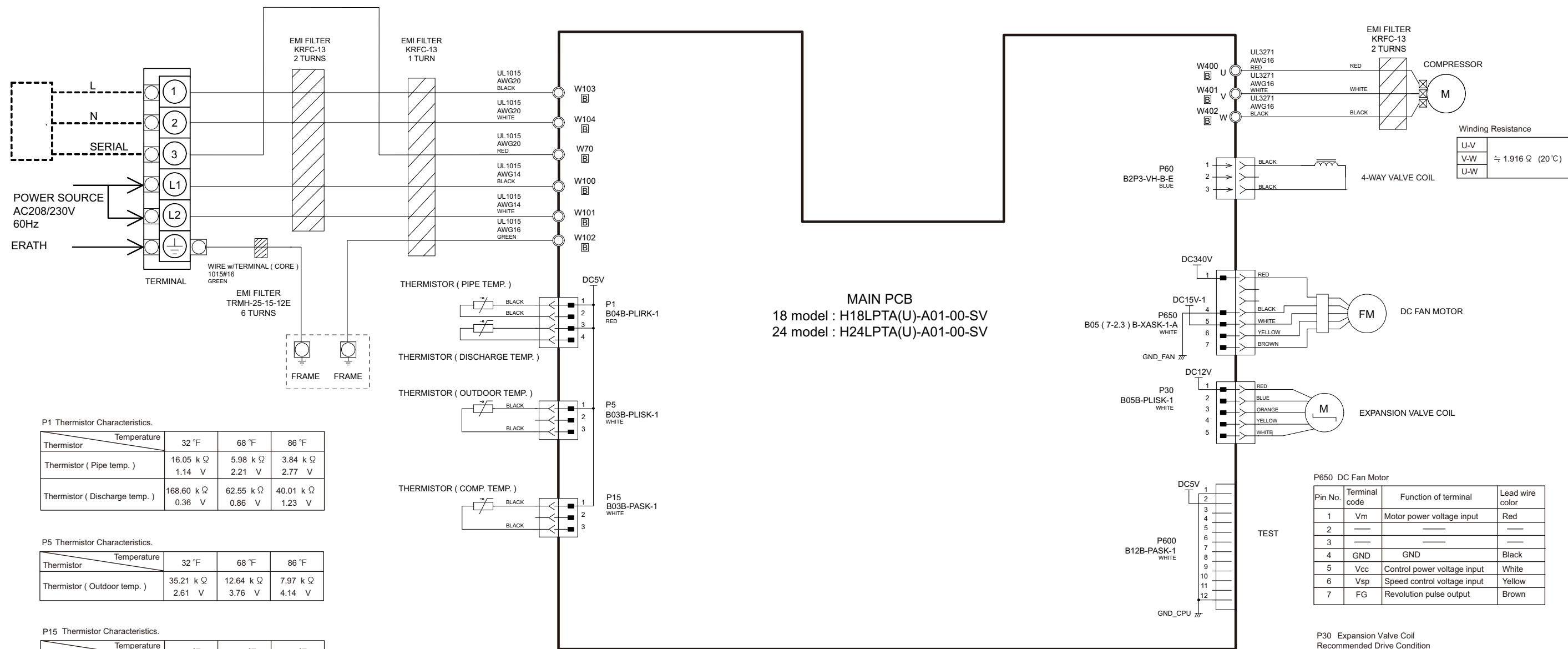


8-2. Models: AOUH18LPAS1 and AOUH24LPAS1

INVERTER ASSEMBLY
18, 24 models : EZ-02012HUE

TECHNICAL DATA
AND PARTS LIST

TECHNICAL DATA
AND PARTS LIST



MAIN PCB
18 model : H18LPTA(U)-A01-00-SV
24 model : H24LPTA(U)-A01-00-SV

P1 Thermistor Characteristics.

Temperature	32 °F	68 °F	86 °F
Thermistor	16.05 k Ω	5.98 k Ω	3.84 k Ω
Thermistor (Pipe temp.)	1.14 V	2.21 V	2.77 V
Thermistor (Discharge temp.)	168.60 k Ω	62.55 k Ω	40.01 k Ω
	0.36 V	0.86 V	1.23 V

P5 Thermistor Characteristics.

Temperature	32 °F	68 °F	86 °F
Thermistor	35.21 k Ω	12.64 k Ω	7.97 k Ω
Thermistor (Outdoor temp.)	2.61 V	3.76 V	4.14 V

P15 Thermistor Characteristics.

Temperature	32 °F	68 °F	86 °F
Thermistor	168.60 k Ω	62.55 k Ω	40.01 k Ω
Thermistor (Compressor temp.)	0.36 V	0.86 V	1.23 V

Winding Resistance

U-V	≈ 1.916 Ω (20 °C)
V-W	
U-W	

P650 DC Fan Motor

Pin No.	Terminal code	Function of terminal	Lead wire color
1	Vm	Motor power voltage input	Red
2	---	---	---
3	---	---	---
4	GND	GND	Black
5	Vcc	Control power voltage input	White
6	Vsp	Speed control voltage input	Yellow
7	FG	Revolution pulse output	Brown

P30 Expansion Valve Coil
Recommended Drive Condition
Unipolar Drive, 1-2 Phase Excitation.

1(Red) - 3(Blue)	Coil resistance ≈ 46.0 Ω (20 °C)
1(Red) - 4(Orange)	
1(Red) - 5(Yellow)	
1(Red) - 6(White)	

3. TROUBLESHOOTING

CONTENTS

3. TROUBLESHOOTING

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1. Error code

When a problem occurs in the system or the connected device, the error content is notified by displaying the code.

NOTE: This function is only available in a system with indoor or IR receiver units equipped with indicator lamps to show the error content.

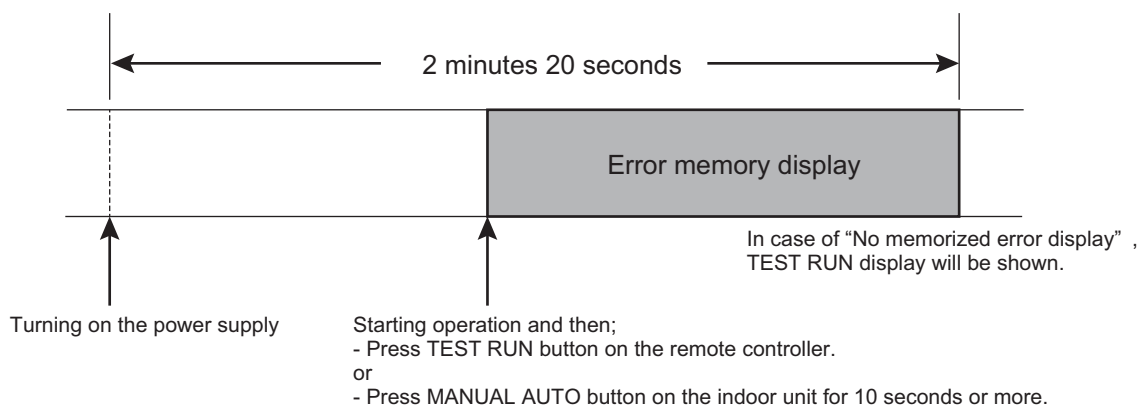
Errors, once displayed, will be automatically stored in the PC board of the indoor unit. Even if the power is disconnected, the memory containing the error history will not be erased.

If another error occurs later, the stored error memory will be updated automatically and replaced with the new one. (Previous error will be erased.)

1-1. How to check the error memory

When an error occurs, the operation lamp (Green) and the timer lamp (Orange) indicate the error content by blinking. To check the error memory, follow the procedures below.

1. Stop the operation of the air conditioner, and then disconnect the power supply.
2. Reconnect the power supply.
3. In one of the following two methods, the memorized error is only displayed during the “3 minutes ST”^{*} state period.
 - Start the operation and then press the TEST RUN button on the remote controller.
 - Press the MANUAL AUTO button on the indoor unit for 10 seconds or more.



*: The “3 minutes ST” period lasts 2 minutes and 20 seconds after turning on the power supply.

1-2. How to erase the error memory

The error memory can be erased in one of the following two methods.

- Manual erase: Pressing the MANUAL AUTO button on the indoor unit while the “Error memory display” is being shown. (Short beep emits for about 3 seconds.)
- Automatic erase: After continuing the normal operation of the air conditioner without error for 2 hours or longer after displaying the error memory as described in [How to check the error memory](#). (Except FAN operation mode.)

1-3. Error code table (Indoor unit and wired remote controller)

The operation, timer, and economy indicators operate according to the error contents.

For confirmation of the error contents, refer the flashing pattern as follows.

Error contents	Indoor unit display			Wired remote controller display
	Operation [I] (Green)	Timer [⌚] (Orange)	Economy [E] (Green)	
E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)	1 times	1 times	Continuous	11
E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)	1 times	1 times	Continuous	11
E: 12. Wired remote controller communication error (Indoor unit)	1 times	2 times	Continuous	12
E: 18. External communication error (Indoor unit)	1 times	8 times	Continuous	18
E: 32. Indoor unit main PCB error (Indoor unit)	3 times	2 times	Continuous	32
E: 35. MANUAL AUTO button error (Indoor unit)	3 times	5 times	Continuous	35
E: 41. Room temperature sensor error (Indoor unit)	4 times	1 times	Continuous	41
E: 42. Indoor unit heat exchanger sensor error (Indoor unit)	4 times	2 times	Continuous	42
E: 51. Indoor unit fan motor error (Indoor unit)	5 times	1 times	Continuous	51
E: 58. Intake grille error (Indoor unit)	5 times	8 times	Continuous	58
E: 62. Outdoor unit main PCB error (Outdoor unit)	6 times	2 times	Continuous	62
E: 63. Inverter error (Outdoor unit)	6 times	3 times	Continuous	63
E: 64. PFC circuit error (Outdoor unit)	6 times	4 times	Continuous	64
E: 65. IPM error (Outdoor unit)	6 times	5 times	Continuous	65
E: 71. Discharge thermistor error (Outdoor unit)	7 times	1 times	Continuous	71
E: 72. Compressor thermistor error (Outdoor unit)	7 times	2 times	Continuous	72
E: 73. Outdoor unit heat exchanger thermistor error (Outdoor unit)	7 times	3 times	Continuous	73
E: 74. Outdoor temperature thermistor error (Outdoor unit)	7 times	4 times	Continuous	74
E: 84. Current sensor error (Outdoor unit)	8 times	4 times	Continuous	84
E: 94. Trip detection (Outdoor unit)	9 times	4 times	Continuous	94
E: 95. Compressor motor control error (Outdoor unit)	9 times	5 times	Continuous	95
E: 97. Outdoor unit fan motor error (Outdoor unit)	9 times	7 times	Continuous	97
E: 99. 4-way valve error (Outdoor unit)	9 times	9 times	Continuous	99
E: A1. Discharge temperature error (Outdoor unit)	10 times	1 times	Continuous	A1
E: A3. Compressor temperature error (Outdoor unit)	10 times	3 times	Continuous	A3

2. Troubleshooting with error code

2-1. E: 11. Serial communication error (Serial reverse transfer error) (Outdoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Outdoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause		Connection failure	
		External cause	
		Main PCB failure	
		Outdoor unit fan motor failure	

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

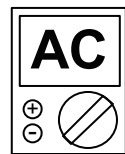
→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 3. Check the voltage of power supply

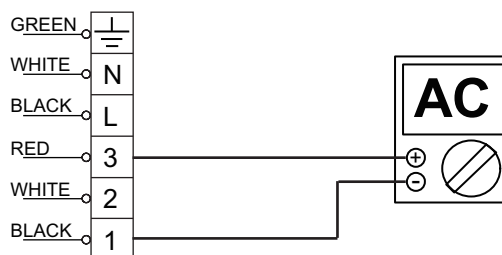
Check the voltage of power supply

Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at outdoor unit terminal L—N.



Check point 4. Check serial signal (Reverse transfer signal)

Check serial signal (Reverse transfer signal)



- Check if indicated value swings between AC 90 V and AC 270 V at the outdoor unit terminal 1—3.
- If it is abnormal, check the parts below.
 - Outdoor unit fan motor in "[Service parts information](#)" on page 03-49
- If outdoor fan motor is abnormal, replace outdoor unit fan motor and main PCB.
- If the checked parts are normal, replace the main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-2. E: 11. Serial communication error (Serial forward transfer error) (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 11
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the serial signal from outdoor unit more than 2 minutes after power on, or the indoor unit cannot receive the serial signal more than 15 seconds during normal operation.
		Fan motor	
Forecast of cause		Connection failure	
		External cause	
		Main PCB failure	
		Indoor unit fan motor failure	

Check point 1. Reset the power and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check connection

Check any loose or removed connection line of indoor unit and outdoor unit.

Check connection condition is control unit. (If there is loose connector, open cable or mis-wiring.)

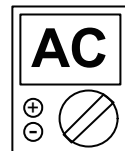
→ If there is an abnormal condition, correct it by referring to the installation manual or the *DESIGN & TECHNICAL MANUAL*.



Check point 3. Check the voltage of power supply

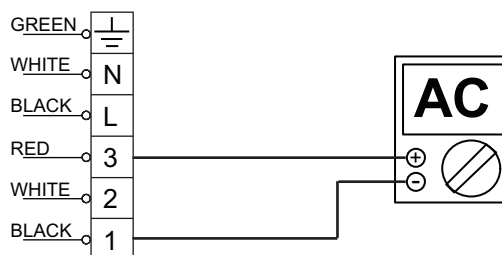
Check the voltage of power supply

Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at outdoor unit terminal L—N.



Check point 4. Check serial signal (reverse transfer signal)

Check serial signal (Forward transfer signal)



- Check if indicated value swings between AC 30 V and AC 130 V at outdoor unit terminal 2—3.
- If it is abnormal, replace main PCB.
- If it is abnormal, check indoor unit fan motor. (Indoor unit fan motor in "[Service parts information](#)" on page 03-49)
- If indoor unit fan motor is abnormal, replace indoor unit fan motor and main PCB.



End

Check point 1-2. Check external cause such as noise

- Check the complete insulation of the grounding.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

2-3. E: 12. Wired remote controller communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 12
Detective actuator	Indoor unit	Main PCB	When the indoor unit cannot receive the signal from Wired remote controller more than 1 minute during normal operation.
	Wired remote control		
Forecast of cause			Terminal connection abnormal
			Wired remote control failure
			Main PCB failure

Check point 1. Check the connection of terminal

After turning off the power, check & correct the followings.

- Check the connection of terminal between remote controller and indoor unit, and check if there is a disconnection of the cable.



Check point 2. Check connection

Check voltage at CN2 (terminal 1—3) of UTY-TWRXZ2 (Communication kit). (Power supply to the remote controller)
Upon correcting the removed connector or mis-wiring, reset the power.



- If it is DC 5 V, remote controller is failure. (Main PCB is normal)
 - Replace Remote Control
- If it is DC 0 V, main PCB is failure. (Check remote controller once again)
 - Replace main PCB



End

2-4. E: 18. External communication error (Indoor unit)

Indicator	Indoor unit	Operation indicator	1 time flash
		Timer indicator	8 time flash
		Economy indicator	Continuous flash
		Error code	E: 18
Detective actuator	Indoor unit	External communication error	After receiving a signal from the external input and output PCB, the same signal has not been received for 15 seconds.
Forecast of cause			Connection failure
			WLAN adapter failure
			Main PCB

Check point 1. Check the connection

- Check any loose or removed connection between the main PCB to the WAN adapter.
-> If there is an abnormal condition, correct it by refer to the installation manual or the "DESIGN & TECHNICAL MANUAL".
- Check the connection condition on the WLAN adapter and the main PCB (If there is loose connector, open cable or mis-wiring.)



Check point 2. Replace the WLAN adapter

If check point 1 do not improve the symptom, change WLAN adapter.



Check point 3. Replace main PCB

If check point 2 do not improve the symptom, change main PCB



End

2-5. E: 32. Indoor unit main PCB error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 32
Detective actuator	Indoor unit	main PCB	When power is on and there is some below case. 1. When model information of EEPROM is incorrect. 2. When the access to EEPROM failed.
Forecast of cause			External cause
			Defective connection of electric components
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

→ If no, go to "Check point 1-2".



Check point 2. Check Indoor unit electric components

- Check all connectors. (loose connector or incorrect wiring)
- Check any shortage or corrosion on PCB.



Check point 3. Replace main PCB

Change main PCB.



End

Check point 1-2. Check external cause such as noise

- Check if the ground connection is proper.
- Check if there is any equipment that causes harmonic wave near the power cable (Neon light bulb or any electronic equipment which causes harmonic wave).



End

NOTE: EEPROM

EEPROM (Electrically Erasable and Programmable Read Only Memory) is a non-volatile memory which keeps memorized information even if the power is turned off. It can change the contents electronically. To change the contents, it uses higher voltage than normal, and it cannot change a partial contents. (Rewriting shall be done upon erasing the all contents.) There is a limit in a number of rewriting.

2-6. E: 35. MANUAL AUTO button error (Indoor unit)

Indicator	Indoor unit	Operation indicator	3 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 35
Detective actuator	Indoor unit controller PCB	When the MANUAL AUTO button becomes on for consecutive 30 or more seconds.	
	Indicator PCB		
	Manual auto switch		
Forecast of cause		MANUAL AUTO button failure	
		Controller PCB and indicator PCB failure	

Check point 1. Check the MANUAL AUTO button

- Check if MANUAL AUTO button is kept pressed.
- Check On/Off switching operation by using a meter.



If MANUAL AUTO button is disabled (on/off switching), replace it.



Check point 2. Replace main PCB and indicator PCB

If Check Point 1 does not improve the symptom, change main PCB and indicator PCB.



End

2-7. E: 41. Room temperature sensor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 41
Detective actuator	Indoor unit main PCB	Room temperature thermistor is open or short is detected always.	
	Room temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

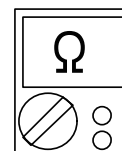
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the room thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.



If the voltage does not appear, replace main PCB.



End

2-8. E: 42. Indoor unit heat exchanger sensor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	4 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 42
Detective actuator	Indoor unit main PCB	When heat exchanger temperature thermistor open or short circuit is detected.	
	Heat exchanger temperature thermistor		
Forecast of cause		Connector connection failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

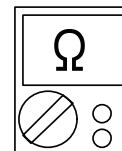
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of each indoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.



If the voltage does not appear, replace main PCB.



End

2-9. E: 51. Indoor unit fan motor error (Indoor unit)

Indicator	Indoor unit	Operation indicator	5 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 51
Detective actuator	Indoor unit	main PCB	When the actual rotation number of the indoor unit fan motor is below 1/3 of the target rotation number continuously for more than 56 seconds.
		Fan motor	
Forecast of cause		Fan rotation failure	
		Fan motor winding open	
		Motor protection by surrounding temperature rise	
		Control PCB failure	
		Indoor unit fan motor failure	

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 3. Check indoor unit fan motor

Check Indoor unit fan motor. (Refer to indoor unit fan motor in "[Service parts information](#)" on page 03-49.)
→ If Indoor unit fan motor is abnormal, replace Indoor unit fan motor.



Check point 4. Replace main PCB

If Check Point 1 to 3 do not improve the symptom, replace main PCB.



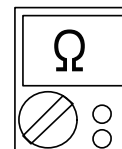
End

2-10. E: 58. Intake grille error (Indoor unit)

Indicator	Indoor unit	Operation indicator	5 time flash
		Timer indicator	8 time flash
		Economy indicator	Continuous flash
		Error code	E: 58
Detective actuator	Indoor unit main PCB	When the Micro switch is detected open while running the compressor.	
	Micro switch		
Forecast of cause		Micro switch failure	
		Shorted connector/wire	
		Main PCB failure	

Check point 1. Check limit switch

- Check operation of Micro switch. (any blocking by dust, etc.)
- Remove Micro switch and check ON/OFF switching operation by using a meter.



-> If micro switch is detective, replace it.



Check point 2. Check connector (CN11)/wire

Check loose contact of CN11/shorted wire (pinched wire).

-> Replace micro switch if the wire is abnormal



Check point 3. Replace main PCB

If Check Point 1 and 2 do not improve the symptom, change main PCB.



End

2-11. E: 62. Outdoor unit main PCB error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 62
Detective actuator	Outdoor unit	Main PCB	Access to EEPROM failed due to some cause after outdoor unit started.
Forecast of cause			External cause (Noise, temporary open, voltage drop)
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".



Check point 2. Replace main PCB

Change main PCB.



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-12. E: 63. Inverter error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: 63
Detective actuator	Outdoor unit	Inverter PCB	Error information received from inverter PCB
Forecast of cause			External cause
			Power supply to inverter PCB wiring disconnection or open
			Inverter PCB failure

Check point 1. Turn the power on again?

Error displayed again?

If no, go to ["Check point 1-2"](#).



Check point 2. Check the wiring (power supply to inverter PCB)

- Connector and wiring connection state check
- Cable open check



Check point 3. Replace inverter PCB

Replace inverter PCB



End

Check point 1-2. Check external cause

- Check if temporary voltage drop was not generated.
- Check if momentary open was not generated.
- Check if ground is connection correctly or there are no related cables near the power line.



End

2-13. E: 64. PFC circuit error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 64
Detective actuator	Outdoor unit	Main PCB	<ul style="list-style-type: none"> When inverter input DC voltage is higher than 415 V for over 3 seconds, the compressor stops. If the same operation is repeated 5 times, the compressor stops permanently.
Forecast of cause			External cause
			Connector connection failure
			Main PCB failure

Check point 1. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 2. Check connection of Connector

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If check point 1 to 2 do not improve the symptom, change main PCB.



End

2-14. E: 65. IPM error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	6 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 65
Detective actuator	Outdoor unit	Main PCB	<ol style="list-style-type: none"> 1. When more than normal operating current to IPM in main PCB flows, the compressor stops. 2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again. 3. If 1. and 2. repeats 5 times, the compressor stops permanently.
		Compressor	
Forecast of cause		<ul style="list-style-type: none"> Defective connection of electric components Outdoor fan operation failure Outdoor heat exchanger clogged Compressor failure Main PCB failure 	

Check point 1. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 2. Check outdoor fan and heat exchanger

- Is there anything obstructing the air distribution circuit?
- Is there any clogging of outdoor heat exchanger?
- Is the fan rotating by hand when operation is off?

→ If the fan motor is locked, replace it.



Check point 3. Check outdoor fan

Check outdoor fan motor. (Refer to "[E: 97. Outdoor unit fan motor error \(Outdoor unit\)](#)" on page 03-27.)

→ If the fan motor is failure, replace it.



Check point 4. Check compressor

Check compressor. (Refer to inverter compressor in "[Service parts information](#)".)



Check point 5. Replace main PCB

If Check point 1 to 4 do not improve the symptom, change main PCB.



End

2-15. E: 71. Discharge thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: 71
Detective actuator	Outdoor unit main PCB	When discharge pipe temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Discharge pipe temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

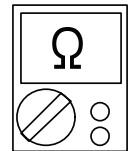
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

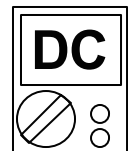
- For the discharge temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.



If the voltage does not appear, replace main PCB.



End

2-16. E: 72. Compressor thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	2 time flash
		Economy indicator	Continuous flash
		Error code	E: 72
Detective actuator	Outdoor unit main PCB	When compressor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Compressor temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

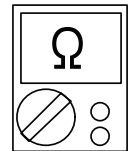
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

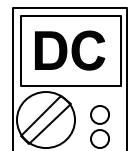
- For the compressor thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.



If the voltage does not appear, replace main PCB.



End

2-17. E: 73. Outdoor unit heat exchanger thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: 73
Detective actuator	Outdoor unit main PCB	When heat exchanger temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Heat exchanger temperature thermistor		
Forecast of cause			Connector failure
			Thermistor failure
			Main PCB failure

Check point 1. Check connection of connector

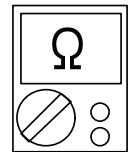
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

→ Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the outdoor unit heat exchanger thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

If the voltage does not appear, replace main PCB.



End

2-18. E: 74. Outdoor temperature thermistor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	7 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 74
Detective actuator	Outdoor unit main PCB	When outdoor temperature thermistor open or short circuit is detected at power on or while running the compressor	
	Outdoor temperature thermistor		
Forecast of cause		Connector failure	
		Thermistor failure	
		Main PCB failure	

Check point 1. Check connection of connector

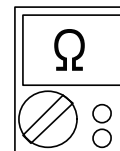
- Check if connector is loose or removed.
- Check erroneous connection.
- Check if thermistor cable is open

-> Reset power when reinstalling due to removed connector or incorrect wiring.



Check point 2. Remove connector and check thermistor resistance value

- For the outdoor temperature thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.
- If thermistor is either open or shorted, replace it and reset the power.



Check point 3. Check voltage of main PCB

Make sure circuit diagram of outdoor unit and check terminal voltage at thermistor (DC 5.0 V).

NOTE: For details of thermistor connector, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.



If the voltage does not appear, replace main PCB.



End

2-19. E: 84. Current sensor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	8 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 84
Detective actuator	Outdoor unit	main PCB	When input current sensor has detected 0 A, while inverter compressor is operating at higher than 56 rps, after 1 minute upon starting the compressor. (Except during the defrost operation)
Forecast of cause			Defective connection of electric components
			External cause
			Main PCB failure

Check point 1. Reset power supply and operate

Does error indication show again?

If no, go to "Check point 1-2".



Check point 2. Check connections of outdoor unit electrical components

- Check if the terminal connection is loose.
- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open.

Upon correcting the removed connector or miswiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



End

Check point 1-2. Check external cause at Indoor and Outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



End

2-20. E: 94. Trip detection (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	4 time flash
		Economy indicator	Continuous flash
		Error code	E: 94
Detective actuator	Outdoor unit	Main PCB	Protection stop by over-current generation after inverter compressor start processing completed generated consecutively 10 times. NOTE: The number of generations is reset when the compressor starts up.
		Compressor	
Forecast of cause		Outdoor unit fan operation defective, foreign matter on heat-exchanger, excessive rise of ambient temperature	
		Main PCB failure	
		Inverter compressor failure (lock, winding short)	

Check point 1. Check the outdoor unit fan operation, heat-exchanger, ambient temperature

- No obstructions in air passages?
- Heat exchange fins clogged
- Outdoor unit fan motor check
- Ambient temperature not raised by the effect of other heat sources?
- Discharged air not sucked in?



Check point 2. Replace main PCB

If Check point 1 do not improve the symptom, change main PCB.



Check point 3. Replace compressor

If Check point 2 do not improve the symptom, change compressor.



End

2-21. E: 95. Compressor motor control error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	5 time flash
		Economy indicator	Continuous flash
		Error code	E: 95
Detective actuator	Outdoor unit	Main PCB	<ol style="list-style-type: none"> 1. When running the compressor, if the detected rotor location is out of phase with actual rotor location more than 90°, the compressor stops. 2. After the compressor restarts, if the same operation is repeated within 40 seconds, the compressor stops again. 3. If 1. and 2. repeats 5 times, the compressor stops permanently.
		Compressor	
Forecast of cause		Defective connection of electric components	
		Main PCB failure	
		Compressor failure	

Check point 1. Check Noise from Compressor

Turn on Power and check operation noise.
→ If an abnormal noise show, replace compressor.



Check point 2. Check connection of around the compressor components

For compressor terminal, main PCB

- Check if connector is removed.
- Check erroneous connection.
- Check if cable is open. (Refer to inverter compressor in "[Service parts information](#)" on page 03-49.)

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 3. Replace main PCB

If Check point 1, 2 do not improve the symptom, change main PCB.



Check point 4. Replace compressor

If Check point 3 do not improve the symptom, change compressor.



End

2-22. E: 97. Outdoor unit fan motor error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	7 time flash
		Economy indicator	Continuous flash
		Error code	E: 97
Detective actuator	Outdoor unit	Main PCB	<ol style="list-style-type: none"> When outdoor fan rotation speed is less than 100 rpm in 20 seconds after fan motor starts, fan motor stops. After fan motor restarts, if the same operation within 60 seconds is repeated 3 times in a row, compressor and fan motor stops. If 1. and 2. repeats 5 times in a row, compressor and fan motor stops permanently.
		Fan motor	
Forecast of cause		Fan rotation failure	
		Motor protection by surrounding temperature rise	
		Main PCB failure	
		Outdoor unit fan motor	

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off. (Check if fan is caught, dropped off or locked motor)
→ If fan or bearing is abnormal, replace it.



Check point 2. Check ambient temperature around motor

Check excessively high temperature around the motor. (If there is any surrounding equipment that causes heat)
→ Upon the temperature coming down, restart operation.



Check point 3. Check outdoor unit fan motor

Check outdoor unit fan motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-49.)
→ If outdoor unit fan motor is abnormal, replace outdoor unit fan motor and main PCB.



Check point 4. Check output voltage of main PCB

Check outdoor unit circuit diagram and the voltage. (Measure at main PCB side connector)

NOTE: For details of wiring diagram, refer to "[Wiring diagrams](#)" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.



Read wire	DC voltage
Red—Black	240 V — 400 V
White—Black	13.5 V — 16.5 V

-> If the voltage is not correct, replace Main PCB.



End

2-23. E: 99. 4-way valve error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	9 time flash
		Timer indicator	9 time flash
		Economy indicator	Continuous flash
		Error code	E: 99
Detective actuator	Indoor unit	main PCB	When the indoor heat exchanger temperature is compared with the room temperature, and either following condition is detected continuously two times, the compressor stops. Indoor heat exchanger temp. - Room temp. > 20 °F (10 °C) (Cooling or Dry operation) Indoor heat exchanger temp. - Room temp. < -20 °F (-10 °C) (Heating operation) If the same operation is repeated 5 times, the compressor stops permanently.
	Heat exchanger temperature thermistor		
	Room temperature thermistor		
	4-way valve		
Forecast of cause			Connector connection failure
			Thermistor failure
			Coil failure
			4-way valve failure
			Main PCB failure

Check point 1. Check connection of connector

- Check if connector is removed.
- Check erroneous connection.
- Check if thermistor cable is open.

→ Upon correcting the removed connector or mis-wiring, reset the power.



Check point 2. Check each thermistor

- Isn't it fallen off the holder?
- Is there a cable pinched?

Check characteristics of room thermistor and indoor unit heat exchanger thermistor.

For the thermistor resistance value, refer to "[Thermistor resistance values](#)" on page 03-55.

→ If defective, replace the thermistor.



Check point 3. Check the solenoid coil and 4-way valve

- **Solenoid coil**
Remove CN30 from PCB and check the resistance value of coil. Resistance value is about 1.88 k Ω — 2.29 k Ω (at 68 °F [20 °C]).
→ If it is open or abnormal resistance value, replace solenoid coil.
- **4-way valve**
Check each piping temperature, and the location of the valve by the temperature difference.
If the value location is not proper, replace 4-way valve.

**Check point 4. Check the voltage of 4-way valve**

Check the voltage CN30 of Main PCB.

→ Check if AC 187 V (AC 208 V -10%) to AC 253 V (AC 230 V +10%) appears at CN30 of Main PCB.

- **Heating operation**
→ If it is not voltage, Replace Main PCB.
- **Cooling operation**
→ If it is voltage, Replace Main PCB.

**Check point 5. Replace main PCB**

If Check Point 1 to 4 do not improve the symptom, replace main PCB.



End

2-24. E: A1. Discharge temperature error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	10 time flash
		Timer indicator	1 time flash
		Economy indicator	Continuous flash
		Error code	E: A1
Detective actuator	Outdoor unit main PCB	Protection stop by discharge temperature ≥ 230 °F (110 °C) during compressor operation generated 2 times within 24 hours.	
	Discharge temperature thermistor		
Forecast of cause	3-way valve not opened		
	EEV or capillary tube defective, strainer clogged		
	Outdoor unit operation failure, foreign matter on heat exchanger		
	Discharge temperature thermistor failure		
	Insufficient refrigerant		
	Main PCB failure		

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.

For heating operation, check liquid side of the 3-way valve.



Check point 2. Check any of the electronic expansion valve (EEV), capillary tube, or strainer, or all

- Check if EEV open or there is a capillary tube defect. Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "[Service parts information](#)" on page 03-49.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-49.)



Check point 4. Check the discharge thermistor

The discharge temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-55.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

2-25. E: A3. Compressor temperature error (Outdoor unit)

Indicator	Indoor unit	Operation indicator	10 time flash
		Timer indicator	3 time flash
		Economy indicator	Continuous flash
		Error code	E: A3
Detective actuator	Outdoor unit main PCB	Protection stop by compressor temperature ≥ 226 °F (108 °C) during compressor operation generated 2 times within 24 hours.	
	Compressor temperature thermistor		
Forecast of cause			3-way valve not opened
			EEV defective, strainer clogged
			Outdoor unit operation failure, foreign matter on heat exchanger
			Compressor temperature thermistor failure
			Insufficient refrigerant
		Main PCB failure	

Check point 1. Check if 3-way valve is open

If the 3-way valve is closed, open the 3-way valve and check operation.

NOTE: For cooling operation, check gas side of the 3-way valve.

For heating operation, check liquid side of the 3-way valve.



Check point 2. Check the electronic expansion valve (EEV) and strainer

- Check if EEV open.
Refer to outdoor unit Electronic Expansion Valve (EEV) in "[Service parts information](#)" on page 03-49.
- Check the strainer clogging.



Check point 3. Check the outdoor unit fan and heat exchanger

- Check for foreign object at heat exchanger
- Check if fan can be rotated by hand.
- Check the motor. (Refer to outdoor unit fan motor in "[Service parts information](#)" on page 03-49.)



Check point 4. Check the compressor thermistor

The compressor temperature thermistor characteristics check. (Check by disconnecting thermistor from PCB.)

NOTE: For the characteristics of the thermistor, refer to "[Thermistor resistance values](#)" on page 03-55.



Check point 5. Check the refrigerant amount

Check the refrigerant leakage.



Check point 6. Replace main PCB

If check point 1 to 5 do not improve the symptom, replace the main PCB.



End

3. Troubleshooting without error code

3-1. Indoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Isn't the breaker down?
- Check loose or removed connection cable.

-> If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 187 to 253 V appears at outdoor unit terminal L—N.

-> If no, go to "[Check point 1](#)" and "[Check point 2](#)".



- Check fuse in filter PCB.
If fuse is open, check if the wiring between terminal and filter PCB is loose, and replace fuse.
- Check varistor in filter PCB.
If varistor is defective, there is a possibility of an abnormal power supply.
Check the correct power supply and replace varistor.
Upon checking the normal power supply, replace varistor.



End

3-2. Outdoor unit—No power

Forecast of cause	Power supply failure
	External cause
	Electrical components defective

Check point 1. Check installation condition

- Is the circuit breaker on or off?
- Check loose or removed connection cable.

→ If abnormal condition is found, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 2. Check external cause at indoor and outdoor (voltage drop or noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.

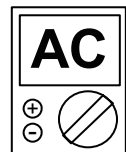


Check point 3. Check electrical components

Check the voltage of power supply.

Check if AC 187 to 253 V appears at outdoor unit terminal L - N

→ If no, go to "[Check point 1](#)" and "[Check point 2](#)".



- Check fuse in main PCB.
If fuse is open, check if the wiring between terminal and main PCB is loose, and replace fuse.
- Check varistor in main PCB.
If varistor is defective, there is a possibility of an abnormal power supply. Check the correct power supply and replace varistor.
→ Upon checking the normal power supply, replace varistor.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-3. No operation (Power is on)

Forecast of cause	Setting/ Connection failure
	External cause
	Electrical components defective

Check point 1. Check indoor and outdoor installation condition

- Indoor unit:
 - Check incorrect wiring between indoor unit and remote controller.
 - Check if there is an open cable connection.
 - Are these indoor unit, outdoor unit, and remote controller suitable model names to connect?
- > If there is some abnormal condition, correct it by referring to the installation manual and "DESIGN & TECHNICAL MANUAL".



Turn off the power and check correct followings.

- Is there loose or removed communication line of indoor unit and outdoor unit?



Check point 2. Check external cause at indoor and outdoor (Voltage drop or Noise)

- Instant drop: Check if there is a large load electric apparatus in the same circuit.
- Momentary power failure: Check if there is a defective contact or leak current in the power supply circuit.
- Noise: Check if there is any equipment causing harmonic wave near electric line. (Neon bulb or electric equipment that may cause harmonic wave)
Check the complete insulation of grounding.



Check point 3. Check wired remote controller and controller PCB

Check voltage at CN2 (terminal 1—3) of UTY-TWBXF1(Communication kit).
(Power supply to remote controller)

- If it is DC 5 V, remote controller is failure. (The controller PCB is normal)
-> Replace remote controller.
- If it is DC 0 V, controller PCB is failure. (Check the remote controller once again)
-> Replace controller PCB.



Check point 4. Replace main PCB

If check point 1 to 3 do not improve the symptom, change main PCB.



End

3-4. No cooling/No heating

Forecast of cause	Indoor unit error
	Outdoor unit error
	Effect by surrounding environment
	Connection pipe/Connection wire failure
	Refrigeration cycle failure

Check point 1. Check Indoor unit

- Does Indoor unit fan run in the HIGH mode?
- Is air filter dirty?
- Is heat exchanger clogged?
- Check if energy save function is operated.



Check point 2. Check outdoor unit operation

- Check if outdoor unit is operating.
- Check any objects that obstruct the air flow route.
- Check if heat exchanger is clogged.
- Is the valve open?



Check point 3. Check site condition

- Is capacity of Indoor unit fitted to the room size?
- Any windows open or direct sunlight?



Check point 4. Check Indoor/ Outdoor installation condition

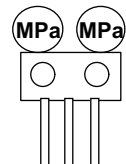
- Check connection pipe (specified pipe length and pipe diameter?)
- Check any loose or removed communication line.

→ If there is an abnormal condition, correct it by referring to the installation manual or the "DESIGN & TECHNICAL MANUAL".



Check point 5. Check Refrigeration cycle

- Check if strainer is clogged (Refer to the figure below).
- Measure gas pressure, and if there is a leakage, correct it.
- Check if EEV open or there is a capillary tube defect.
Refer to outdoor unit Electronic Expansion Valve (EEV) or Capillary tube in "[Service parts information](#)" on page 03-49.
- Check compressor.
Refer to compressor in "[Service parts information](#)" on page 03-49.
Refer to inverter compressor in "[Service parts information](#)" on page 03-49.



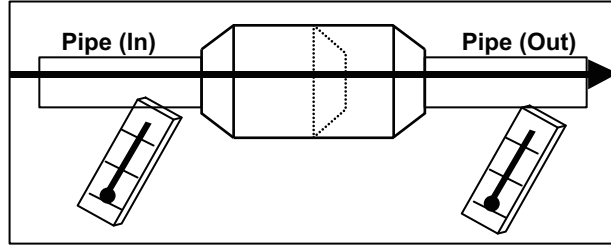
NOTE: When recharging the refrigerant, make sure to perform vacuuming, and recharge the specified amount.



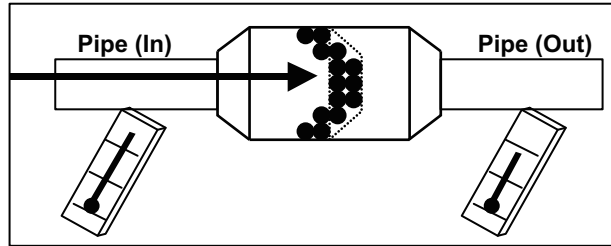
End

NOTES:

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



3-5. Abnormal noise

Forecast of cause	Abnormal installation (indoor unit/outdoor unit)
	Fan failure (indoor unit/outdoor unit)
	Compressor failure (outdoor)

Diagnosis method when abnormal noise is occurred

Abnormal noise is coming from Indoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is the installation of air suction grille and front panel normal?



- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?



End

Abnormal noise is coming from Outdoor unit.
(Check and correct followings)



- Is main unit installed in stable condition?
- Is fan guard installed normally?



- Is fan broken or deformed?
- Is the screw of fan loose?
- Is there any object which obstruct the fan rotation?



Check if vibration noise by loose bolt or contact noise of piping is happening.



Is compressor locked?

- Check Compressor
Refer to compressor and inverter compressor in "[Service parts information](#)" on page 03-49.



End

3-6. Water leaking

Forecast of cause	Erroneous installation
	Drain hose failure

Diagnosis method when water leak occurs

- Is main unit installed in stable condition?
- Is main unit broken or deformed at the time of transportation or maintenance?



- Is drain hose connection loose?
- Is there a trap in drain hose?
- Is drain hose clogged?



Is fan rotating?



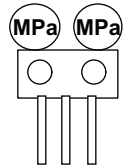
End

Diagnosis method when water is spitting out

Is the filter clogged?



Check gas pressure and correct it if there was a gas leak.



End

3-7. Too warm

Forecast of cause	House insulation setting has not been changed.
	Temperature sensing location has not been changed.
	Installation location of the wired remote.
	Function settings have not been changed.

Check point 1. Check insulation level of structure of house

Is insulation level greater than R-13?

→ If no, go to "Check Point 4".



Check point 2. Check function setting

If insulation level is greater than R-13 set function 95 to 01.

NOTE: For details of function setting number 95, refer to "Function settings" in Chapter 5. FIELD WORKING on page 05-1.



Check Point 3. Check effects of function setting change

Is the space still too warm in relation to setpoint?



Check Point 4. Verify room temperature sensing location

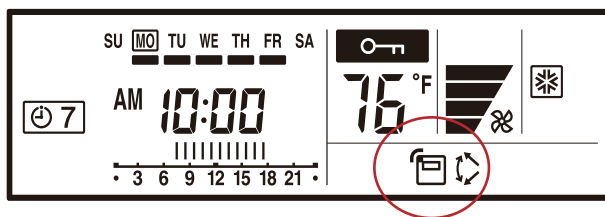
Do you want room temperature sensed at the wired remote controller (Wired remote sensor) or by they build in sensor inside the unit (Indoor unit sensor)?

→ If indoor unit sensor, go to "Check Point 5".

→ If wired remote sensor, go to "Check point 8".

Check Point 5. Check the remote controller display

Is the "Thermo Sensor Icon" displayed on the screen?

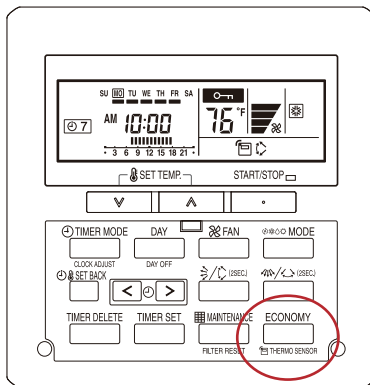


→ If no, go to "Check point 7".



Check point 6. Check the remote controller

Hold down the THERMO SENSOR button until the thermo sensor icon is turned off.



→ If the space is still too warm, go to "Check point 7".



End

Check point 7. Check function settings

Using the table on the right adjust function 31. (Room Temperature Control for indoor unit sensor)

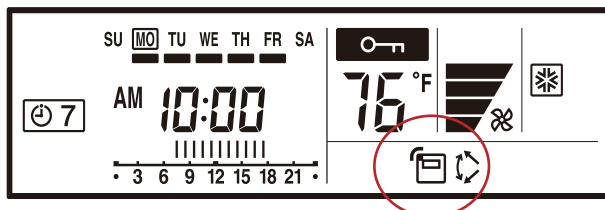
NOTE: For details of function setting number 31, refer to "Function settings" in Chapter 5. FIELD WORKING on page 05-1.



End

Check point 8. Check the remote controller display

Is the "Thermo Sensor Icon" displayed on the screen?



→ If no, go to "Check point 8-1".



Check point 9. Check the function Setting

Is function 48 (Room temperature sensor switching) set to 01?

→ If no, go to "Check point 9-1".



Check point 10. Location of the remote controller

Is the mounting location of the wired remote controller affecting the temperature sensing? (Sunlight on the remote, heat source next to the remote)

→ If no, go to "Check point 12".



Check point 11. Location of the remote controller

Move the remote controller.

→ If the space is still too warm, go to "Check point 12".



End

Check point 8-1. Check function setting

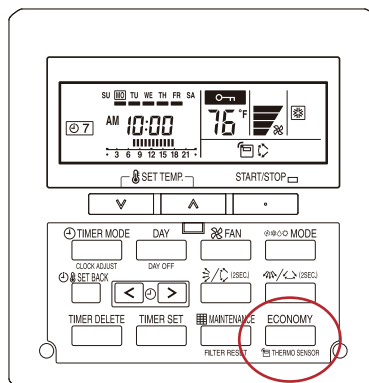
Is function 42 (Indoor room temperature sensor switching function) set to 01?

NOTE: For details of function setting number 42, refer to "Function settings" in Chapter 5. FIELD WORKING on page 05-1.



Check point 8-2. Check the remote controller

Press and hold down the THERMO SENSOR button to turn on the icon.



→ If the space is still too warm, go to "Check point 9".



End

Check point 9-1. Check function setting

Change setting of function 48 (Room temperature sensor switching) to 01.

NOTE: For details of function setting number 48, refer to "[Function settings](#)" in Chapter 5. FIELD WORKING on page 05-1.

**Check point 9-2. Check the effects of function setting change**

Did this function setting improve temperature control?

→ If the space is still too warm, go to "[Check point 10](#)".



End

Check point 12. Check function setting

Using the table on the right adjust temperature correction by changing function setting 36. (Room Temperature control for wired remote controller sensor)

NOTE: For details of function setting number 36, refer to "[Function settings](#)" in Chapter 5. FIELD WORKING on page 05-1.



End

3-8. Too cool

Forecast of cause	House insulation setting has not been changed.
	Temperature sensing location has not been changed.
	Installation location of the wired remote.
	Function settings have not been changed.

Check point 1. Check insulation level of structure of house

Is insulation level greater than R-13?

→ If no, go to "Check Point 4".



Check point 2. Check function setting

If insulation level is greater than R-13 set function 95 to 01.

NOTE: For details of function setting number 95, refer to "Function settings" in Chapter 5. FIELD WORKING on page 05-1.



Check Point 3. Check effects of function setting change

Is the space still too cool in relation to setpoint?



Check Point 4. Verify room temperature sensing location

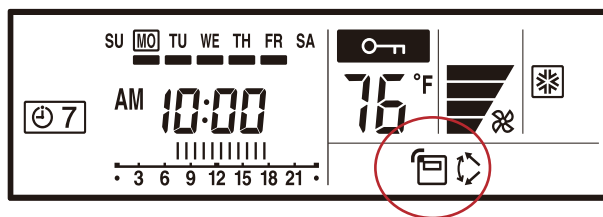
Do you want room temperature sensed at the wired remote controller (Wired remote sensor) or by they build in sensor inside the unit (Indoor unit sensor)?

→ If indoor unit sensor, go to "Check Point 5".

→ If wired remote sensor, go to "Check point 8".

Check Point 5. Check the remote controller display

Is the "Thermo Sensor Icon" displayed on the screen?

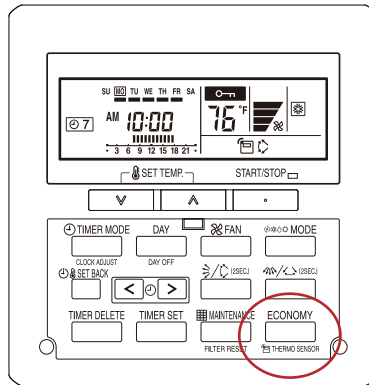


→ If no, go to "Check point 7".



Check point 6. Check the remote controller

Hold down the THERMO SENSOR button until the thermo sensor icon is turned off.



→ If the space is still too cool, go to "Check point 7".



End

Check point 7. Check function settings

Using the table on the right adjust function 30. (Room Temperature Control for indoor unit sensor)

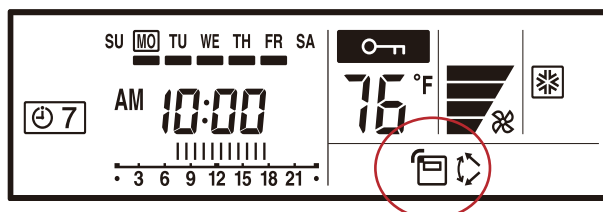
NOTE: For details of function setting number 30, refer to "Function settings" in Chapter 5. FIELD WORKING on page 05-1.



End

Check point 8. Check the remote controller display

Is the "Thermo Sensor Icon" displayed on the screen?



→ If no, go to "Check point 8-1".



Check point 9. Check the function Setting

Is function 48 (Room temperature sensor switching) set to 01?

→ If no, go to "Check point 9-1".



Check point 10. Location of the remote controller

Is the mounting location of the wired remote controller affecting the temperature sensing? (Sunlight on the remote, heat source next to the remote)

→ If no, go to "Check point 12".



Check point 11. Location of the remote controller

Move the remote controller.

→ If the space is still too cool, go to "Check point 12".



End

Check point 8-1. Check function setting

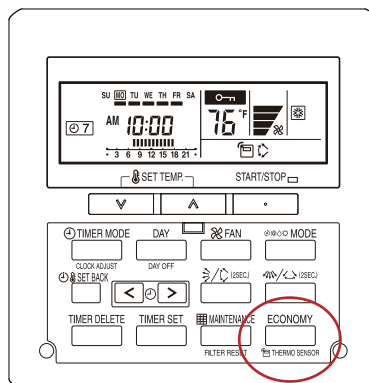
Is function 42 (Indoor room temperature sensor switching function) set to 01?

NOTE: For details of function setting number 42, refer to "Function settings" in Chapter 5. FIELD WORKING on page 05-1.



Check point 8-2. Check the remote controller

Press and hold down the THERMO SENSOR button to turn on the icon.



→ If the space is still too cool, go to "Check point 9".



End

Check point 9-1. Check function setting

Change setting of function 48 (Room temperature sensor switching) to 01.

NOTE: For details of function setting number 48, refer to "[Function settings](#)" in Chapter 5. FIELD WORKING on page 05-1.

**Check point 9-2. Check the effects of function setting change**

Did this function setting improve temperature control?

→ If the space is still too cool, go to "[Check point 10](#)".



End

Check point 12. Check function setting

Using the table on the right adjust temperature correction by changing function setting 35. (Room Temperature control for wired remote controller sensor)

NOTE: For details of function setting number 35, refer to "[Function settings](#)" in Chapter 5. FIELD WORKING on page 05-1.

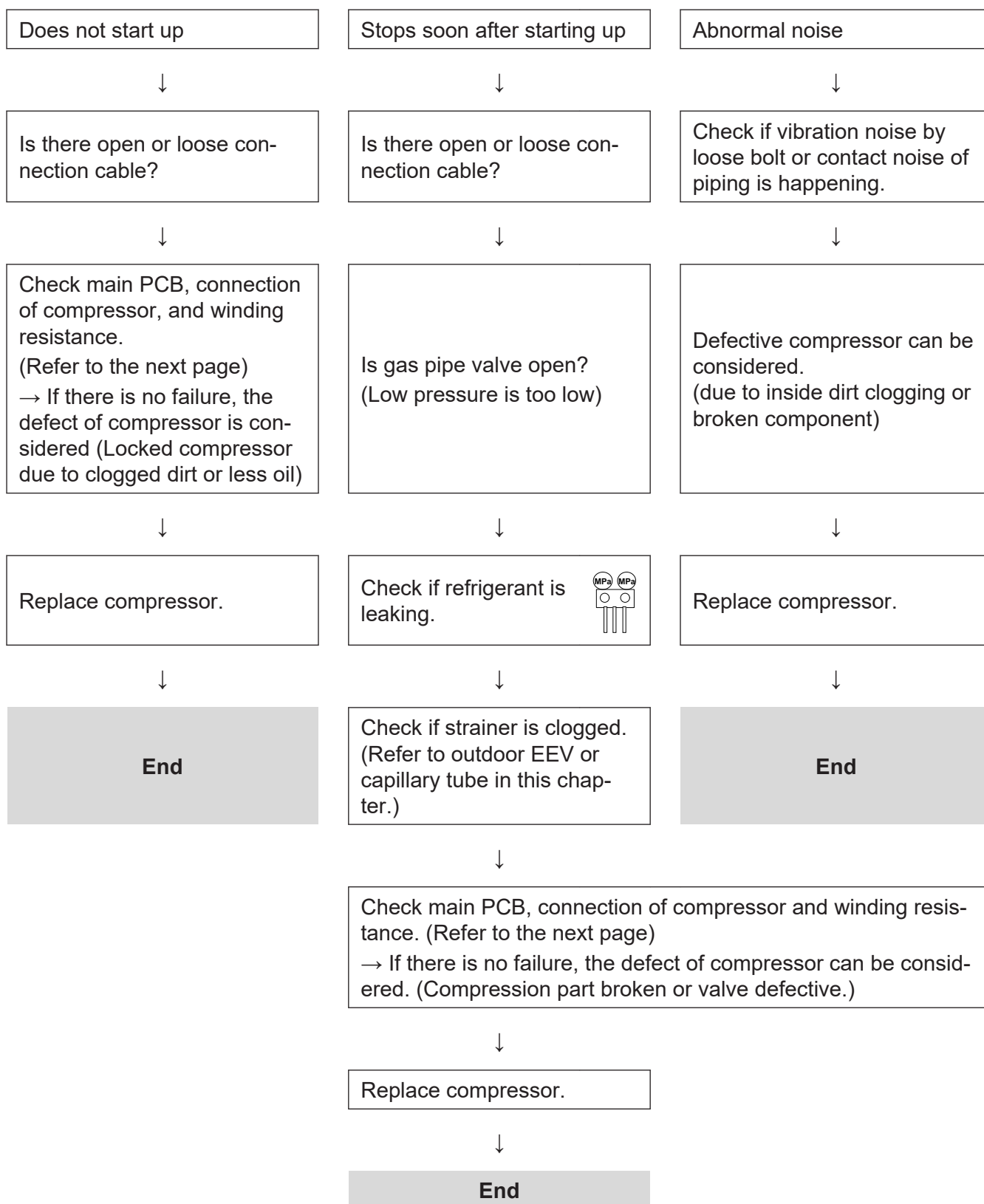


End

4. Service parts information

4-1. Compressor

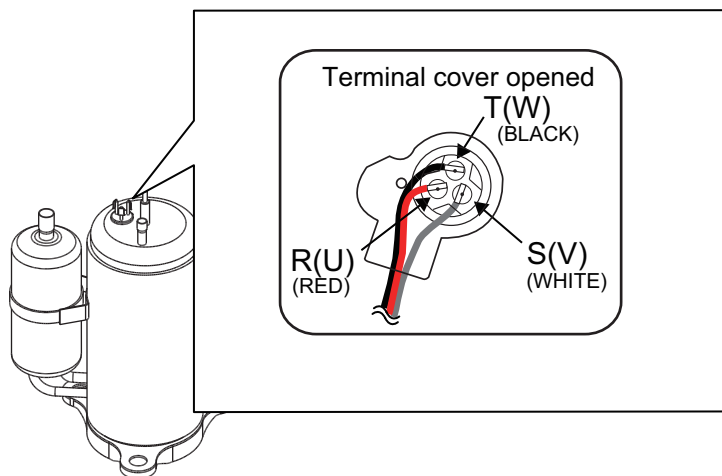
Diagnosis method of compressor (If outdoor unit LED displays error, refer to troubleshooting)



4-2. Inverter compressor

Check point 1. Check connection

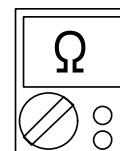
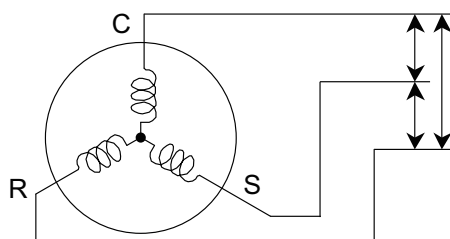
Check terminal connection of compressor.
(loose or incorrect wiring)



Check point 2. Check winding resistance

Check winding resistance of each terminal.

Resistance value: $1.916 \Omega \pm 8 \%$ at 68°F (20°C)



→ If the resistance value is 0Ω or infinite, replace compressor.



Check point 3. Replace inverter PCB

If check point 1 to 2 do not improve the symptom, replace main PCB.

4-3. Outdoor unit Electronic Expansion Valve (EEV)

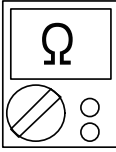
Check point 1. Check connections

Check connection of connector. (Loose connector or open cable)

NOTE: For details of wiring diagram, refer to "Wiring diagrams" in Chapter 2. TECHNICAL DATA AND PARTS LIST on page 02-14.

Check point 2. Check coil of EEV

Remove connector, check each winding resistance of coil.

Read wire	Resistance value
1 (Red)—2 (Blue)	$46 \Omega \pm 3.7 \Omega$ at 68 °F (20 °C) 
1 (Red)—3 (Orange)	
1 (Red)—4 (Yellow)	
1 (Red)—5 (White)	

→ If Resistance value is abnormal, replace EEV.

Check point 3. Check Voltage from main PCB

Remove connector and check voltage (DC 12 V)

→ If it does not appear, replace main PCB.



Check point 4. Check noise at start up

Turn on the power and check the operation noise.

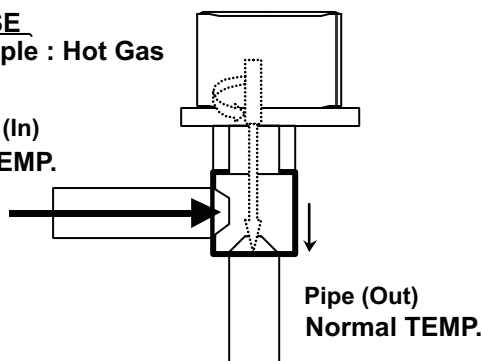
→ If an abnormal noise does not show, replace main PCB.

Check point 5. Check Opening and Closing Operation of Valve

When valve is closed, it has a temp. difference between inlet and outlet

CLOSE
 Example : Hot Gas

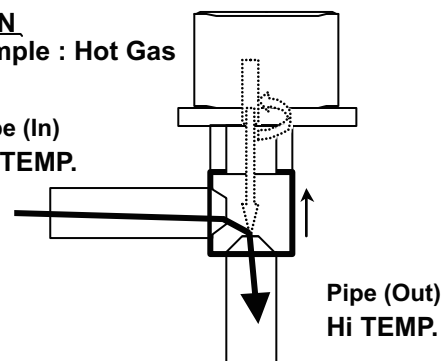
Pipe (In)
 Hi TEMP.



If it is open, it has no temp. difference between inlet and outlet

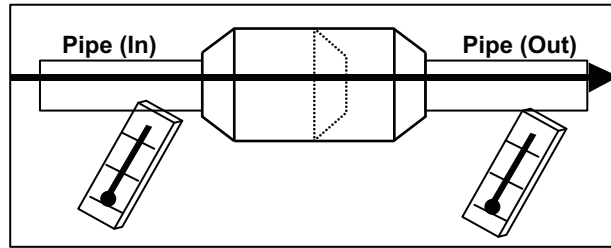
OPEN
 Example : Hot Gas

Pipe (In)
 Hi TEMP.

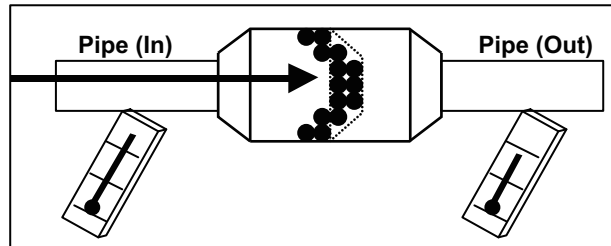


Check point 6. Check strainer

- Strainer normally does not have temperature difference between inlet and outlet as shown below.



- If there is a difference like shown below, there is a possibility of inside clogged. In this case, replace the strainer.



4-4. Indoor unit fan motor

Check point 1. Check rotation of fan

Rotate the fan by hand when operation is off.
 (Check if fan is caught, dropped off or locked motor)
 → If fan or bearing is abnormal, replace it.

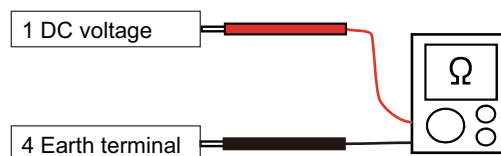
Check point 2. Check resistance of indoor fan motor

Refer to below. Circuit-test "Vm" and "GND" terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 k Ω), replace indoor fan motor and controller PCB.

Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Blue)	Feed back (FG)



4-5. Outdoor unit fan motor

Check point 1. Check rotation of fan

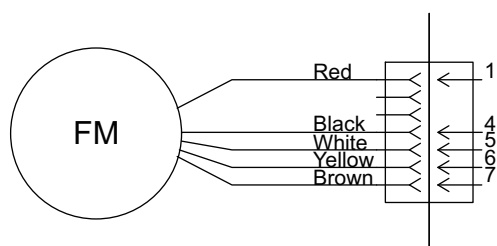
Rotate the fan by hand when operation is off.
 (Check if fan is caught, dropped off or locked motor)
 → If fan or bearing is abnormal, replace it.

Check point 2. Check resistance of outdoor fan motor

Refer to below. Circuit-test "Vm" and "GND" terminal

NOTE: Vm: DC voltage, GND: Earth terminal

→ If they are short-circuited (below 300 kΩ), replace outdoor fan motor and main PCB.



Pin number (wire color)	Terminal function (symbol)
1 (Red)	DC voltage (Vm)
2	No function
3	No function
4 (Black)	Earth terminal (GND)
5 (White)	Control voltage (Vcc)
6 (Yellow)	Speed command (Vsp)
7 (Brown)	Feed back (FG)

5. Thermistor resistance values

5-1. Indoor unit

■ Room temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
14.0 (-10.0)	58.25	0.73
23.0 (-5.0)	44.03	0.93
32.0 (0.0)	33.62	1.15
41.0 (5.0)	25.93	1.39
50.0 (10.0)	20.18	1.66
59.0 (15.0)	15.84	1.94
68.0 (20.0)	12.54	2.22
77.0 (25.0)	10.00	2.50
86.0 (30.0)	8.04	2.77
95.0 (35.0)	6.51	3.03
104.0 (40.0)	5.30	3.27
113.0 (45.0)	4.35	3.49

■ Heat exchanger temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,131.91	0.21
-13.0 (-25.0)	804.52	0.29
-4.0 (-20.0)	579.59	0.40
5.0 (-15.0)	422.89	0.53
14.0 (-10.0)	312.27	0.69
23.0 (-5.0)	233.21	0.88
32.0 (0.0)	176.03	1.10
41.0 (5.0)	134.23	1.36
50.0 (10.0)	103.34	1.63
59.0 (15.0)	80.28	1.92
68.0 (20.0)	62.91	2.21
77.0 (25.0)	49.70	2.51
86.0 (30.0)	39.57	2.79
95.0 (35.0)	31.74	3.06
104.0 (40.0)	25.64	3.30
113.0 (45.0)	20.85	3.53
122.0 (50.0)	17.06	3.73
131.0 (55.0)	14.05	3.90
140.0 (60.0)	11.64	4.02
149.0 (65.0)	9.69	4.19

5-2. Outdoor unit

■ Discharge temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,000.13	0.06
-12.0 (-25.0)	720.28	0.09
-4.0 (-20.0)	525.51	0.12
5.0 (-15.0)	388.12	0.16
14.0 (-10.0)	289.97	0.22
23.0 (-5.0)	219.01	0.28
32.0 (0.0)	167.12	0.36
41.0 (5.0)	128.77	0.46
50.0 (10.0)	100.14	0.58
59.0 (15.0)	78.56	0.71
68.0 (20.0)	62.14	0.87
77.0 (25.0)	49.54	1.04
86.0 (30.0)	39.79	1.23
95.0 (35.0)	32.19	1.44
104.0 (40.0)	26.22	1.66
113.0 (45.0)	21.49	1.89
122.0 (50.0)	17.73	2.12
131.0 (55.0)	14.71	2.35
140.0 (60.0)	12.27	2.57
149.0 (65.0)	10.29	2.79
158.0 (70.0)	8.68	3.00
167.0 (75.0)	7.35	3.19
176.0 (80.0)	6.26	3.38
185.0 (85.0)	5.35	3.54
194.0 (90.0)	4.60	3.69
203.0 (95.0)	3.96	3.83
212.0 (100.0)	3.43	3.96
221.0 (105.0)	2.98	4.07
230.0 (110.0)	2.60	4.17
239.0 (115.0)	2.28	4.26
248.0 (120.0)	2.00	4.33

■ Compressor temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,013.11	0.06
-12.0 (-25.0)	729.09	0.09
-4.0 (-20.0)	531.56	0.12
5.0 (-15.0)	392.31	0.16
14.0 (-10.0)	292.91	0.21
23.0 (-5.0)	221.09	0.28
32.0 (0.0)	168.60	0.36
41.0 (5.0)	129.84	0.46
50.0 (10.0)	100.91	0.57
59.0 (15.0)	79.12	0.71
68.0 (20.0)	62.55	0.86
77.0 (25.0)	49.84	1.03
86.0 (30.0)	40.01	1.23
95.0 (35.0)	32.35	1.43
104.0 (40.0)	26.34	1.65
113.0 (45.0)	21.58	1.88
122.0 (50.0)	17.79	2.11
131.0 (55.0)	14.75	2.34
140.0 (60.0)	12.30	2.57
149.0 (65.0)	10.32	2.79
158.0 (70.0)	8.70	3.00
167.0 (75.0)	7.36	3.19
176.0 (80.0)	6.27	3.37
185.0 (85.0)	5.36	3.54
194.0 (90.0)	4.60	3.69
203.0 (95.0)	3.96	3.83
212.0 (100.0)	3.43	3.96
221.0 (105.0)	2.98	4.07
230.0 (110.0)	2.60	4.17
239.0 (115.0)	2.27	4.26
248.0 (120.0)	2.00	4.33

■ Heat exchanger temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	1,078.85	0.02
-12.0 (-25.0)	777.69	0.03
-4.0 (-20.0)	567.89	0.04
5.0 (-15.0)	419.77	0.06
14.0 (-10.0)	313.87	0.08
23.0 (-5.0)	237.25	0.10
32.0 (0.0)	181.17	0.13
41.0 (5.0)	139.70	0.16
50.0 (10.0)	108.72	0.21
59.0 (15.0)	85.34	0.26
68.0 (20.0)	67.55	0.33
77.0 (25.0)	53.89	0.41
86.0 (30.0)	43.31	0.49
95.0 (35.0)	35.06	0.60
104.0 (40.0)	28.57	0.71
113.0 (45.0)	23.43	0.84
122.0 (50.0)	19.34	0.99
131.0 (55.0)	16.05	1.14
140.0 (60.0)	13.40	1.31
149.0 (65.0)	11.24	1.49
158.0 (70.0)	9.48	1.67
167.0 (75.0)	8.04	1.86
176.0 (80.0)	6.85	2.05

■ Outdoor temperature thermistor

Temperature °F (°C)	Resistance (kΩ)	Voltage (V)
-22.0 (-30.0)	224.33	0.73
-12.0 (-25.0)	159.71	0.97
-4.0 (-20.0)	115.24	1.25
5.0 (-15.0)	84.21	1.56
14.0 (-10.0)	62.28	1.90
23.0 (-5.0)	46.58	2.26
32.0 (0.0)	35.21	2.61
41.0 (5.0)	26.88	2.94
50.0 (10.0)	20.72	3.25
59.0 (15.0)	16.12	3.52
68.0 (20.0)	12.64	3.76
77.0 (25.0)	10.00	3.97
86.0 (30.0)	7.97	4.14
95.0 (35.0)	6.40	4.28
104.0 (40.0)	5.18	4.41
113.0 (45.0)	4.21	4.51
122.0 (50.0)	3.45	4.59
131.0 (55.0)	2.85	4.65

4. CONTROL AND FUNCTIONS

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4. CONTROL AND FUNCTIONS

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1. Rotation number control of compressor

1-1. Cooling operation

A sensor (room temperature thermistor) built in the indoor unit body will usually perceive difference or variation between a set temperature and present room temperature, and controls the operation rotation number of the compressor.

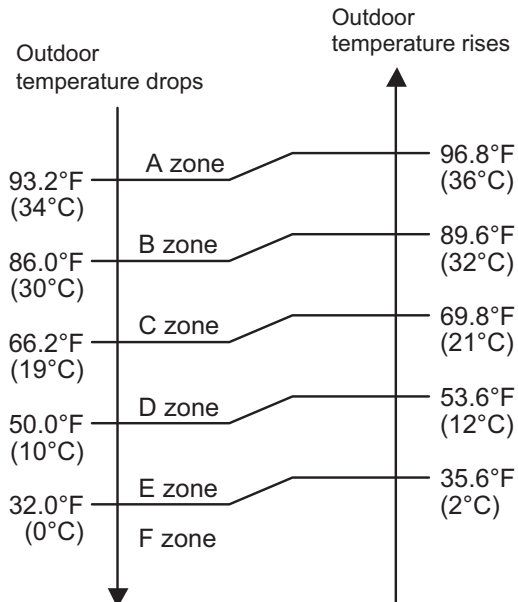
- If the room temperature is 11 °F (6.0 °C) higher than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2 °F (1.0 °C) lower than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +11 °F (6.0 °C) to -2 °F (1.0 °C) of the setting temperature, the rotation number of compressor is controlled within the range shown in the table below. However, the maximum rotation number is limited in the range shown in the figure below based on the indoor fan mode and the outdoor temperature.

- **Rotation number range of compressor**

Unit: rps

Model name	Minimum frequency	Maximum frequency
ASUH18LPAS	8	80
ASUH24LPAS	8	111

• Limit of maximum speed based on outdoor temperature



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASUH18LPAS	A zone	80	46	36	22
	B zone	80	46	36	22
	C zone	80	46	36	22
	D zone	50	39	32	22
	E zone	50	39	32	22
	F zone	50	39	32	22
ASUH24LPAS	A zone	111	46	36	26
	B zone	111	46	36	26
	C zone	111	46	36	26
	D zone	54	39	32	26
	E zone	54	39	32	26
	F zone	54	39	32	26

CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

1-2. Heating operation

A sensor (room temperature thermistor) built in indoor unit body will usually perceive difference or variation between setting temperature and present room temperature, and controls operation rotation number of compressor.

- If the room temperature is 11 °F (6.0 °C) lower than a set temperature, the operation rotation number of compressor will attain to maximum performance.
- If the room temperature is 2 °F (1.0 °C) higher than a set temperature, the compressor will be stopped.
- When the room temperature is within the range of +2 °F (1.0°C) to -11 °F (6.0°C) of the setting temperature, the rotation number of compressor is controlled within the range shown below.

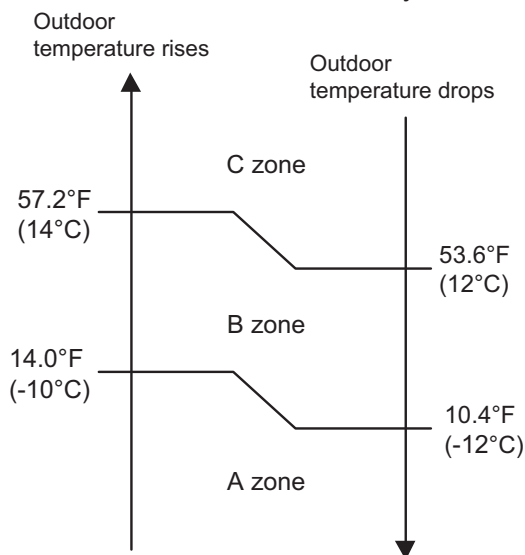
- **Rotation number range of compressor**

Unit: rps

Model name	Minimum frequency	Maximum frequency
ASUH18LPAS ASUH24LPAS	8	130

- **Limit of maximum speed based on outdoor temperature**

In heating operation, maximum rotation number is defined by outdoor temperature and fan mode.



Unit: rps

Model name	Outdoor temperature zone	Indoor unit fan mode			
		HIGH	MED	LOW	QUIET
ASUH18LPAS	A zone	130	111	68	50
	B zone	130	111	68	50
	C zone	130	111	68	50
ASUH24LPAS	A zone	130	130	102	68
	B zone	130	130	102	68
	C zone	130	130	102	68

1-3. Dry operation

The rotation number of compressor shall change according to the temperature, set temperature, and room temperature variation which the room temperature sensor of the indoor unit has detected as shown in the table below.

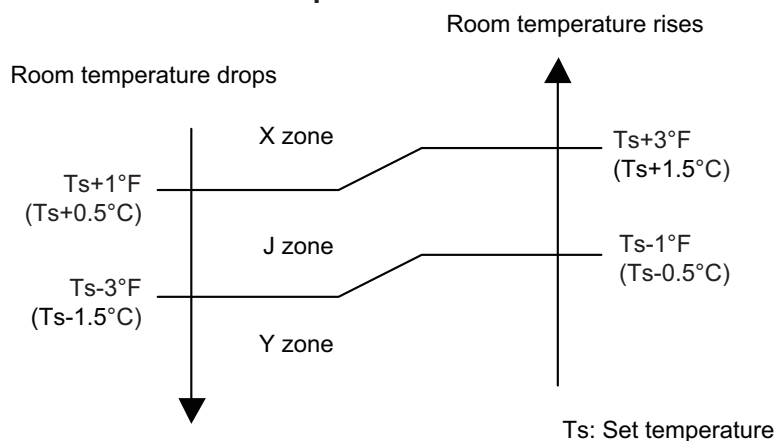
Zone is defined by set temperature and room temperature.

- **Rotation number range of compressor**

Unit: rps

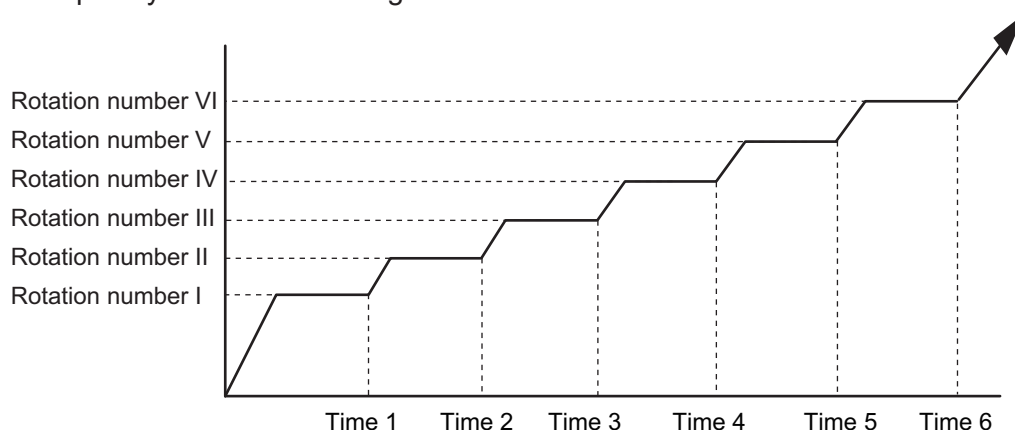
Model name	Outdoor temperature zone	Operating frequency
ASUH18LPAS	X zone	22
	J zone	16
	Y zone	0
ASUH24LPAS	X zone	26
	J zone	22
	Y zone	0

- **Compressor control based on room temperature**



1-4. Rotation number of compressor at normal start-up

Compressor frequency soon after starting is controlled as below.



Frequency (rps)	I 35	II 52	III 64	IV 71	V 89	VI 97
Time (sec)	1 60	2 140	3 170	4 200	5 350	6 410

1-5. Limitation of compressor rotation number by outdoor temperature

The minimum rotation number of compressor is limited by outdoor temperature as below.

- **Cooling/Dry mode**

100.4°F (38°C)	F zone
66.2°F (19°C)	E zone
50.0°F (10°C)	D zone
32.0°F (0°C)	C zone
14.0°F (-10°C)	B zone
	A zone

Model name	Outdoor temperature zone	Limitation of compressor frequency
AOUH18LPAS1 AOUH24LPAS1	A zone	33 rps
	B zone	33 rps
	C zone	33 rps
	D zone	25 rps
	E zone	10 rps
	F zone	20 rps

- **Heating mode**

66.2°F (19°C)	F zone
41.0°F (5°C)	E zone
32.0°F (0°C)	D zone
5.0°F (-15°C)	C zone
-13.0°F (-25°C)	B zone
	A zone

Model name	Outdoor temperature zone	Limitation of compressor frequency
AOUH18LPAS1 AOUH24LPAS1	A zone	30 rps
	B zone	30 rps
	C zone	30 rps
	D zone	13 rps
	E zone	10 rps
	F zone	10 rps

2. Auto changeover operation

When the air conditioner is set to AUTO mode by remote controller, operation starts in the optimum mode from among heating, cooling, dry and monitoring modes. During operation, the optimum mode is automatically switched in accordance with temperature changes. The temperature can be set between 64.4°F (18°C) and 86.0°F (30°C) in 1.8°F (1.0°C) steps.

- When operation starts, indoor fan and outdoor fan are operated for around 1 minute. Room temperature and outdoor temperature are sensed, and the operation mode is selected in accordance with the table below.

Room temperature	Operation mode
$Tr > Ts + 3.6^{\circ}\text{F}$ (2°C)	Cooling
$Ts + 3.6^{\circ}\text{F}$ (2°C) $\geq Tr \geq Ts - 3.6^{\circ}\text{F}$ (2°C)	Middle zone
$Tr < Ts - 3.6^{\circ}\text{F}$ (2°C)	Heating

Tr: Room temperature

Ts: Setting temperature

NOTE: When the operation mode is middle zone, indoor unit operation mode is selected as below.

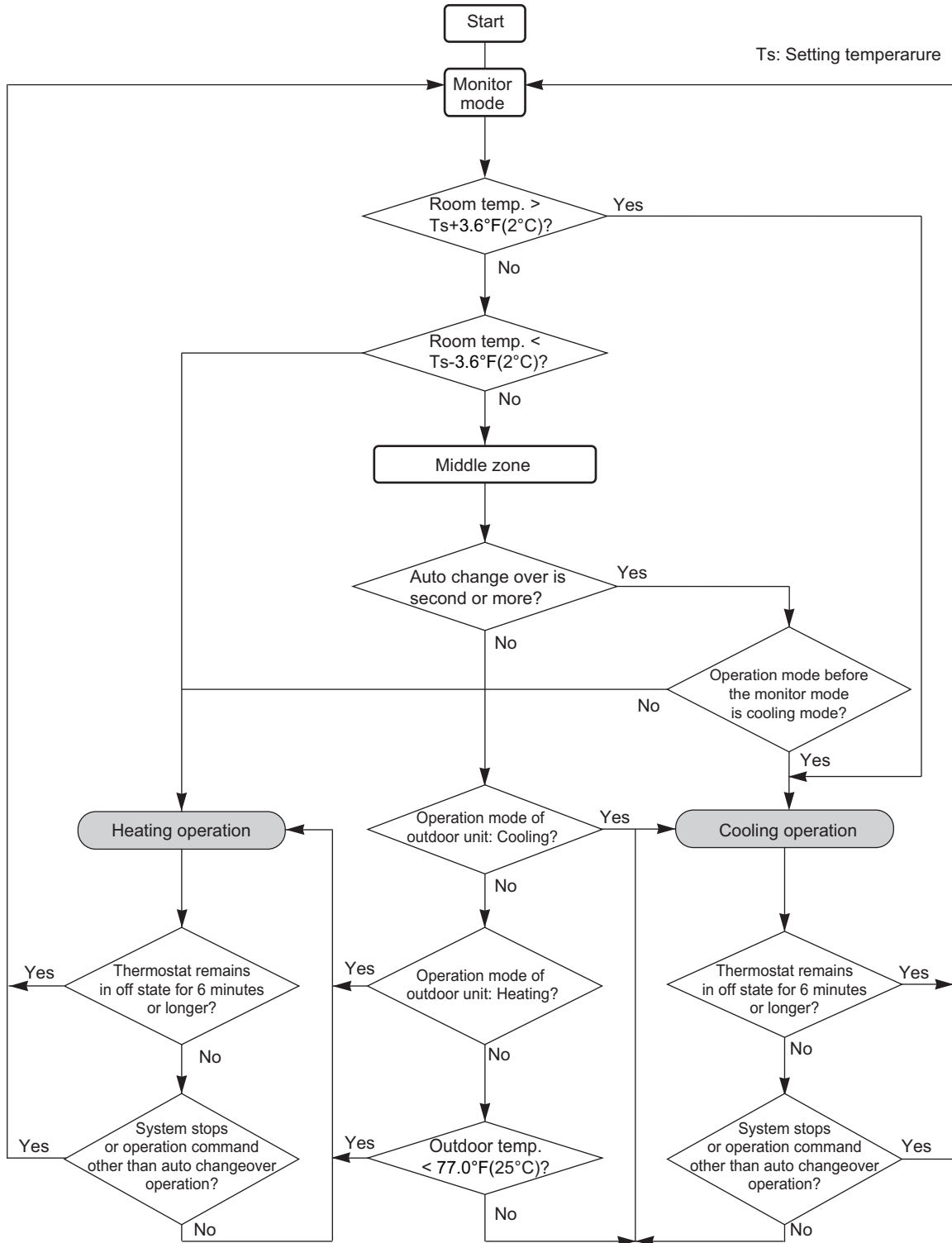
- Same operation mode is selected as outdoor unit.
If outdoor unit is operating in cooling and heating mode, indoor unit will be operated by the same operation mode.
- Selected by outdoor temperature.
If outdoor unit is operating in other than cooling and heating mode, indoor unit will be operated according to the outdoor temperature as below.

Outdoor temp.	Operation mode
77.0°F (25°C) or more	Cooling
Less than 77.0°F (25°C)	Heating

- When the compressor was stopped for 6 consecutive minutes by temperature control function after the cooling or heating mode was selected as above, operation is switched to monitoring mode and the operation mode selection is done again.
- When the middle zone is selected on the predetermining of the operation mode, the operation mode before the changing to the monitoring mode is selected.

Operation flow chart

Ts: Setting temperature



CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

3. Fan control

Tr: Room temperature

Ts: Setting temperature

3-1. Indoor fan control

■ Fan speed

Indoor fan speed is defined as below.

Operation mode	Fan mode	Speed (rpm)	
		ASUH18LPAS	ASUH24LPAS
Heating	POWERFUL	1,310	1,490
	HIGH	1,210	1,390
	MED+	1,130	1,320
	MED	1,020	1,210
	LOW	860	960
	QUIET	700	810
	Cool air prevention	580	680
Cooling/Fan	S-LOW	540	540
	POWERFUL	1,360	1,590
	HIGH	1,260	1,490
	MED	1,140	1,140
	LOW	960	960
	QUIET	680	810
	Soft quiet	580* ¹	680* ¹
S-LOW	540* ²	540* ²	
Dry		X zone: 680 J zone: 640	X zone: 810 J zone: 760

*1: Fan mode only

*2: Cooling mode only

■ Fan operation

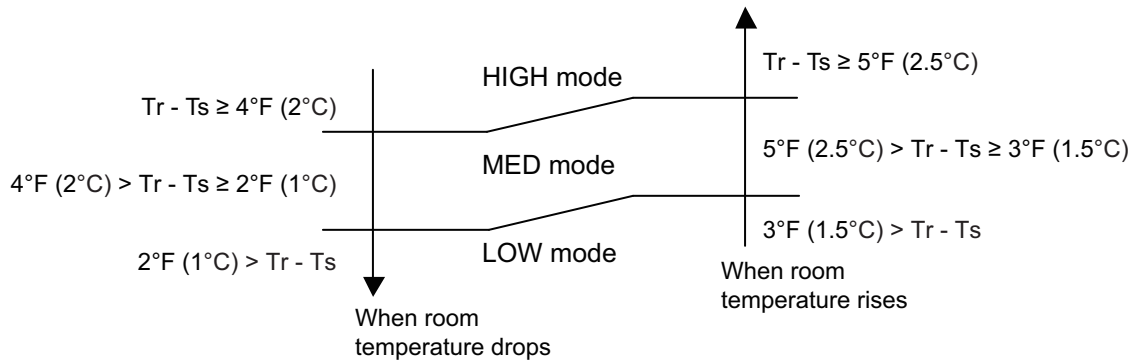
Airflow can be switched in 5 steps such as AUTO, QUIET, LOW, MED, HIGH while indoor unit fan only runs.

When fan mode is set at AUTO, it operates on MED fan speed.

■ Cooling operation

Switch the airflow AUTO, and indoor fan motor will run according to room temperature, as below.
 On the other hand, if switched in HIGH—QUIET, indoor motor will run at a constant airflow of COOL operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

Airflow change over (Cooling: Auto)



■ Dry operation

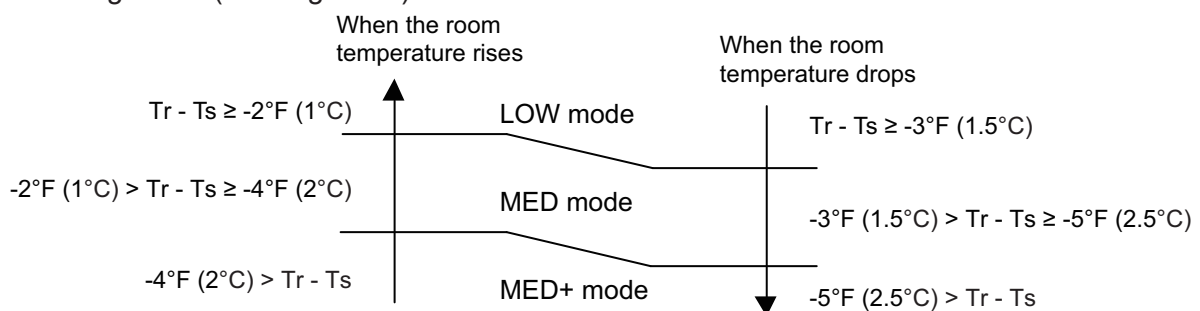
During dry operation, fan speed setting can not be changed as shown in “Fan speed” above.

■ Heating operation

Switch the airflow AUTO, and the indoor fan motor will run according to a room temperature, as below.

On the other hand, if switched in HIGH—QUIET, the indoor motor will run at a constant airflow of HEAT operation modes QUIET, LOW, MED, HIGH as shown in “Fan speed” above.

Airflow change over (Heating: Auto)



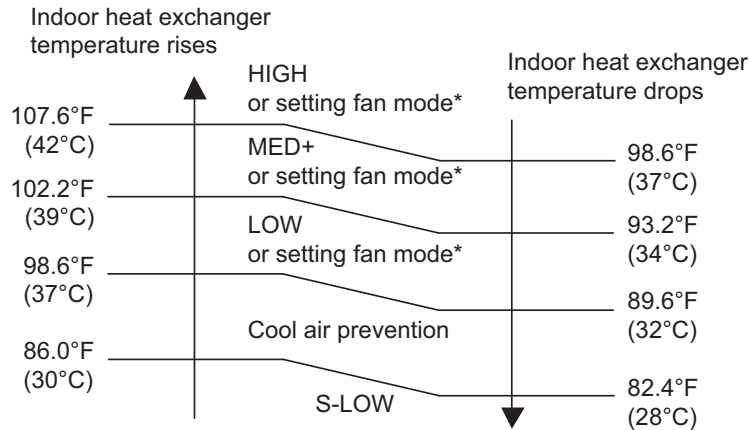
CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

■ Cool air prevention control (heating mode)

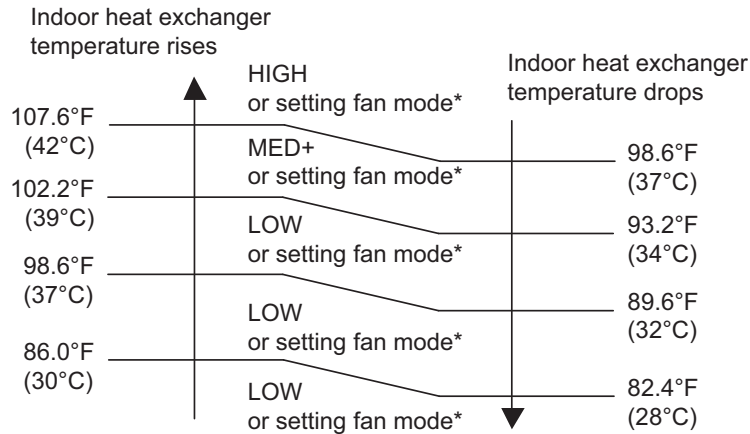
The maximum value of the indoor fan speed is set as shown below, based on the detected temperature by the indoor heat exchanger sensor on heating mode.

- Normal operation



*: Lower speed is selected.

7 minutes later:

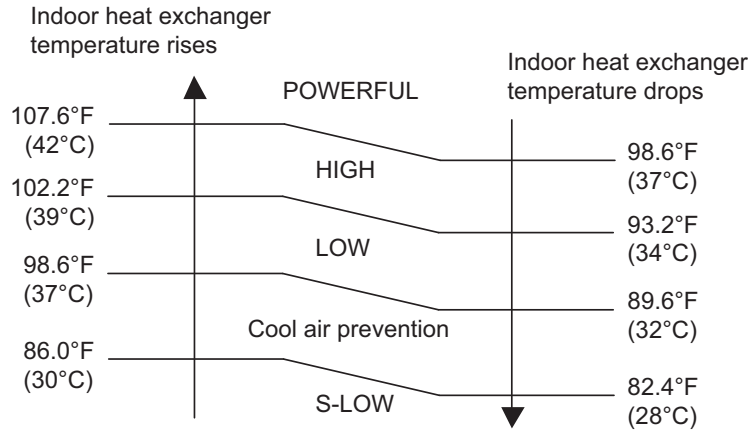


*: Lower speed is selected.

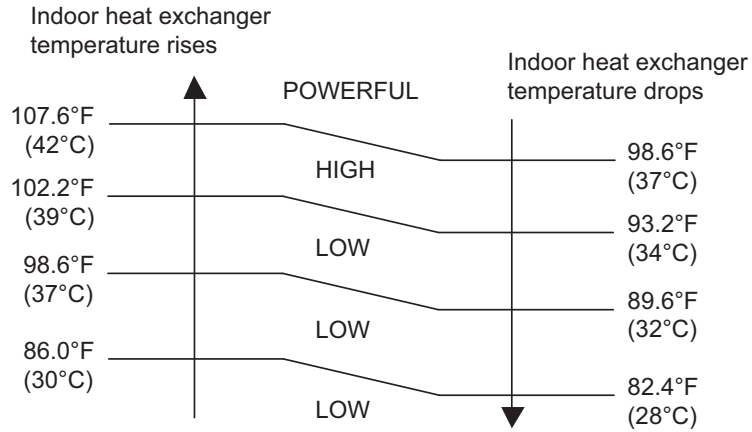
CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

• **Powerful operation**

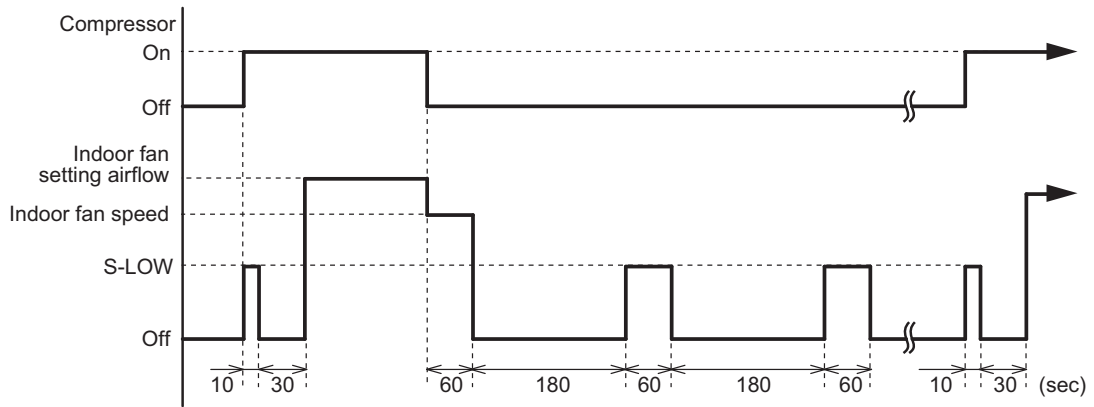


7 minutes later:



■ **Moisture return prevention control (cooling and dry mode)**

Switch the airflow AUTO at cooling mode, and the indoor fan motor will run as shown below.



3-2. Outdoor fan control

Outdoor fan motor

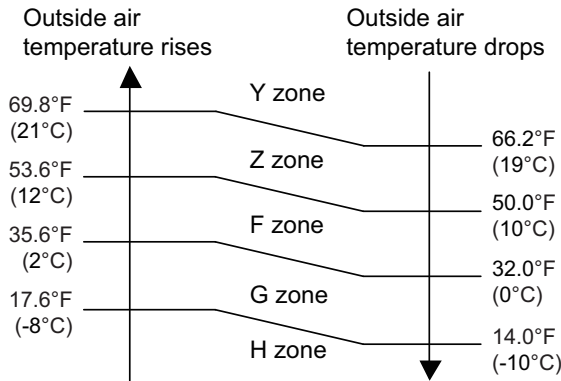
This outdoor unit has a DC fan motor. (Control method is different between AC and DC motors.)

Fan speed

Model: AOUH18LPAS1

Fan speed is defined by outdoor temperature and rotation number of compressor.

- Outside air temperature zone selection



Unit: rpm

Fan step	Cooling	Heating	Dry	Cooling or dry at low outdoor temp.			
	Y zone		Y zone	Z zone	F zone	G zone	H zone
S-HIGH2	—	1,100	—	—	—	—	—
S-HIGH1	1,050	1,100	—	—	—	—	—
HIGH	1,050	1,100	—	—	—	—	—
10	—	1,100	—	—	—	—	—
9	920	1,100	920	630	320	270	270
8	840	920	840	630	270	250	250
7	750	920	750	320	270	230	230
6	690	710	690	320	270	230	230
5	560	620	560	320	270	230	230
4	440	560	440	320	270	230	230
3	440	500	440	320	270	230	230
2	440	440	440	320	270	230	230
1	440	440	440	320	270	230	230

NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor rotation number.

Fan speed after defrost control: 1,100 rpm

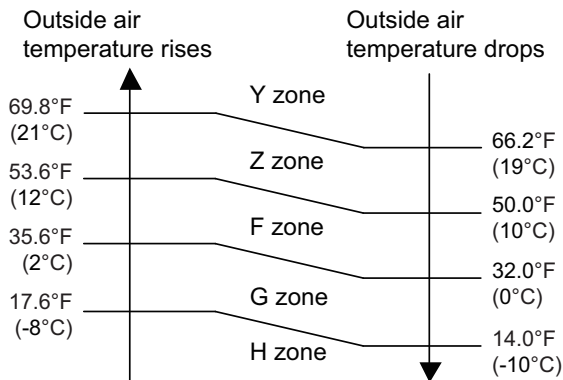
CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

● Model: AOUH24LPAS1

Fan speed is defined by outdoor temperature and rotation number of compressor.

• **Outside air temperature zone selection**



Unit: rpm

Fan step	Cooling	Heating	Dry	Cooling or dry at low outdoor temp.				
	Y zone		Y zone	Z zone	F zone	G zone	H zone	
S-HIGH2	—	1,100	—	—	—	—	—	—
S-HIGH1	1,050	1,100	—	—	—	—	—	—
HIGH	1,050	1,100	—	—	—	—	—	—
10	—	1,100	—	—	—	—	—	—
9	920	1,100	1,050	630	320	270	270	270
8	840	1,050	840	630	270	250	250	250
7	750	920	750	320	270	230	230	230
6	690	710	690	320	270	230	230	230
5	560	620	560	320	270	230	230	230
4	440	560	440	320	270	230	230	230
3	440	500	440	320	270	230	230	230
2	440	440	440	320	270	230	230	230
1	440	440	440	320	270	230	230	230

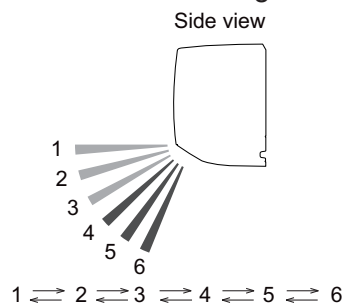
NOTE: After defrost control on the heating mode, the fan speed is kept higher regardless of the compressor rotation number.

Fan speed after defrost control: 1,100 rpm

4. Louver control

4-1. Horizontal louver control

Each time the button is pressed, the airflow direction range will change as below:



- Remote controller display is not changed.
- Up/down airflow direction is set automatically as shown, in accordance with the type of operation selected.

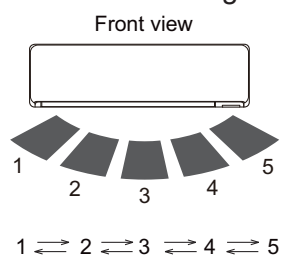
Cooling / Dry mode : Horizontal flow 1

Heating mode : Downward flow 6

- During AUTO operation, for the first a few minutes after beginning operation, airflow will be horizontal 1; the air direction cannot be adjusted during this period. The airflow direction setting will temporarily become 1 when the temperature of the airflow is low at the start of the Heating mode.
- After beginning of AUTO/HEAT mode operated and automatic defrosting operation, the airflow will be horizontal 1. However, the airflow direction cannot be adjusted at beginning AUTO operation mode.

4-2. Vertical louver control

Each time the button is pressed, the airflow direction range will change as below:



Remote controller display is not changed.

4-3. Swing operation

- To select up/down airflow swing operation
When the swing signal is received, the horizontal louver starts to swing.
 - Swinging range
 - Cooling mode/dry mode/fan mode (1 to 3): 1 ↔ 4
 - Heating mode/fan mode (4 to 6): 3 ↔ 6
 - When the indoor fan is S-LOW or stop mode, the swing operation is interrupted and it stops at either upper end or bottom end.

- To select left/right airflow swing operation
When the swing signal is received, the vertical louver starts to swing.
 - Swinging range
 - All mode: 1 ↔ 5
 - When the indoor fan is S-LOW or stop mode, the swing operation is interrupted and it stops at either left end or right end.

- To select up/down and left/right airflow swing operation
When the swing signal is received, both of the vertical and the horizontal louvers start to swing.

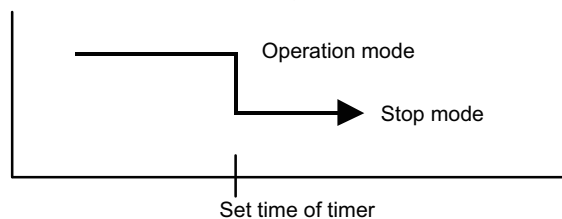
5. Timer operation control

5-1. Wireless remote control

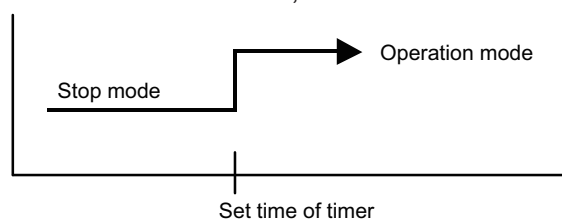
On/Off timer	Program timer	Sleep timer	Weekly timer
○	○	○	—

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

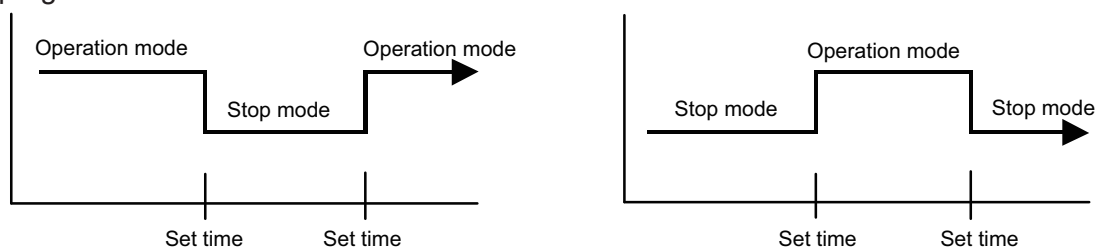


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



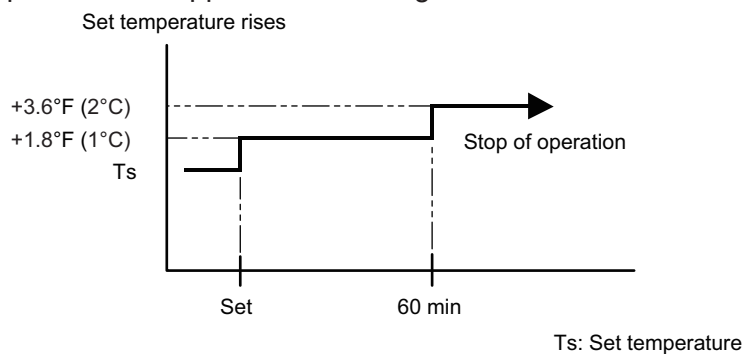
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

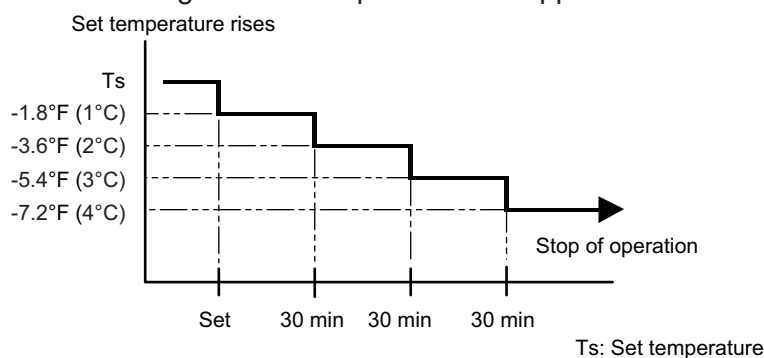
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1.8°F (1°C). It increases the setting temperature another 1.8°F (1°C) after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1.8°F (1°C). It decreases the setting temperature another 1.8°F (1°C) every 30 minutes. Upon lowering 7.2°F (4°C), the setting temperature is not changed and the operation is stopped at the setting time.

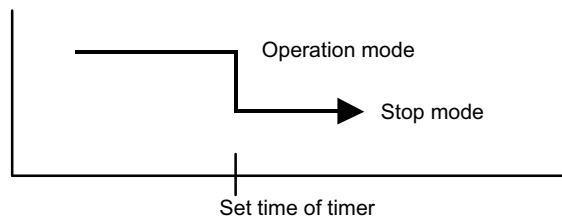


5-2. Wired remote control

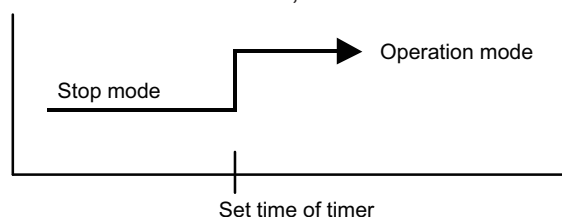
On/Off timer	Program timer	Sleep timer	Weekly timer	Temperature Setback Timer
○	○	○	○	○

■ On/Off timer

- Off timer: When the clock reaches the set timer, the air conditioner will be turned off.

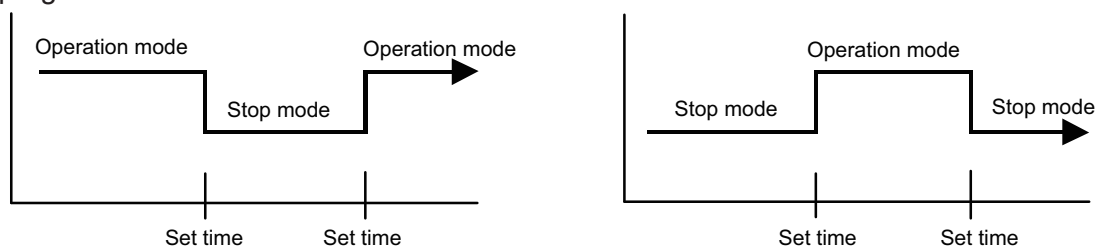


- On timer: When the clock reaches the set timer, the air conditioner will be turned on.



■ Program timer

- The program timer allows the off timer and the on timer to be used in combination one time.



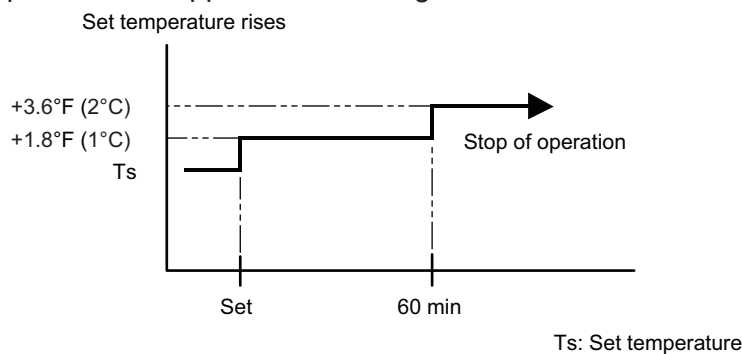
- Operation will start from the timer setting (either off timer and on timer) whichever is closest to the clock current timer setting. The order of operations is indicated by the allow in the remote controller screen.
- Sleep timer operation cannot be combined with on timer operation.

■ Sleep timer

If the sleep timer is set, the room temperature is monitored and the operation is stopped automatically. If the operation mode or the set temperature is change after the sleep timer is set, the operation is continued according to the changed setting of the sleep timer from that time on.

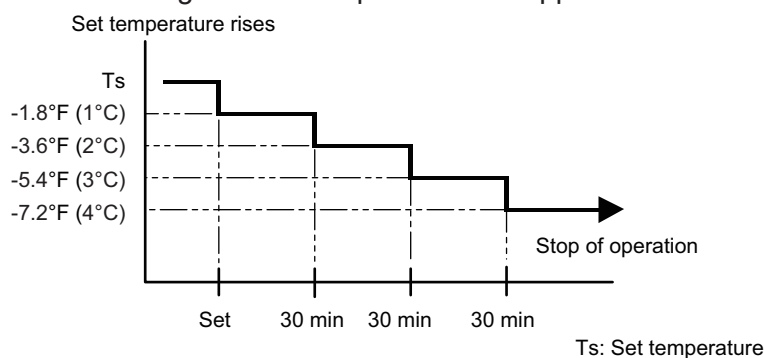
- In the cooling operation mode

When the sleep timer is set, the setting temperature is increased 1.8°F (1°C). It increases the setting temperature another 1.8°F (1°C) after 1 hour. After that, the setting temperature is not changed and the operation is stopped at the setting time.



- In the heating operation mode

When the sleep timer is set, the setting temperature is decreased 1.8°F (1°C). It decreases the setting temperature another 1.8°F (1°C) every 30 minutes. Upon lowering 7.2°F (4°C), the setting temperature is not changed and the operation is stopped at the setting time.



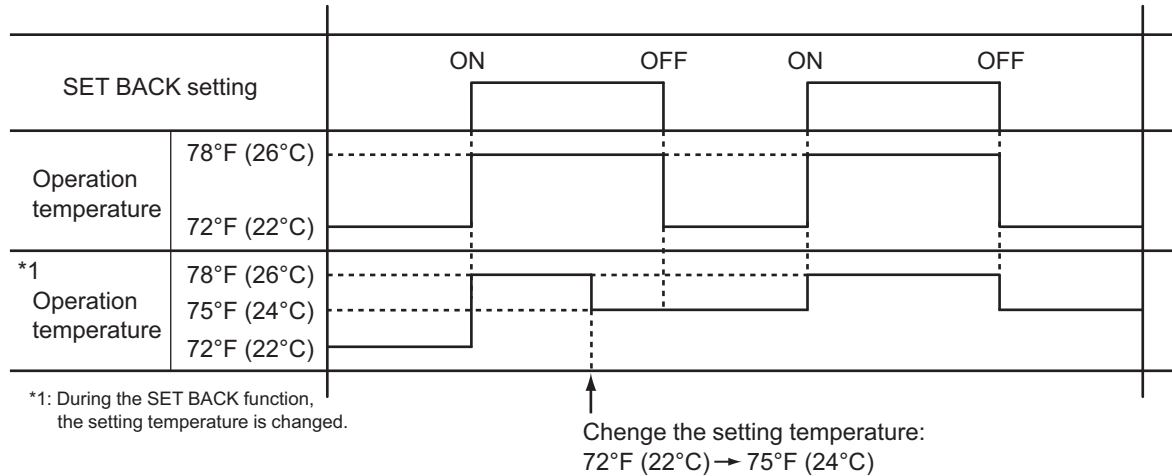
■ Weekly timer

On and off timer can be combined, and up to 4 reservations per day and 28 reservations per week. Before setting the program, set the week and time of the air conditioner at first. If the week and time are not set, the weekly timer will not operate correctly at the setting time.

■ Temperature Setback Timer

- The temperature setback timer only changes the set temperature for 7 days, it cannot be used to start or stop air conditioner operation.
- The temperature setback timer can be set to operate up to two times per day but only one temperature setting can be used.
- During COOLING/DRY mode, the air conditioner will operate at a minimum of 64°F (18°C) even if the SET BACK temperature is set to 63°F (17°C) or lower.

Case of Temperature Setback Timer on the Cooling operation. (Setting temperature :72°F [22°C], SET BACK temperature :78°F [26°C])



6. Defrost operation control

Tn: Outdoor unit heat exchanger temperature

Ta: Outdoor temperature

Tn10: Temperature at 10 minutes after compressor start

Tnb: Temperature before 5 minutes

• Triggering condition

The defrost operation starts when outdoor unit heat exchanger temperature sensor detects the temperature lower than the values shown below.

– 1st time defrosting after starting operation

Compressor integrating operation time	Less than 17 min.	17 to 57 min.	More than 57 min.
Condition	Does not operate	$T_n \leq 15.8^\circ\text{F} (-9^\circ\text{C})$ and $T_n - T_a \geq 9.0^\circ\text{F} (5^\circ\text{C})$	$T_n \leq 23.0^\circ\text{F} (-5^\circ\text{C})$

– 2nd time and after

Compressor integrating operation time	Less than 40 min.	More than 40 min.
Condition	Does not operate	$T_n - T_{n10} < -9.0^\circ\text{F} (-5^\circ\text{C})$ ($T_n \leq 21.2^\circ\text{F} [-6^\circ\text{C}]$) $T_n - T_{nb} < -3.6^\circ\text{F} (-2^\circ\text{C})$ ($T_n \leq 21.2^\circ\text{F} [-6^\circ\text{C}]$) $T_n \leq 1.4^\circ\text{F} (-17^\circ\text{C})$ ($T_a \geq 14.0^\circ\text{F} [-10^\circ\text{C}]$) $T_n \leq 19.4^\circ\text{F} (-7^\circ\text{C})$ or $T_n \leq -4.0^\circ\text{F} (-20^\circ\text{C})$ ($T_a < 14.0^\circ\text{F} [-10^\circ\text{C}]$)

– Integrating defrost (Constant monitoring)

Compressor integrating operation time	More than 240 min. (For long continuous operation)	More than 213 min. (For long continuous operation)	Less than 10 min.* (For intermittent operation)
Condition	$T_n \leq 26.6^\circ\text{F} (-3^\circ\text{C})$	$T_n \leq 23.0^\circ\text{F} (-5^\circ\text{C})$	Count of the compressor off: 40 times

*: If the compressor continuous operation time is less than 10 minutes, the number of the compressor off is counted. If any defrost operated, the compressor off count is cleared.

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	60.8°F (16°C) or more
Compressor operation time	15 minutes

6-1. Defrost operation in heating operation stopped

If the outdoor unit is frosted when stopping the heating operation, it stops after performing the automatic defrosting operation.

In this time, if the indoor unit operation lamp flashes slowly (6 sec on/2 sec off), the outdoor unit allow the heat exchanger to defrost, and then stop.

• Triggering condition

When all of the following conditions are satisfied in heating operation

- Compressor operation integrating time: 30 minutes or more
- Compressor continuous operation time: 10 minutes or more
- Outdoor unit heat exchanger temperature: 24.8°F (-4°C) or less

• Release condition

The defrost operation is released when either one of the conditions below is satisfied.

Outdoor unit heat exchanger temperature (after 1 minute or later since compressor start)	60.8°F (16°C) or more
Compressor operation time	15 minutes

7. Various control

7-1. Auto restart

When the power was interrupted by a power failure etc. during operation, the operation contents at that time are memorized and when the power is recovered, operation is automatically started with the memorized operation contents.

Operation contents memorized when the power is interrupted
Operation mode
Setting temperature
Fan mode setting
Timer mode and set time (set by wireless remote controller)
Airflow direction setting
Swing
ECONOMY operation
Remote control setting
WLAN indicator lamp setting

7-2. MANUAL AUTO operation

When the wireless remote controller is lost or battery power dissipated, this function will work without the remote controller.

When MANUAL AUTO button is pressed more than 3 seconds and less than 10 seconds, MANUAL AUTO operation starts as shown in the table below. To stop operation, press the MANUAL AUTO button for 3 seconds.

Operation mode	Auto changeover
Fan mode	AUTO
Timer mode	Continuous (no timer setting available)
Setting temperature	75.2°F (24°C)
Horizontal louver setting	Standard
Vertical louver setting	According to memory position
SWING	Off
ECONOMY	Off
Human sensor	Off

7-3. Forced cooling operation

The outdoor unit may not operate depending on the room temperature.

When FORCED COOLING OPERATION button is pressed more than 10 seconds, forced cooling operation starts as shown in the table below.

Operation mode	Cooling
Fan mode	HIGH
Timer mode	Continuous (no timer setting available)
Setting temperature	75.2°F (24°C)
Horizontal louver setting	Standard
Vertical louver setting	According to memory position
SWING	Off
ECONOMY	Off
Human sensor	Off

- During the forced cooling operation, it operates regardless of room temperature sensor.
- The operation indicator lamp and the timer indicator lamp blink simultaneously during the forced cooling operation.
They blink for 1 second ON and 1 second OFF on both the operation indicator lamp and the timer indicator lamp (same as test operation).

By performing one of the following action, test operation will be canceled:

- Pressing the remote controller START/STOP button
- Pressing FORCED COOLING OPERATION button for 3 seconds
- 60 minutes passed after starting forced cooling operation

NOTE: When HEAT operation is selected on the remote controller during forced cooling operation, heating test run will begin in about 3 minutes.

7-4. ECONOMY operation

The ECONOMY operation starts by pressing ECONOMY button on the remote controller.

The ECONOMY operation is almost the same operation as below settings.

Mode	Cooling/Dry	Heating
Target temperature	Setting temperature +2°F (1°C)	Setting temperature -2°F (1°C)

7-5. POWERFUL operation

The POWERFUL operation starts by pressing POWERFUL button on the remote controller.

The indoor unit and outdoor unit operate at maximum power as shown in the table below.

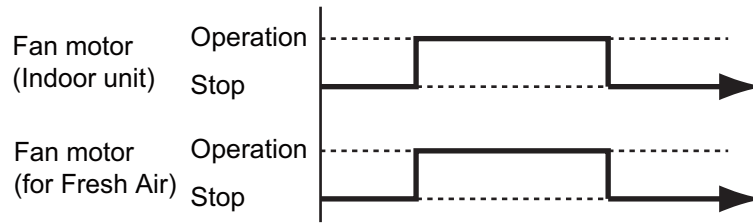
Compressor frequency	Maximum	
Fan mode	POWERFUL	
Horizontal louver setting	Cooling	
	Dry	3
	Heating	6

Release condition:

- Cooling/Dry
Room temperature \leq Setting temperature -1°F (-0.5°C) or Operation time has passed 20 minutes.
- Heating
Room temperature \geq Setting temperature +1°F (+0.5°C) or Operation time has passed 20 minutes.

7-6. Fresh air control

The fan motor for Fresh Air is operated in synchronization with the indoor fan operation as below.

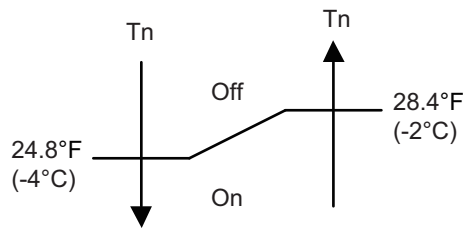


7-7. Compressor preheating

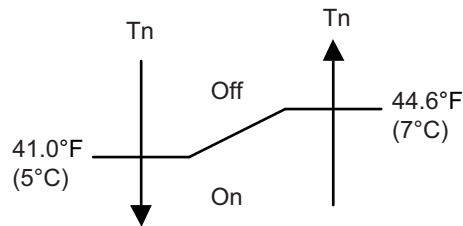
By preheating the compressor, warm airflow is quickly discharged when the operation is started.

• **Triggering condition**

- 30 minutes after compressor stopped.
- Outdoor unit heat exchanger temperature (Tn)

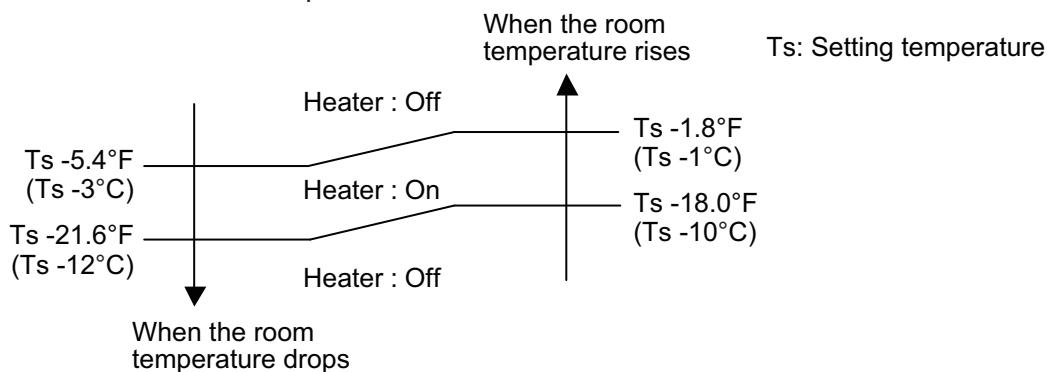


When the jumper wire (JM2) is disconnected:



7-8. External electrical heater control

The external electrical heater is operated as below.



NOTES:

- When the compressor stop, external electric heater is off.
- It operates only in heating mode and when the indoor fan operates. (However, S-LOW is excluded.)

7-9. Electronic expansion valve control

The most proper opening of the electronic expansion valve is calculated and controlled under the present operating condition based on the table below.

Operation mode	Pulse range
Cooling/dry mode	Between 52 and 480 pulses
Heating mode	

NOTE: At the time of supplying the power to the outdoor unit, the initialization of the electronic expansion valve is operated (528 pulses are input to the closing direction).

7-10. Prevention to restart for 3 minutes (3 minutes st)

When the compressor fails to start for the number of times below, it does not enter operation status for 3 minutes.

Retry number	50
Retry set number	3

When the compressor fails to start in the retry set number above, the compressor is stopped.

7-11. 4-way valve control

- If heating mode is selected at the compressor start, 4-way valve is energized for heating.
- When the air conditioner is switched between cooling and heating mode, compressor is stopped, and the 4-way valve is switched when the 140 seconds passes and the compressor is started.

7-12. Unit status monitoring and the detected value indication

The wired remote controller can monitor the indoor and outdoor units' status and display the detected result as a relevant ID.

For details of the display method, refer to the Chapter of "Display Sensor Values" in the *Installation Manual* of Wired Remote Controller (Touch Panel).

The status can be monitored and displayed on the wired remote controller by assigning an arbitrary ID. For available ID list, refer to the table below.

NOTE: Operating time for each part cannot be reset when the part is replaced. Take notes of the operating time before replacing to count the operating time of the replaced part.

Available Sensor ID				
Sensor ID	Item	Unit	Remarks	
00: Indoor unit				
00	000	Suction temp.	01: °F or °C	
00	001	Room temp.	01: °F or °C	When the wired remote controller thermistor is enabled, temperature of the wired remote controller thermistor is displayed.
00	002	Wired remote controller detected temp.	01: °F or °C	
00	006	Heat exchanger middle temp.	01: °F or °C	
00	020	Fan rotation number	03: rpm	
00	080	Indoor unit total energized hours	11: h	
00	081	Total filtering hours	11: h	
00	082	Indoor unit fan total operation hours	11: h	
00	095	Presence or absence detected by human sensor	00: —	0: Absence, 1: Presence —: Human sensor error or No human sensor
00	140	Operation or Stop (External input)	00: —	0: Off, 1: On —: When the function setting 46 is not set NOTE: Available only for external input port of the indoor unit
00	142	Forced stop (External input)	00: —	0: Off, 1: On —: When the function setting 46 is not set NOTE: Available only for external input port of the indoor unit
00	143	Operation or Stop 2 (External input)	00: —	0: Off, 1: On —: When the function setting 46 is not set NOTE: Available only for external input port of the indoor unit
00	155	Operation or Stop On/Off (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
00	156	Error On/Off (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
00	157	Indoor unit fan interlocking On/Off (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.

Available Sensor ID				
Sensor ID		Item	Unit	Remarks
00	158	Cooling thermostat On/Off (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
00	159	Requested cooling strength On/Off (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
00	160	External heater On/Off (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
00	161	Heating operation status (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
00	162	External output command by remote controller (External output)	00: —	0: Off, 1: On NOTE: The value is output even if the function setting or rotary switch is not set.
01: Outdoor unit				
01	000	Outdoor temp.	01: °F or °C	
01	001	Discharge temp.	01: °F or °C	
01	004	Heat exchanger outlet temp.	01: °F or °C	
01	050	Fan 1 rotation number	03: rpm	
01	055	Compressor rotation number	04: rps	
01	060	Expansion valve (Upstream during heating)	05: pls	
01	080	4-way valve output status	07: Cooling/ Heating	0: Cooling, 1: Heating
01	089	Base heater output On/Off	08: On/Off	0: Off, 1: On
01	100	Operating current	09: A	
01	110	Outdoor unit total power-on hours	11: h	
01	111	Compressor total heating operation hours	11: h	
01	112	Compressor total cooling operation hours	11: h	
01	113	Compressor total operation hours	11: h	
01	114	Outdoor unit fan 1 total operation hours	11: h	

8. Various protections

8-1. Discharge gas temperature over-rise prevention control

The discharge gas temperature sensor (discharge thermistor: outdoor unit side) detects the discharge gas temperature.

- When the discharge temperature becomes higher than the trigger condition, the compressor frequency is decreased as the table below, and it continues to decrease until the discharge temperature becomes lower than the trigger condition.
- When the discharge temperature becomes lower than the release condition, control of compressor frequency is released.
- When the discharge temperature becomes higher than the compressor protection temperature, the compressor is stopped and the indoor unit indicator lamp starts blinking.

Trigger condition	219.2°F (104°C)
Compressor frequency	-20 rps/120 seconds
Release condition	213.8°F (101°C)
Compressor protection temperature	230.0°F (110°C)

8-2. Anti-freezing control (cooling and dry mode)

The rotation number of compressor is decrease in cooling and dry mode when the indoor unit heat exchanger temperature sensor detects the temperature lower than the trigger condition.

When the indoor unit heat exchanger temperature reaches release condition, the anti-freezing control is stopped.

Trigger condition		39.2°F (4°C)
Release condition	Outdoor temp. \geq 50°F (10°C)*1	44.6°F (7°C)
	Outdoor temp. \geq 53.6°F (12°C)*2	
	Outdoor temp. $<$ 50°F (10°C)*1	55.4°F (13°C)
	Outdoor temp. $<$ 53.6°F (12°C)*2	

*1: During the outdoor temperature dropping

*2: During the outdoor temperature rising

8-3. Current release control

The rotation number of compressor is controlled so that the outdoor unit input current does not exceeds current limit value set according to the outdoor temperature.

The rotation number of compressor returns according to the operation mode, when the current becomes lower than the release value.

■ Model: AOUH18LPAS1

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$122.0^{\circ}\text{F} (50^{\circ}\text{C}) \leq \text{Ta}$	7.0 A	6.5 A
	$114.8^{\circ}\text{F} (46^{\circ}\text{C}) \leq \text{Ta} < 122.0^{\circ}\text{F} (50^{\circ}\text{C})$	7.0 A	6.5 A
	$104.0^{\circ}\text{F} (40^{\circ}\text{C}) \leq \text{Ta} < 114.8^{\circ}\text{F} (46^{\circ}\text{C})$	9.0 A	8.5 A
	$53.6^{\circ}\text{F} (12^{\circ}\text{C}) \leq \text{Ta} < 104.0^{\circ}\text{F} (40^{\circ}\text{C})$	9.0 A	8.5 A
	$35.6^{\circ}\text{F} (2^{\circ}\text{C}) \leq \text{Ta} < 53.6^{\circ}\text{F} (12^{\circ}\text{C})$	9.0 A	8.5 A
	$\text{Ta} < 35.6^{\circ}\text{F} (2^{\circ}\text{C})$	9.0 A	8.5 A
Heating	$62.6^{\circ}\text{F} (17^{\circ}\text{C}) \leq \text{Ta}$	7.0 A	6.5 A
	$53.6^{\circ}\text{F} (12^{\circ}\text{C}) \leq \text{Ta} < 62.6^{\circ}\text{F} (17^{\circ}\text{C})$	9.0 A	8.5 A
	$41.0^{\circ}\text{F} (5^{\circ}\text{C}) \leq \text{Ta} < 53.6^{\circ}\text{F} (12^{\circ}\text{C})$	11.0 A	10.5 A
	$\text{Ta} < 41.0^{\circ}\text{F} (5^{\circ}\text{C})$	11.0 A	10.5 A

■ Model: AOUH24LPAS1

Operation mode	Outdoor temp. (Ta)	Trigger condition	Release condition
Cooling	$122.0^{\circ}\text{F} (50^{\circ}\text{C}) \leq \text{Ta}$	7.0 A	6.5 A
	$114.8^{\circ}\text{F} (46^{\circ}\text{C}) \leq \text{Ta} < 122.0^{\circ}\text{F} (50^{\circ}\text{C})$	7.0 A	6.5 A
	$104.0^{\circ}\text{F} (40^{\circ}\text{C}) \leq \text{Ta} < 114.8^{\circ}\text{F} (46^{\circ}\text{C})$	9.5 A	9.0 A
	$53.6^{\circ}\text{F} (12^{\circ}\text{C}) \leq \text{Ta} < 104.0^{\circ}\text{F} (40^{\circ}\text{C})$	13.5 A	13.0 A
	$35.6^{\circ}\text{F} (2^{\circ}\text{C}) \leq \text{Ta} < 53.6^{\circ}\text{F} (12^{\circ}\text{C})$	13.5 A	13.0 A
	$\text{Ta} < 35.6^{\circ}\text{F} (2^{\circ}\text{C})$	13.5 A	13.0 A
Heating	$62.6^{\circ}\text{F} (17^{\circ}\text{C}) \leq \text{Ta}$	7.0 A	6.5 A
	$53.6^{\circ}\text{F} (12^{\circ}\text{C}) \leq \text{Ta} < 62.6^{\circ}\text{F} (17^{\circ}\text{C})$	9.0 A	8.5 A
	$41.0^{\circ}\text{F} (5^{\circ}\text{C}) \leq \text{Ta} < 53.6^{\circ}\text{F} (12^{\circ}\text{C})$	13.0 A	12.5 A
	$\text{Ta} < 41.0^{\circ}\text{F} (5^{\circ}\text{C})$	13.0 A	12.5 A

8-4. Cooling pressure over-rise protection

When the outdoor unit heat exchanger temperature reaches trigger condition below, the compressor is stopped and trouble display is performed.

Trigger condition	149.0°F (65°C)
-------------------	----------------

8-5. Compressor temperature protection

When the compressor temperature sensor detects higher than the trigger condition below, the compressor is stopped. When the compressor temperature sensor detects the release condition, the protection is released.

Trigger condition	226.4°F (108°C)
Release condition	176.0°F (80°C) (3 minutes after compressor stop)

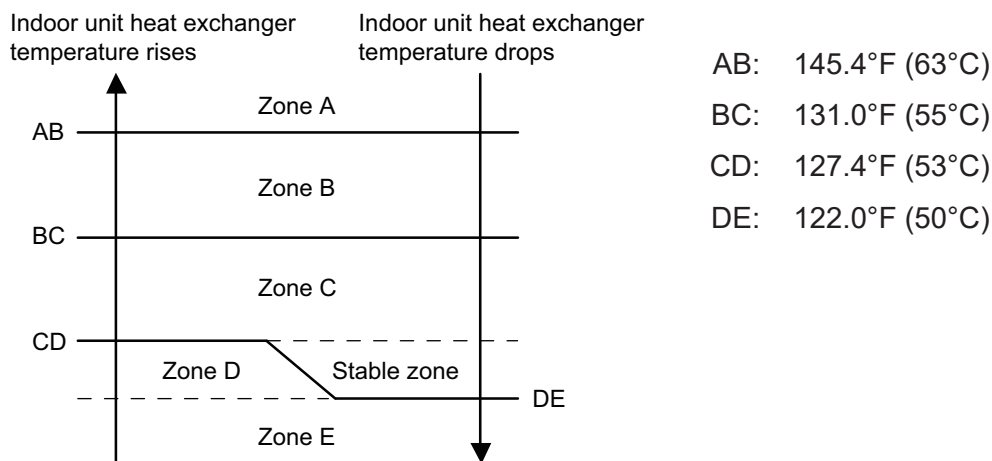
8-6. Low outdoor temperature protection

When the outdoor temperature sensor detects lower than the trigger condition below, the compressor is stopped.

Operation mode	Cooling/Dry
Trigger condition	5°F (-15°C)
Release condition	14°F (-10°C)

8-7. High temperature and high pressure release control

The compressor is controlled as follows.



Zone	Operation	
Zone A	Compressor is stopped.	
Zone B	The rotation number of compressor is decreased.	-25 rps/120 sec.
Zone C		-3 rps/60 sec.
Zone D	The protection is released and the operation is returned to normal mode.	
Zone E		

CONTROL AND FUNCTIONS

CONTROL AND FUNCTIONS

5. FILED WORKING

CONTENTS

5. FILED WORKING

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1. Function settings

To adjust the functions of this product according to the installation environment, various types of function settings are available.

NOTE: Incorrect settings can cause a product malfunction.

1-1. Function settings by using remote controller

Some function settings can be changed on the remote controller. After confirming the setting procedure and the content of each function setting, select appropriate functions for your installation environment.

■ Setting procedure by using wireless remote controller

The function number and the associated setting value are displayed on the LCD of the remote controller. Follow the instructions written in the local setup procedure supplied with the remote controller, and select appropriate setting according to the installation environment.

Before connecting the power supply of the indoor unit, reconfirm following items:

- Piping air tight test and vacuuming have been performed firmly.
- There is no wiring mistake.

Then, connect the power supply of the indoor unit.

Entering function setting mode:

While pressing the FAN SPEED button and TEMP./SELECT (^) button simultaneously, press the RESET button to enter the function setting mode.

STEP 1: Setting the remote controller custom code

Use the following steps to select the custom code of the remote controller. (Note that the air conditioner cannot receive a custom code if the air conditioner has not been set for the custom code.)

The custom codes that are set through this process are applicable only to the signal in the function setting.

For details on how to set the custom codes through the normal process, refer to "[Custom code setting for wireless remote controller](#)" on page 05-10.

1. Press the TEMP./SELECT (^) (v) buttons to change the custom code between \overline{A} \rightarrow \overline{B} \rightarrow \overline{C} \rightarrow \overline{D} . Match the code on the display to the air conditioner custom code. (Initially set to \overline{A} .) If the custom code does not need to be selected, press the MODE button, and proceed to **STEP 2**.
2. Press the MODE button to accept the custom code, and proceed to **STEP 2**.



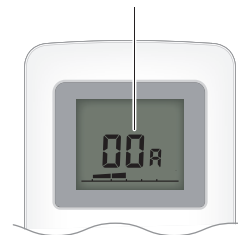
NOTES:

- The air conditioner custom code is set to \overline{A} prior to shipment.
- The remote controller resets to custom code \overline{A} when the batteries on the remote controller are replaced. If you use a custom code other than code \overline{A} , reset the custom code after replacing the batteries.
- If you do not know the air conditioner custom code setting, try each of the custom codes (\overline{A} \rightarrow \overline{B} \rightarrow \overline{C} \rightarrow \overline{D}) until you find the code that operates the air conditioner.

STEP 2: Selecting the function number and setting value

1. Press the TEMP./SELECT (^) (v) buttons to select the function number. To switch between the left and right digits, press the MODE button.
2. Press the FAN SPEED button to proceed the setting value. To return the function number selection, press the FAN SPEED button again.
3. Press the TEMP./SELECT (^) (v) buttons to select the setting value. To switch between the left and right digits, press the MODE button.
4. Press the TIMER button, and when the indoor unit beeps, press the ϕ /I (START/STOP) button to confirm the settings.
5. Press the RESET button to cancel the function setting mode.
6. After completing the function setting, be sure to disconnect the power supply and then reconnect it.

Function number



Setting value

**⚠ CAUTION**

- After disconnecting the power supply, wait 30 seconds or more before reconnecting it. The function setting will not become active unless the power supply is disconnected and then reconnected.
- When using a custom code other than A, press [RESET] and then press and hold [MODE] again for 5 seconds or more to set the custom code.

■ Contents of function setting

Each function setting listed in this section is adjustable in accordance with the installation environment.

NOTE: Setting will not be changed if invalid numbers or setting values are selected.

● Function setting list

	Function no.	Functions
1)	11	Filter sign
2)	30/31	Room temperature control for indoor unit sensor
3)	35/36	Room temperature control for wired remote controller sensor
4)	40	Auto restart
5)	42	Room temperature sensor switching
6)	44	Remote controller custom code
7)	46	External input control
8)	48	Room temperature sensor switching (Aux.)
9)	49	Indoor unit fan control for energy saving for cooling
10)	60	Switching functions for external output terminal
11)	61	Control switching of external heaters
12)	62	Operating temperature switching of external heaters
13)	66	Outdoor temperature zone boundary temperature A
14)	67	Outdoor temperature zone boundary temperature B
15)	71	Standby time for auxiliary equipment operation
16)	72	Heat pump backup setting
17)	73	Emergency heat for external output terminal
18)	95	Heat insulation condition (building insulation)

1) Filter sign

Select appropriate intervals for displaying the filter sign on the indoor unit according to the estimated amount of dust in the air of the room.

If the indication is not required, select "No indication" (03).

Function number	Setting value	Setting description	Factory setting
11	00	Standard (400 hours)	
	01	Long interval (1,000 hours)	
	02	Short interval (200 hours)	
	03	No indication	◆

2) Room temperature control for indoor unit sensor

NOTE: Before performing this setting, refer to Function 95.

Depending on the installed environment, correction of the room temperature sensor may be required. Select the appropriate control setting according to the installed environment.

The temperature of the room temperature sensor is corrected as follows:

Corrected temp. = Temp. of the room temp. sensor - Correction temp. value

Example of correction:

When the temperature of the room temp. sensor is 78°F and the setting value is "03" (-2°F), the corrected temp. will be 80°F (78°F - [-2°F]).

The temperature correction values show the difference from the Standard setting "00" (manufacturer's recommended value).

*When Function 95-01 (High insulation) is set, the Standard setting "00" will be the same as "No correction 0.0 °F (0.0 °C)" (01).

Function number		Setting value	Setting description	Factory setting	
30 (For cooling)	31 (For heating)	00	Standard setting*	◆	
		01	No correction 0.0 °F (0.0 °C)		
		02	-1 °F (-0.5 °C)	More cooling Less heating	
		03	-2 °F (-1.0 °C)		
		04	-3 °F (-1.5 °C)		
		05	-4 °F (-2.0 °C)		
		06	-5 °F (-2.5 °C)		
		07	-6 °F (-3.0 °C)		
		08	-7 °F (-3.5 °C)		
		09	-8 °F (-4.0 °C)		
		10	+1 °F (+0.5 °C)	Less cooling More heating	
		11	+2 °F (+1.0 °C)		
		12	+3 °F (+1.5 °C)		
		13	+4 °F (+2.0 °C)		
		14	+5 °F (+2.5 °C)		
		15	+6 °F (+3.0 °C)		
		16	+7 °F (+3.5 °C)		
17	+8 °F (+4.0 °C)				

3) Room temperature control for wired remote controller sensor

NOTE: Before performing this setting, refer to Function 95.

Depending on the installed environment, correction of the wire remote temperature sensor may be required. Select the appropriate control setting according to the installed environment.

To change this setting, set Function 42 to "Both" (01).

Ensure that the Thermo Sensor icon is displayed on the remote controller screen.

*When Function 95-01 (High insulation) is set, the Standard setting "00" will be the same as "No correction 0.0 °C" (01).

Function number		Setting value	Setting description	Factory setting	
35 (For cooling)	36 (For heating)	00	Standard setting*	◆	
		01	No correction 0.0 °F (0.0 °C)		
		02	-1 °F (-0.5 °C)	More cooling Less heating	
		03	-2 °F (-1.0 °C)		
		04	-3 °F (-1.5 °C)		
		05	-4 °F (-2.0 °C)		
		06	-5 °F (-2.5 °C)		
		07	-6 °F (-3.0 °C)		
		08	-7 °F (-3.5 °C)		
		09	-8 °F (-4.0 °C)		
		10	+1 °F (+0.5 °C)	Less cooling More heating	
		11	+2 °F (+1.0 °C)		
		12	+3 °F (+1.5 °C)		
		13	+4 °F (+2.0 °C)		
		14	+5 °F (+2.5 °C)		
		15	+6 °F (+3.0 °C)		
		16	+7 °F (+3.5 °C)		
17	+8 °F (+4.0 °C)				

4) Auto restart

Enables or disables automatic restart after a power interruption.

Function number	Setting value	Setting description	Factory setting
40	00	Enable	◆
	01	Disable	

NOTE: Auto restart is an emergency function such as for power outage etc. Do not attempt to use this function in normal operation. Be sure to operate the unit by remote controller or external device.

5) Room temperature sensor switching

(Only for wired remote controller)

When using the wired remote controller temperature sensor, change the setting to "Both" (01).

Function number	Setting value	Setting description	Factory setting
42	00	Indoor unit	◆
	01	Both	

00: Sensor on the indoor unit is active.

01: Sensors on both indoor unit and wired remote controller are active.

NOTE: Remote controller sensor must be turned on by using the remote controller.

6) Remote controller custom code

(Only for wireless remote controller)

The indoor unit custom code can be changed. Select the appropriate custom code.

Function number	Setting value	Setting description	Factory setting
44	00	A	◆
	01	B	
	02	C	
	03	D	

7) External input control

"Operation/Stop" mode or "Forced stop" mode can be selected.

Function number	Setting value	Setting description	Factory setting
46	00	Operation/Stop mode 1 (R.C. enabled)	◆
	01	(Setting prohibited)	
	02	Forced stop mode	
	03	Operation/Stop mode 2 (R.C. disabled)	

8) Room temperature sensor switching (Aux.)

To use the temperature sensor on the wired remote controller only, change the setting to "Wired remote controller" (01).

This function will only work if the function setting 42 is set at "Both" (01).

When the setting value is set to "Both" (00), more suitable control of the room temperature is possible by setting function setting 30 and 31 too.

Function number	Setting value	Setting description	Factory setting
48	00	Both	◆
	01	Wired remote controller	

9) Indoor unit fan control for energy saving for cooling

Enables or disables the power-saving function by controlling the indoor unit fan rotation when the outdoor unit is stopped during cooling operation.

Function number	Setting value	Setting description	Factory setting
49	00	Disable	
	01	Enable	
	02	Remote controller	◆

00: When the outdoor unit is stopped, the indoor unit fan operates continuously following the setting on the remote controller.

01: When the outdoor unit is stopped, the indoor unit fan operates intermittently at a very low speed.

02: Enable or disable this function by remote controller setting.

NOTES:

- As the factory setting, this setting is initially invalidated.
- Set to "00" or "01" when connecting a remote controller that cannot set the Fan control for energy saving function or connecting a network converter.
To confirm if the remote controller has this setting, refer to the operating manual of each remote controller.

10) Switching functions for external output terminal

Functions of the external output terminal can be switched. For details, refer to “External input and output”.

Function number	Setting value	Setting description	Factory setting
60	00	Operation status	◆
	01—04	Cooling thermostat On	
	05	Heating operation	
	06	Operation/Stop	
	07—08	Cooling thermostat On	
	09	Error status	
	10	Indoor unit fan operation status	
	11	External heater	

11) Control switching of external heaters

Sets the control method for external heater to be used.

For details, refer to “External heater output” in [Chapter 2-4. "Details of function"](#) on page 05-18.

Function number	Setting value	Setting description	Factory setting
61	00	Auxiliary heater control 1	◆
	01	Auxiliary heater control 2	
	02	Heat pump prohibition control	
	03	Auxiliary heater control by outdoor temperature 1	
	04	Auxiliary heater control by outdoor temperature 2	
	05	Auxiliary heater control by outdoor temperature 3	
	06	Auxiliary heat pump control	
	07	Auxiliary heat pump control by outdoor temperature 1	
	08	Auxiliary heat pump control by outdoor temperature 2	
	09	Auxiliary heat pump control by outdoor temperature 3	

12) Operating temperature switching of external heaters

Sets the temperature conditions when the external heater is ON.

For details, refer to “External heater output” in [Chapter 2-4. "Details of function"](#) on page 05-18.

Function number	Setting value	Setting description		Factory setting
		Heater: On	Heater: Off	
62	00	-5.4 °F (-3 °C)	-1.8 °F (-1 °C)	◆
	01	-3.6 °F (-2 °C)	-1.8 °F (-1 °C)	
	02	-3.6 °F (-2 °C)	-1.8 °F (-1 °C)	
	03	-5.4 °F (-3 °C)	-1.8 °F (-1 °C)	
	04	-7.2 °F (-4 °C)	-1.8 °F (-1 °C)	
	05	-9.0 °F (-5 °C)	-1.8 °F (-1 °C)	

13) Outdoor temperature zone boundary temperature A

Setting required if changing of the outdoor temperature setting for heat pump prohibition zone is required when auxiliary heater control by outdoor temperature 1 and 2 are performed on the indoor unit. For details, refer to "External heater output" in [Chapter 2-4. "Details of function"](#) on page 05-18.

Function number	Setting value	Setting description	Factory setting
66	00	-4.0 °F (-20 °C)	◆
	01	-0.4 °F (-18 °C)	
	02	3.2 °F (-16 °C)	
	03	6.8 °F (-14 °C)	
	04	10.4 °F (-12 °C)	
	05	14.0 °F (-10 °C)	
	06	17.6 °F (-8 °C)	
	07	21.2 °F (-6 °C)	
	08	24.8 °F (-4 °C)	

14) Outdoor temperature zone boundary temperature B

Setting required if changing of the outdoor temperature setting for heat pump only zone is required when auxiliary heater control by outdoor temperature 1 is performed on the indoor unit. For details, refer to "External heater output" in [Chapter 2-4. "Details of function"](#) on page 05-18.

Function number	Setting value	Setting description	Factory setting
67	00	42.8 °F (6 °C)	◆
	01	14.0 °F (-10 °C)	
	02	17.6 °F (-8 °C)	
	03	21.2 °F (-6 °C)	
	04	24.8 °F (-4 °C)	
	05	28.4 °F (-2 °C)	
	06	32.0 °F (0 °C)	
	07	35.6 °F (2 °C)	
	08	39.2 °F (4 °C)	
	09	42.8 °F (6 °C)	
	10	46.4 °F (8 °C)	
	11	50.0 °F (10 °C)	
	12	53.6 °F (12 °C)	
	13	57.2 °F (14 °C)	
	14	60.8 °F (16 °C)	
	15	64.4 °F (18 °C)	

15) Standby time for auxiliary equipment operation

Sets the standby time until the auxiliary equipment operation starts during primary equipment operation.

For details, refer to [Chapter 2-4. "Details of function"](#) on page 05-18.

Function number	Setting value	Setting description	Factory setting
71	00	Disable	◆
	01	1 minute	
	02	2 minutes	
	•	•	
	•	•	
	•	•	
	98	98 minutes	
	99	99 minutes	

16) Heat pump backup setting

Enables or disables the heat pump backup instruction from the outdoor unit.

This function will be usable provided that the corresponding outdoor unit is connected.

Function number	Setting value	Setting description	Factory setting
72	00	Disable	◆
	01	Enable	

17) Emergency heat for external output terminal

Enables or disables emergency heat input.

Function number	Setting value	Setting description	Factory setting
73	00	Disable	◆
	01	Enable	

NOTE: When this function is used, IR Receiver Unit is necessary.

18) Heat insulation condition (building insulation)

Heat insulation conditions differ according to the installed environment.

"Standard insulation" (00) allows system to rapidly respond to the cooling or heating load changes.

"High insulation" (01) is when the heat insulation structure of the building is high and does not require system to rapidly respond to cooling or heating load changes.

When "High insulation" (01) is selected:

- Overheating (overcooling) is prevented at the start-up.
- All room-temperature control settings (Function 30, 31, 35, and 36) will reset to "No correction 0.0 °F (0.0 °C)".

Function number	Setting value	Setting description	Factory setting
95	00	Standard insulation	◆
	01	High insulation	

NOTE: When changing Function 95, perform this setting before other room-temperature control settings (Function 30, 31, 35, and 36). If Function 95 is not set first, room-temperature control settings (Function 30, 31, 35, and 36) will be reset and you must re-do them again.

1-2. Custom code setting for wireless remote controller

■ Custom code setting for wireless remote controller

To interconnect the air conditioner and the wireless remote controller, assignment of the custom code for the wireless remote controller is required.

NOTE: Air conditioner cannot receive a signal if the air conditioner has not been set for the custom code.

When 2 or more air conditioners are installed in a room, and the remote controller is operating an air conditioner other than the one you wish to set, change the custom code of the remote controller to operate only the air conditioner you wish to set. (4 selections possible.)

Confirm the setting of the remote controller custom code and the function setting. If these do not match, the remote controller cannot be used to operate for the air conditioner.

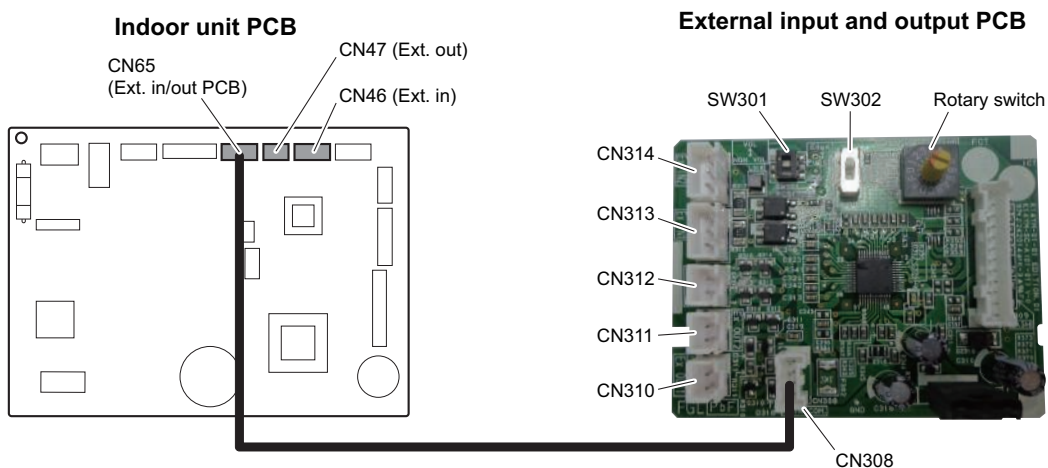
1. Press the $\odot/|$ (START/STOP) button until the indicators on the remote controller turn off.
2. Press the MODE button for at least 5 seconds to display the current custom code. (Initially set to \overline{A} .)
3. Press the TEMP./SELECT (\wedge) (\vee) buttons to change the custom code between $\overline{A} \rightarrow \overline{B} \rightarrow \overline{C} \rightarrow \overline{D}$. Match the code on the display to the air conditioner custom code. (Initially set to \overline{A} .)
4. Press the MODE button again to return to the original display. The custom code will be changed.



NOTES:

- If no button is pressed within 30 seconds after the custom code is displayed, the system returns to the original display. In this case, start again from step 1.
- The air conditioner custom code is set to \overline{A} prior to shipment. To change the custom code, contact your retailer.
- If you do not know the assigned code for the air conditioner, try each of the custom code ($\overline{A} \rightarrow \overline{B} \rightarrow \overline{C} \rightarrow \overline{D}$) until you find the code which operates the air conditioner.

2. External input and output



PCB	External input	External output	Connector	Input select	Input signal
Indoor unit	Operation/Stop	-	CN46	Dry contact	Edge
	Forced stop				
	-	Operation status	CN47	-	-
		Error status			
		Indoor unit fan operation status			
		Cooling thermostat On			
Heating thermostat On	External heater output				
External input and output (UTY-XCSXZ2)	Operation/Stop	-	CN313/ CN314	Dry contact/ Apply voltage	Edge/Pulse
	Forced stop		CN313		Edge
	Forced thermostat off		-	CN310/ CN311/ CN312	-
	Operation status				
	Error status				
	Indoor unit fan operation status				
	External heater output				
	Remote controller output				
Cooling high/low output					
Heating thermostat On					

FIELD WORKING

FIELD WORKING

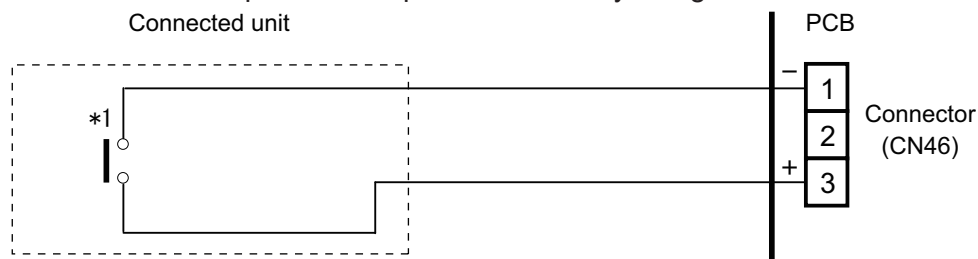
2-1. External input

With using external input function, some functions on this product can be controlled from an external device.

- "Operation/Stop" mode or "Forced stop" mode can be selected with function setting of indoor unit.
- A twisted pair cable (22AWG) should be used. Maximum length of cable is 492 ft (150 m).
- The wire connection should be separate from the power cable line.

■ Indoor unit

Indoor unit functions such as Operation/Stop can be done by using indoor unit connectors.



*1: The switch can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

External Input and Output PCB

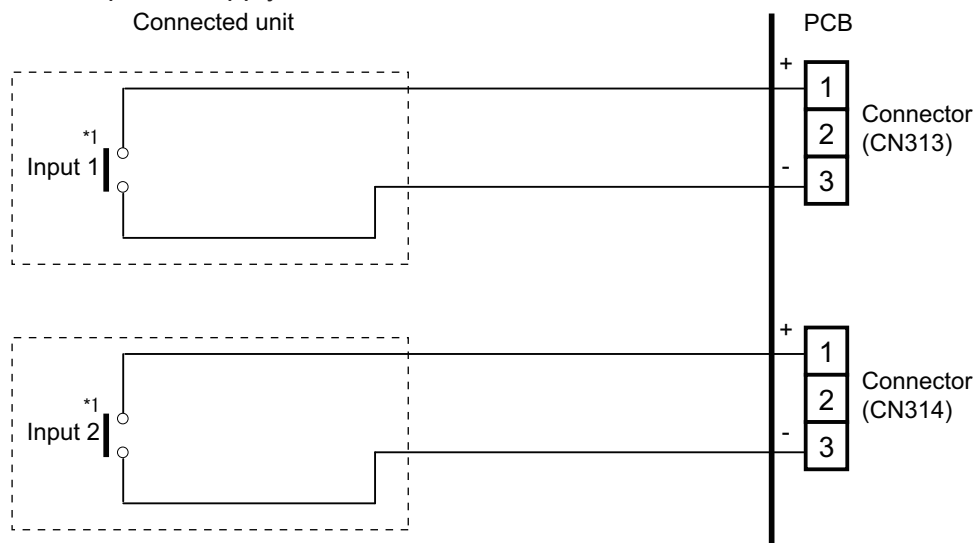
The indoor unit Operation/Stop can be set by using the input connector on the PCB.

Input select:

Use either one of these types of connectors according to the application. (Both types of connectors cannot be used simultaneously.)

– Dry contact

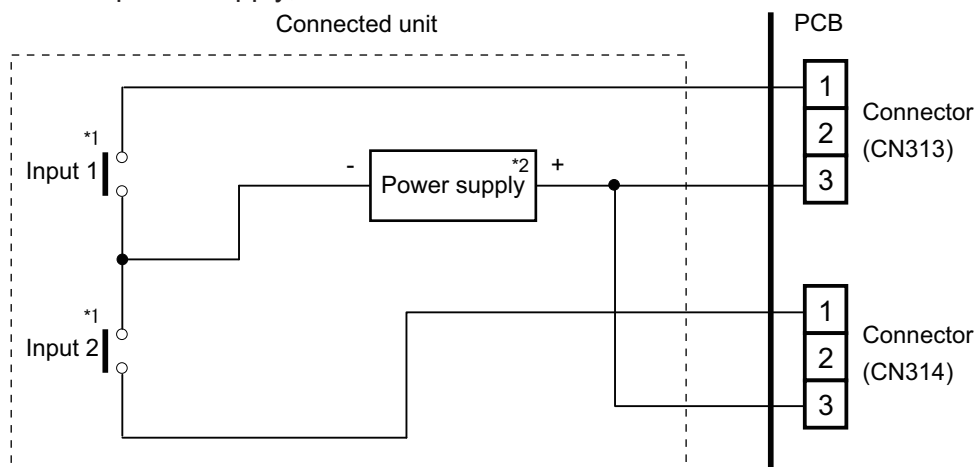
In case of internal power supply, set the slide switch of SW301 to "NON VOL" side.



*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

– Apply voltage

In case of external power supply, set the slide switch of SW301 to "VOL" side.



*1: The switches can be used on the following condition: DC 12 V to 24 V, 1 mA to 15 mA.

*2: Make the power supply DC 12 to 24 V, 10 mA or more.

2-2. External output

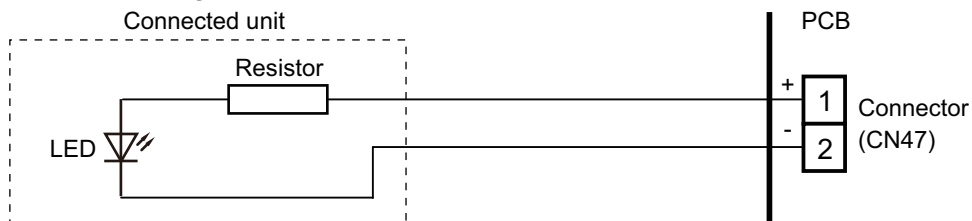
Use an external output cable with appropriate external dimension, depending on the number of cables to be installed.

■ Indoor unit

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 82 ft (25 m).
- Output voltage: High DC 12 V \pm 2 V, Low 0 V.
- Permissible current: 50 mA
- For details, refer to "[Combination of external input and output](#)" on page 05-16.

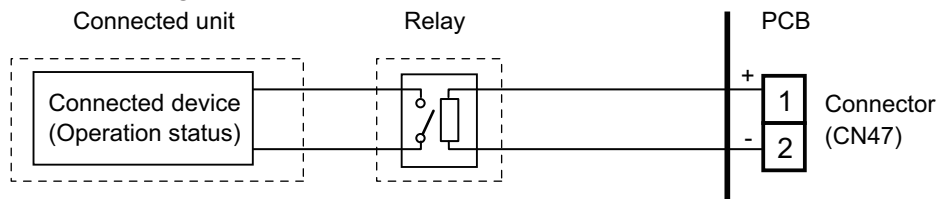
● When indicator or other components are connected directly

Example: Function setting 60 is set to "00"



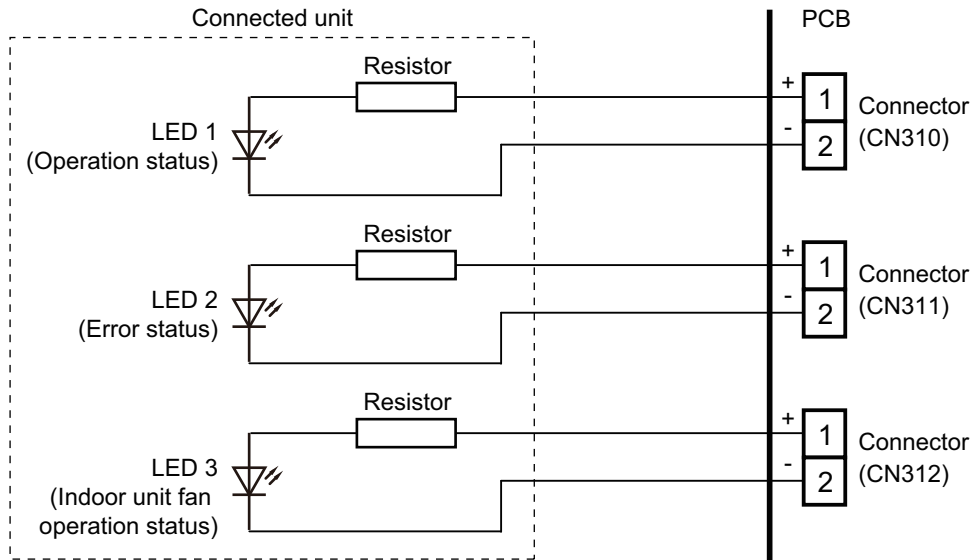
● When connecting with a device equipped with a power supply

Example: Function setting 60 is set to "00"

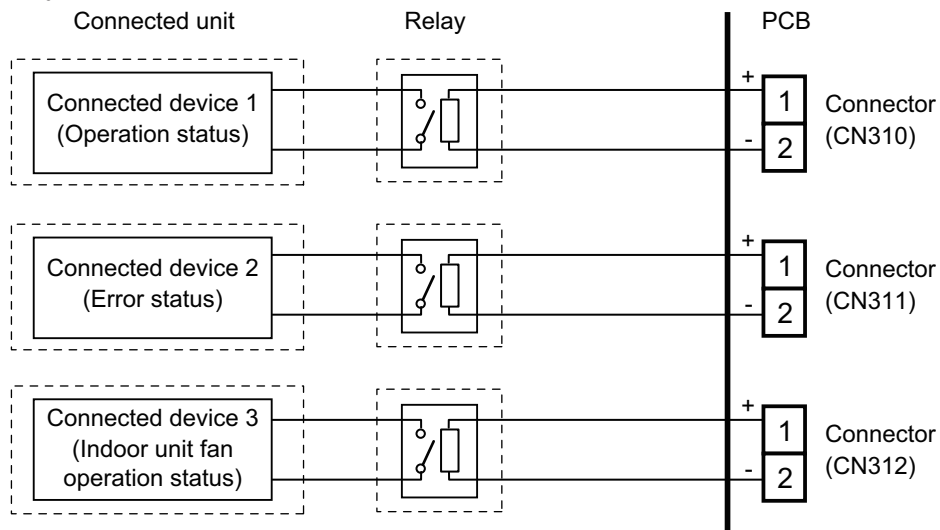


External Input and Output PCB

- A twisted pair cable (22AWG) should be used. Maximum length of cable is 82 ft (25 m).
 - Output voltage: High DC 12 V \pm 2 V, Low 0 V.
 - Permissible current: 50 mA
 - For details, refer to "[Combination of external input and output](#)" on page 05-16.
- **When indicator or other components are connected directly:**
Example: Rotary SW on External Input and Output PCB is set to "1".



- **When connecting with a device equipped with a power supply:**
Example: Rotary SW on External Input and Output PCB is set to "1".



2-3. Combination of external input and output

By combining the function setting of the indoor unit and rotary switch setting of the External Input and Output PCB, you can select various combinations of functions.

Combination examples of external input and output are as follows:

Mode	Function setting	Rotary SW	External input		
			Indoor unit	External Input and Output PCB	
			CN46	1 CN313	2 CN314
0-1	60—00	1	Operation/Stop (Function setting 46-00) or Forced stop (Function setting 46-02)	Operation/Stop	Not available
0-2	60-00	2		Operation	Stop
1	60-01	3		Forced thermostat Off	Not available
2	60-02	4		Mechanical cooling Off	
3	60-03	5		Forced thermostat Off	
4	60-04	6		Mechanical cooling On	
5	60-05	7		Mechanical cooling On	
6	60-06	8		Forced thermostat Off	
7	60-07	9		Forced thermostat Off	
8	60-08	A		Mechanical cooling Off	
9	60-09	B		Forced thermostat Off	
10	60-10	C	Forced thermostat Off		
11	60-11	D	Forced thermostat Off		

Mode	Function setting	Rotary SW	External output			
			Indoor unit	External Input and Output PCB		
			CN47	1 CN310	2 CN311	3 CN312
0-1	60-00	1	Operation/Stop	Operation/Stop	Error status	Indoor unit fan operation status
0-2	60-00	2	Operation/Stop	Error status	Indoor unit fan operation status	External heater output
1	60-01	3	Cooling thermostat On	Error status	Indoor unit fan operation status	External heater output
2	60-02	4	Cooling thermostat On	Error status	Remote controller output	External heater output
3	60-03	5	Cooling thermostat On	Cooling high/low output	Remote controller output	External heater output
4	60-04	6	Cooling thermostat On	Error status	Remote controller output	Cooling high/low output
5	60-05	7	Heating thermostat On	Error status	Indoor unit fan operation status	External heater output
6	60-06	8	Operation/Stop	Error status	Indoor unit fan operation status	Heating thermostat On
7	60-07	9	Cooling thermostat On	Error status	Heating thermostat On	External heater output
8	60-08	A	Cooling thermostat On	Heating thermostat On	Remote controller output	External heater output
9	60-09	B	Error status	Operation/Stop	Indoor unit fan operation status	External heater output
10	60-10	C	Indoor unit fan operation status	Operation/Stop	Error status	External heater output

Mode	Function setting	Rotary SW	External output			
			Indoor unit	External Input and Output PCB		
			CN47	1 CN310	2 CN311	3 CN312
11	60-11	D	External heater output	Operation/Stop	Indoor unit fan operation status	Error status

NOTE: Input of Operation/Stop depends on the setting of function setting 46.

00: Operation/Stop mode 1 (R.C. enabled)

01: (Setting prohibited)

02: Forced stop

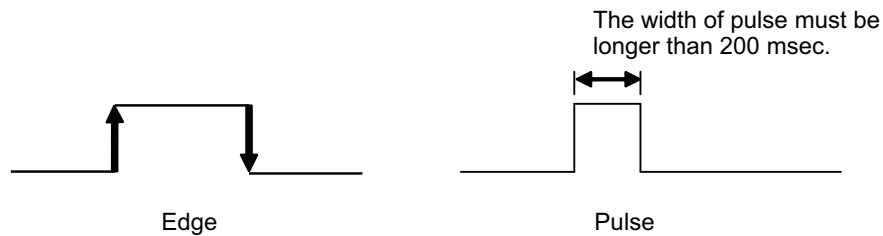
03: Operation/Stop mode 2 (R.C. disabled)

Input signal type

External Input and Output PCB:

The input signal type can be selected.

Signal type (edge or pulse) can be switched by the DIP switch SW302 on the External Input and Output PCB.

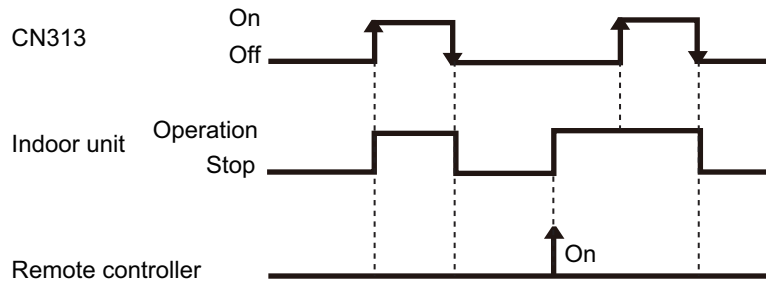


2-4. Details of function

■ Control input function

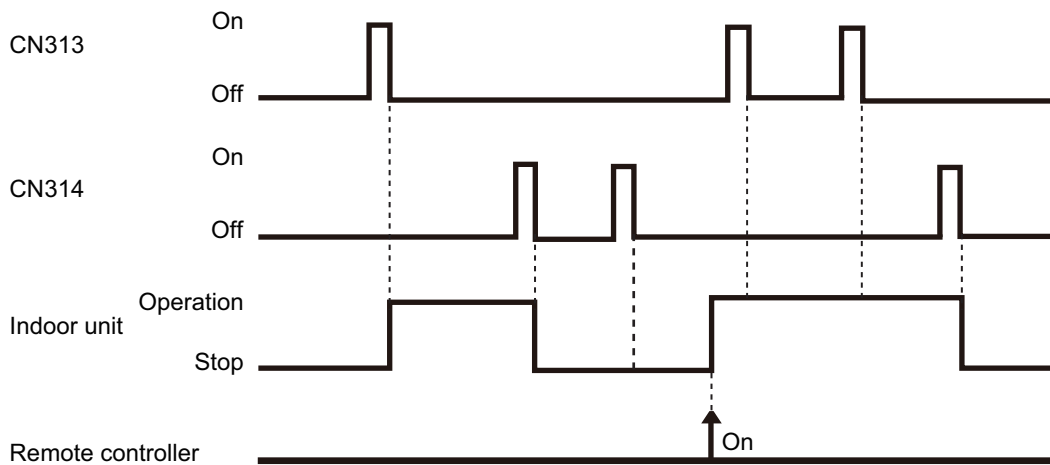
- When function setting is “Operation/Stop” mode 1
 - In the case of “Edge” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
		External Input and Output PCB	CN313		
46-00	1			Off → On	Operation
				On → Off	Stop



- In the case of “Pulse” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
		External Input and Output PCB	CN313		
46-00	1		CN313	Pulse	Operation
			CN314	Pulse	Stop



NOTES:

- The last command has priority.
- The indoor units within the same remote controller group operates in the same mode.

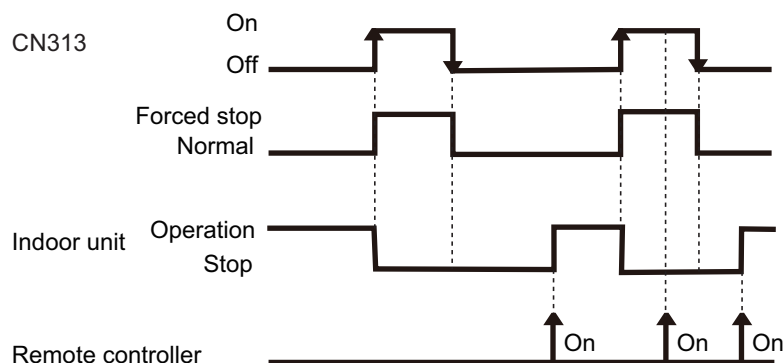
FIELD WORKING

FIELD WORKING

• When function setting is “Forced stop” mode

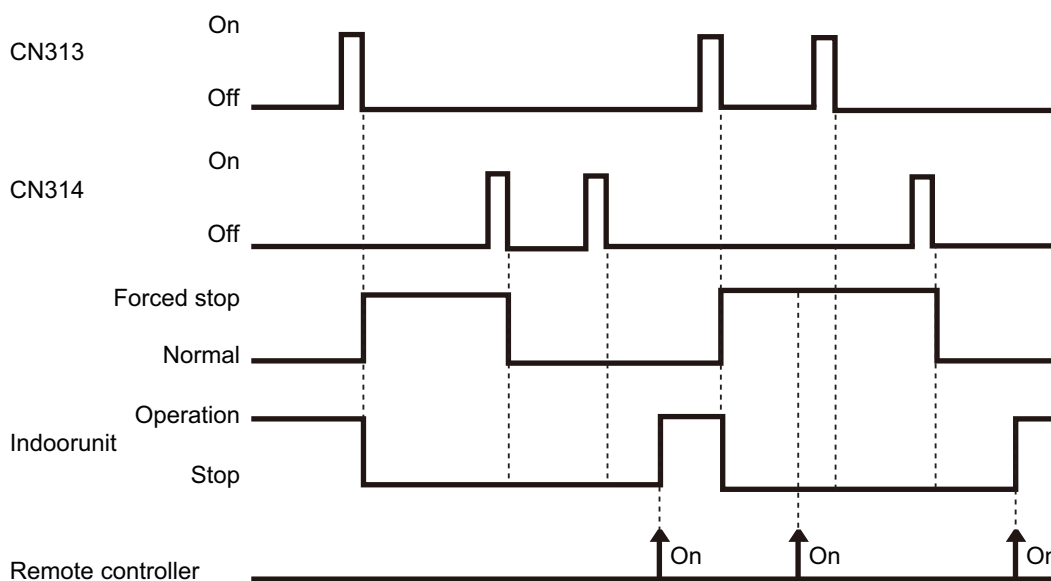
– In the case of “Edge” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
		External Input and Output PCB	CN313		
46-02	1			Off → On	Forced stop
				On → Off	Normal



– In the case of “Pulse” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
		External Input and Output PCB	CN313 CN314		
46-02	1		CN313	Pulse	Forced stop
			CN314	Pulse	Normal



NOTES:

- When the forced stop is triggered, indoor unit stops and Operation/Stop operation by the remote controller is restricted.
- When forced stop function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

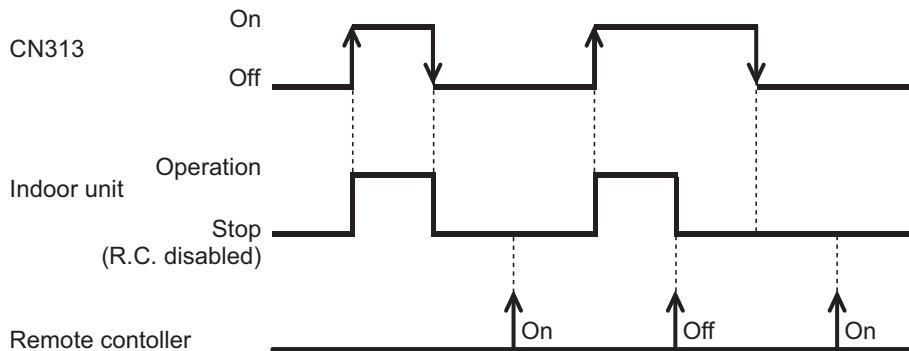
FIELD WORKING

FIELD WORKING

• When function setting is “Operation/Stop” mode 2

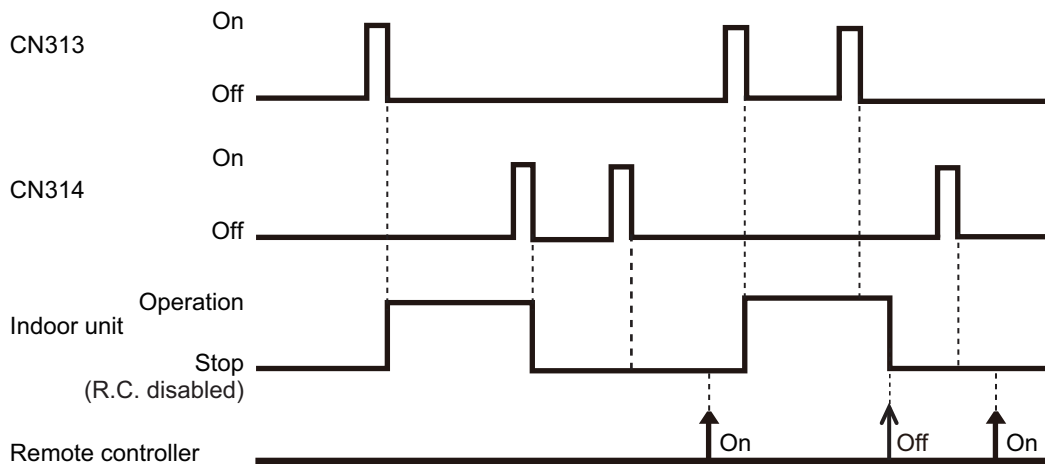
– In the case of “Edge” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-03	1	External Input and Output PCB	CN313	Off → On	Operation
				On → Off	Stop (Remote controller disabled)



– In the case of “Pulse” input:

Function setting	Rotary SW on External Input and Output PCB	External input		Input signal	Command
46-03	1	External Input and Output PCB	CN313	Pulse	Operation
			CN314	Pulse	Stop (Remote controller disabled)



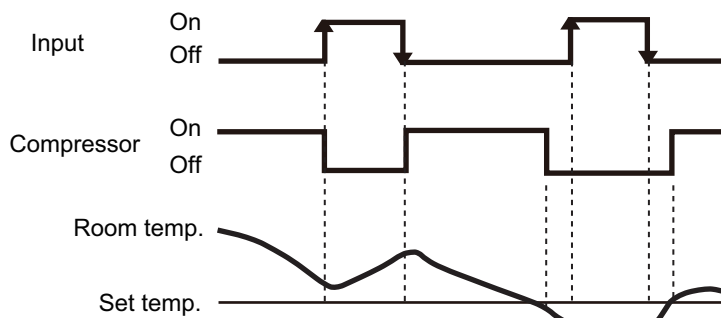
NOTE: When “Operation/Stop” mode 2 function is used with forming a remote controller group, connect the same equipment to each indoor unit within the group.

FIELD WORKING

FIELD WORKING

• Forced thermostat off function

Rotary SW on External Input and Output PCB	External input		Input signal	Command
2 B C	External Input and Output PCB	CN313	Off → On	Thermostat off
On → Off			Normal operation	

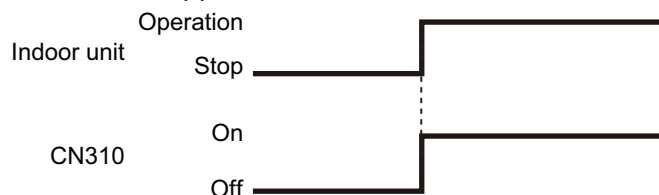


■ Control output function

• Operation/Stop status

Rotary SW on External Input and Output PCB	External output		Output signal	Command
1 B C D	External Input and Output PCB	CN310	Off → On	Operation
On → Off			Stop	

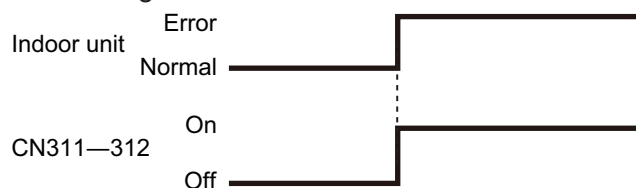
The output is low when the unit is stopped.



• Error status

Rotary SW on External Input and Output PCB	External output		Output signal	Command
1 C	External Input and Output PCB	CN311	Off → On	Error
			On → Off	Normal
D		CN312	Off → On	Error
			On → Off	Normal

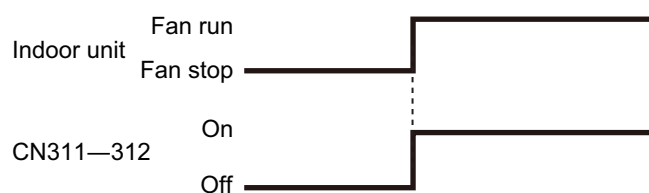
The output is ON when an error is generated for the indoor unit.



- Indoor unit fan operation status

Rotary SW on External Input and Output PCB	External output		Output signal	Command
1	External Input and Output PCB	CN312	Off → On	Fan run
2 B D			CN311	On → Off
		Off → On		Fan run
		On → Off	Fan stop	

Output signal	Condition
On Low → High	The indoor unit fan is operating.
Off High → Low	The fan is stopped or during cold air prevention. During thermostat off when in dry mode operation.



- External heater output

Rotary SW on External Input and Output PCB	External output		Output signal	Command
2 B C	External Input and Output PCB	CN312	Off → On	Heater on
			On → Off	Heater off

External heater output

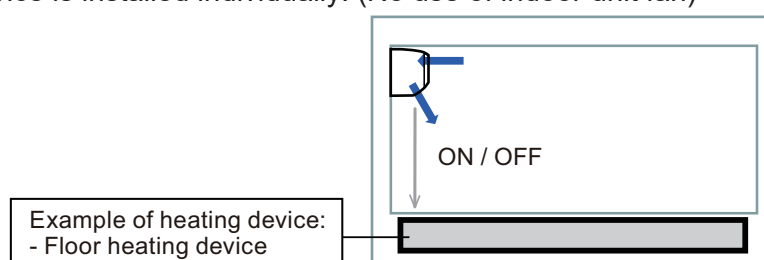
Control	Primary heater	Auxiliary heater	Function setting	
			Indoor unit	Wired R. C.
			Control switching external heaters No. 61	Sensor activation*2
Auxiliary heater control 1	Heat pump	External device*1	61-00	—
Auxiliary heater control 2	Heat pump	External device	61-01	—
Heat pump prohibition control	External device	None	61-02	On (Enabled)
Auxiliary heater control by outdoor temperature 1	Heat pump	External device	61-03	On (Enabled)
Auxiliary heater control by outdoor temperature 2	Heat Pump	External device	61-04	On (Enabled)
Auxiliary heater control by outdoor temperature 3	Heat Pump	External device	61-05	On (Enabled)
Auxiliary heat pump control	External device	Heat pump	61-06	On (Enabled)
Auxiliary heat pump control by outdoor temperature 1	External device	Heat pump	61-07	On (Enabled)
Auxiliary heat pump control by outdoor temperature 2	External device	Heat pump	61-08	On (Enabled)
Auxiliary heat pump control by outdoor temperature 3	External device	Heat pump	61-09	On (Enabled)

NOTES:

- After turning off the heater, 3 minutes of standby time is required by next power-on of the heater.
- For items marked “—” in the table, any of validate or invalidate of the setting are acceptable.
- *1: External device means Hot water, Electrical heater, etc.
- *2: Sensor activation:
 - Setting change from the factory setting is required.
 - Indoor unit fan setting will be on for safety reason without sensor activation of wired remote controller.

Installation configuration of individual connection

External heating device is installed individually. (No use of indoor unit fan)



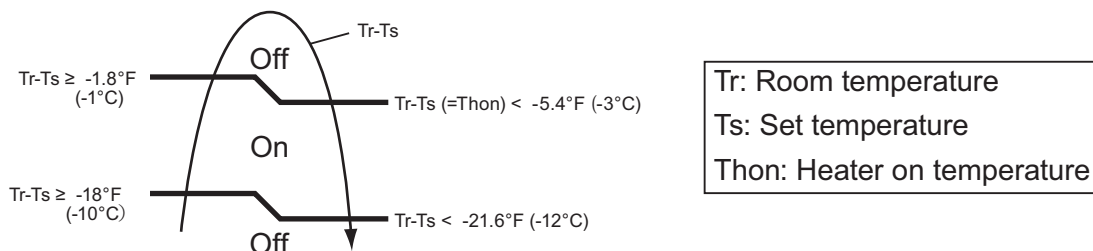
⚠ WARNING

- Design and install external heater appropriately with considering its protection.
- Inappropriate designing and installation of external heater may cause a fire by emitted heat from the external heater.
- Fujitsu General Ltd. is not responsible for inappropriate designing or installation of external heating device.

● Auxiliary heater control 1

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off • Fan stop protection

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.



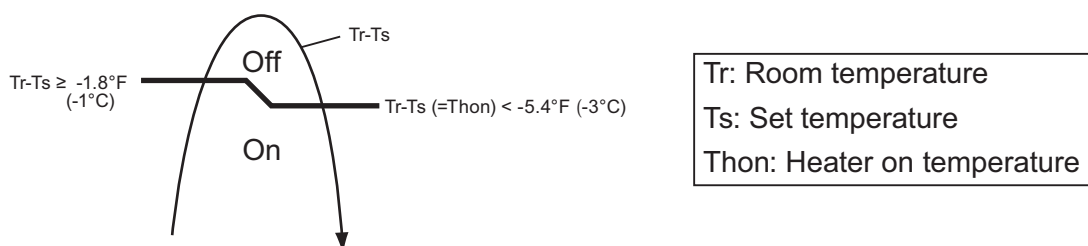
Example: When set temperature (Ts) is 72°F (22°C) (Factory setting),

- and room temperature (Tr) increases above 53.6°F (12°C), signal output is on.
- and room temperature (Tr) increases above 69.8°F (21°C), signal output is off.
- and room temperature (Tr) decreases below 66.2°F (19°C), signal output is on.
- and room temperature (Tr) decreases below 50°F (10°C), signal output is off.

● Auxiliary heater control 2

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off • Fan stop protection

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.

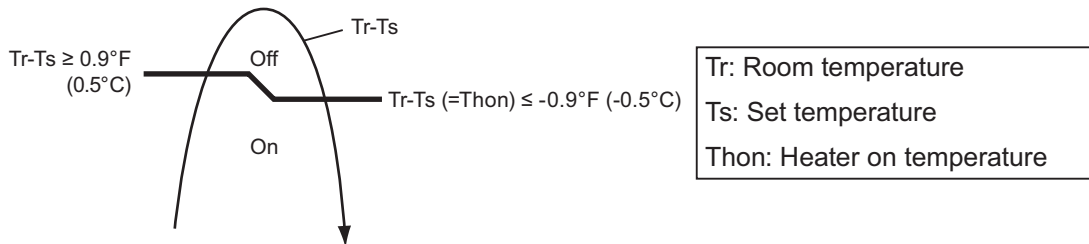


● Heat pump prohibition control

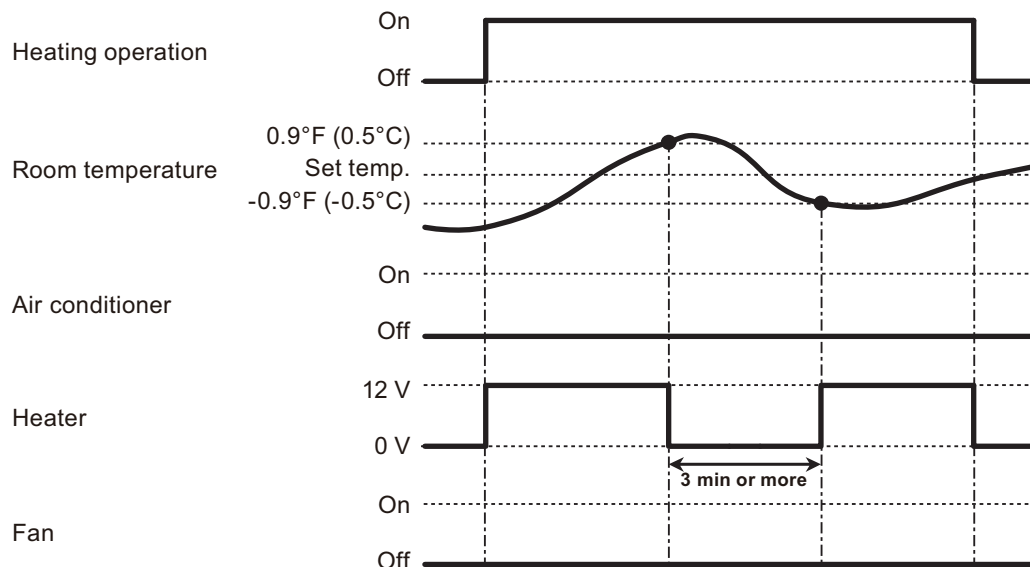
Perform heating by external heater only. Indoor unit is continuous thermostat off.

Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.



• Operation status



NOTE: In following operations, compressor will be on.

- Other than heating
- Test run

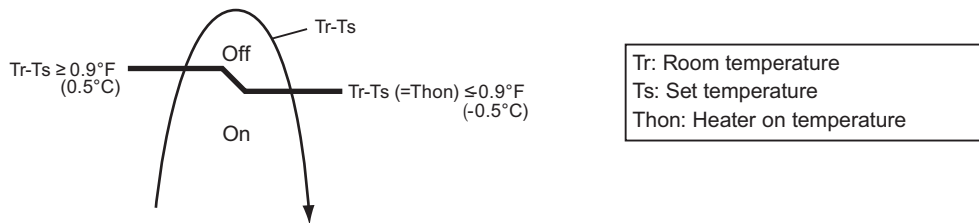
● Auxiliary heater control by outdoor temperature 1

This control selects heat pump or external heater according to the outdoor temperature. When outdoor temperature is high, the heating is performed by using heat pump only.

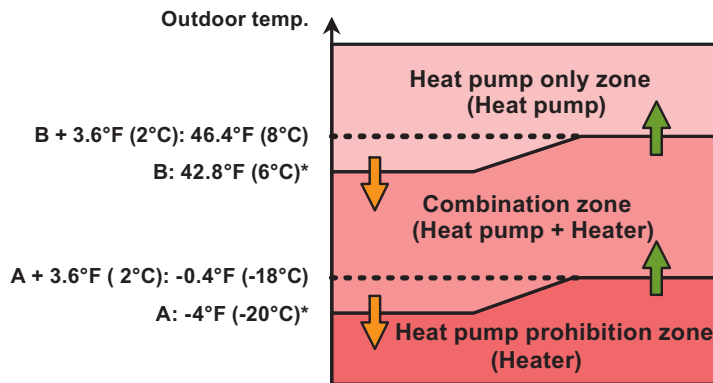
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off • Heat pump only zone

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting "Thon".
- Outdoor temperature zone boundary A and B: Adjustable individually by function setting number 66 and 67.

• External heater output

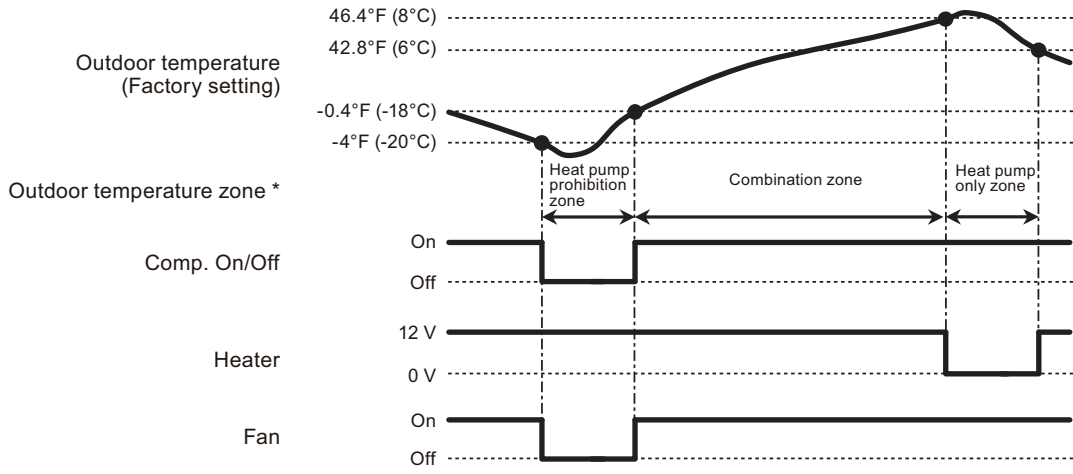


• Outdoor temperature zone



*: Adjustable by function setting 66 and 67

• Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

FIELD WORKING

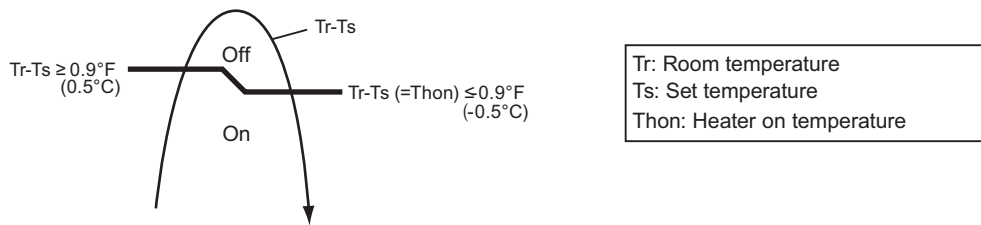
● Auxiliary heater control by outdoor temperature 2

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

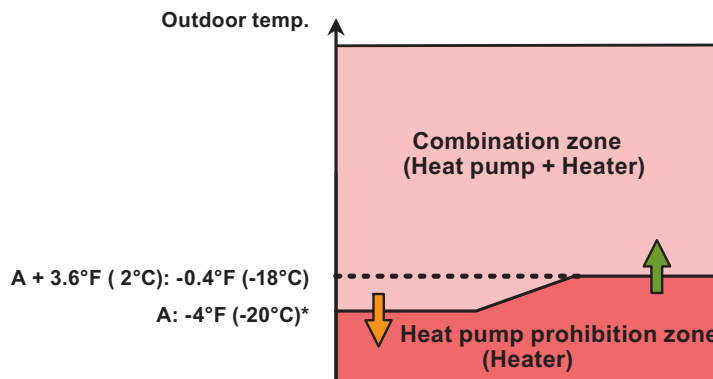
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.
- Outdoor temperature zone boundary A: Adjustable by function setting number 66.

• External heater output

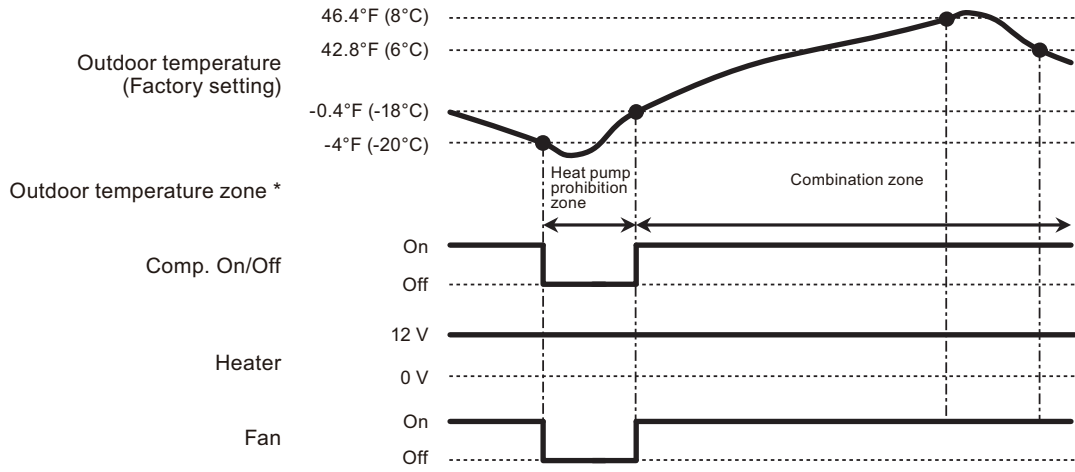


• Outdoor temperature zone



*: Adjustable by function setting 66

• Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

FIELD WORKING

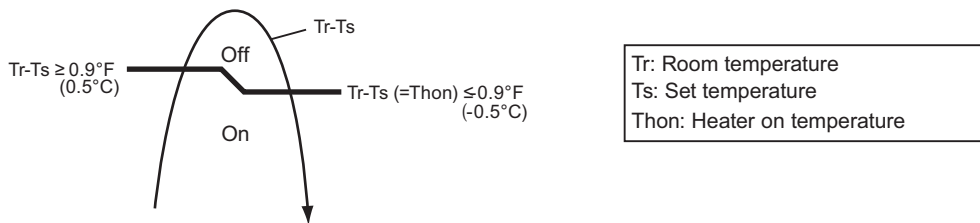
● Auxiliary heater control by outdoor temperature 3

This control selects heat pump or external heater according to the outdoor temperature. Even when outdoor temperature is high, the heating is performed by using both of heat pump and external heater.

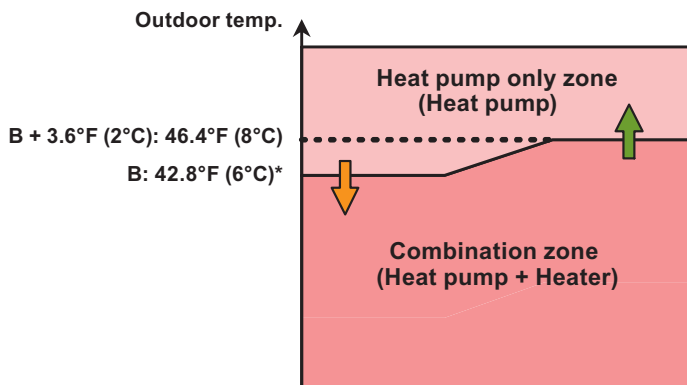
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of external heaters).
- All control temperatures will shift by adjusting “Thon”.
- Outdoor temperature zone boundary B: Adjustable by function setting number 67.

• External heater output



• Outdoor temperature zone

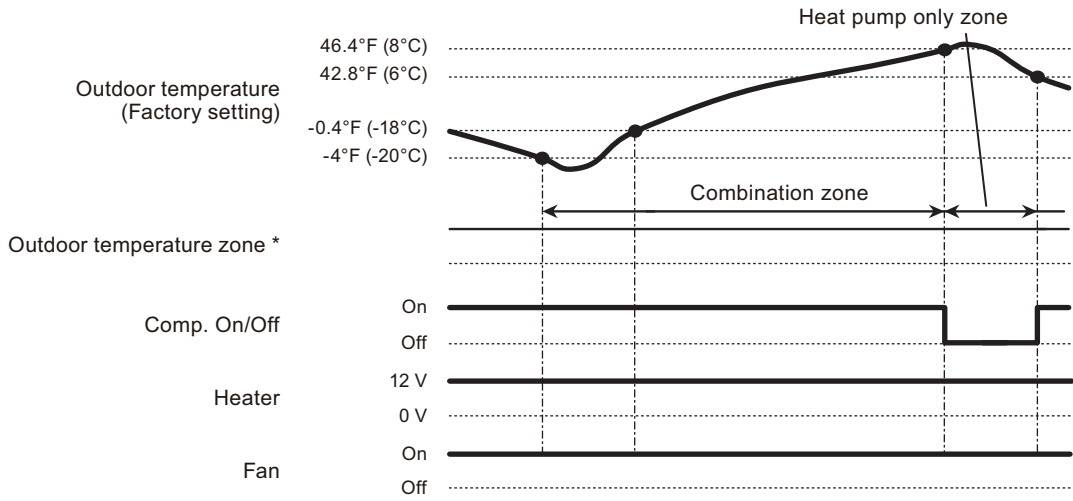


*: Adjustable by function setting 67

FIELD WORKING

FIELD WORKING

• Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

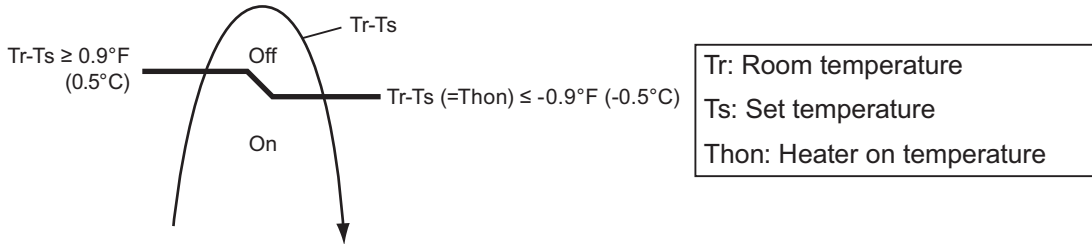
FIELD WORKING

● Auxiliary heat pump control

• External heater output

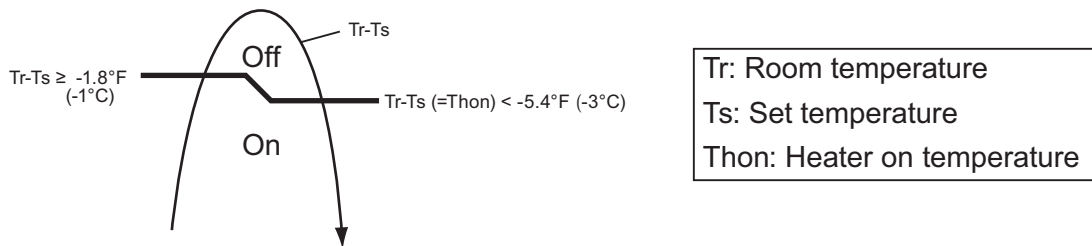
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)



• Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting “Thon”.

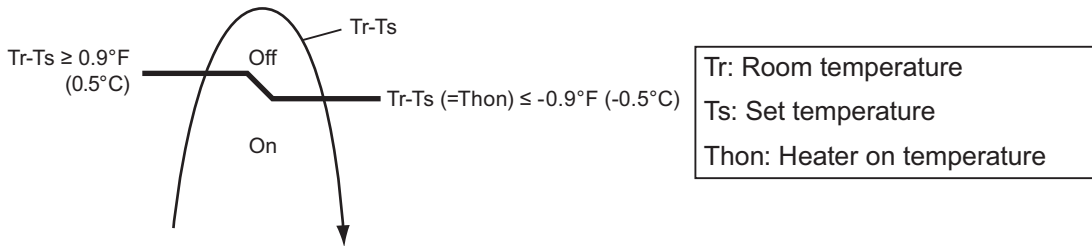


● Auxiliary heat pump control by outdoor temperature 1

• External heater output

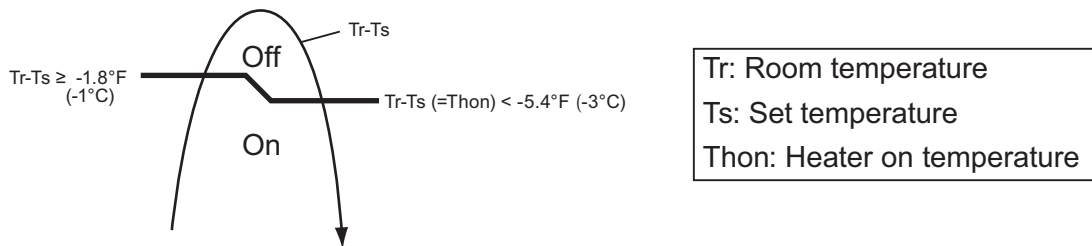
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)

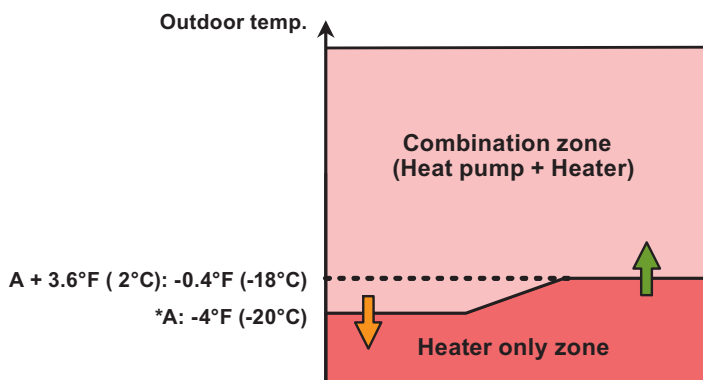


• Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting “Thon”.

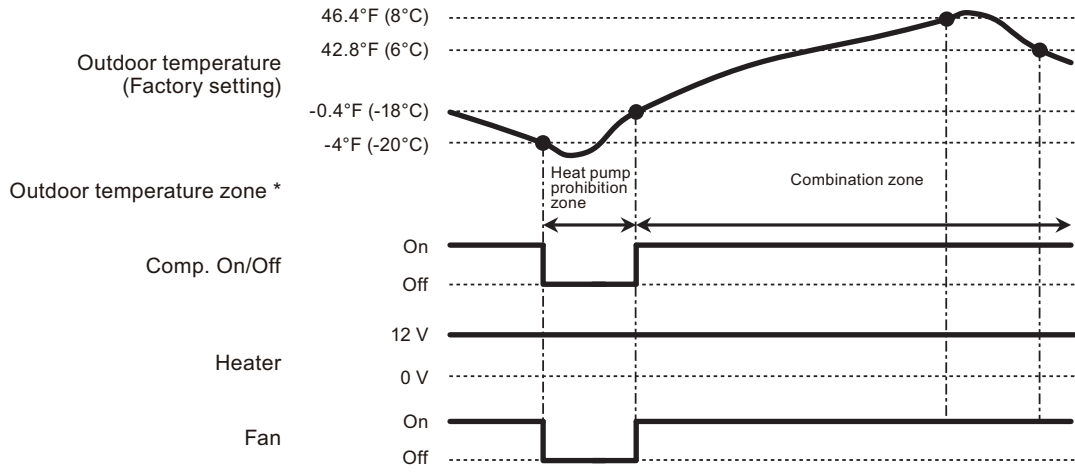


• Outdoor temperature zone



*: Adjustable by function setting 66

• Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

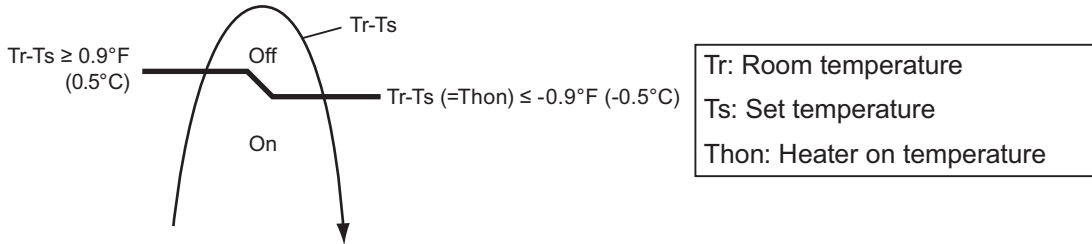
FIELD WORKING

● Auxiliary heat pump control by outdoor temperature 2

• External heater output

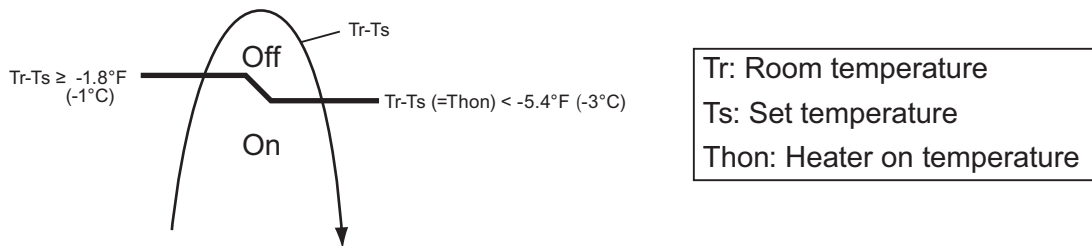
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)

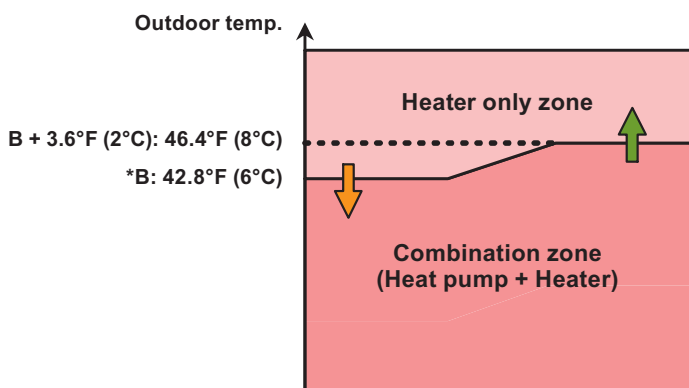


• Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting “Thon”.

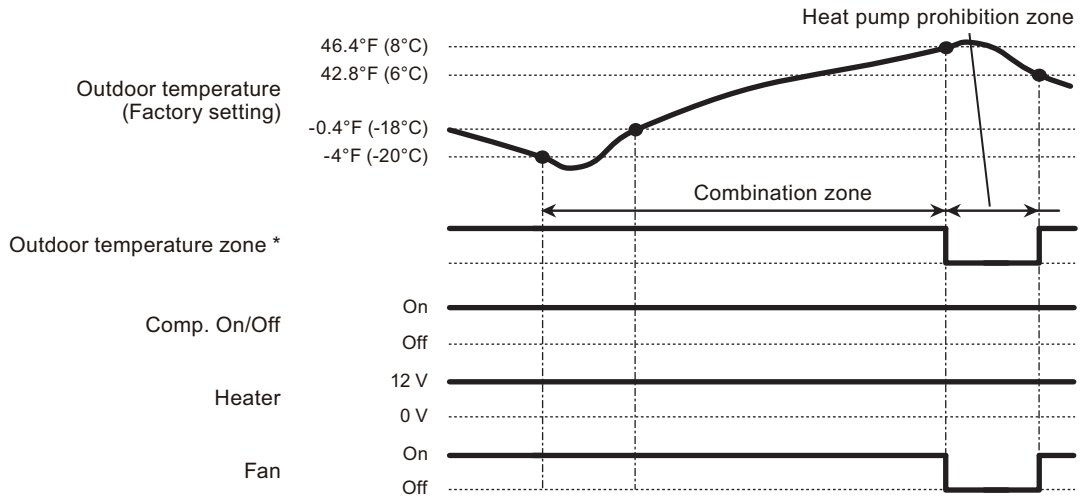


• Outdoor temperature zone



*: Adjustable by function setting 67

• Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

FIELD WORKING

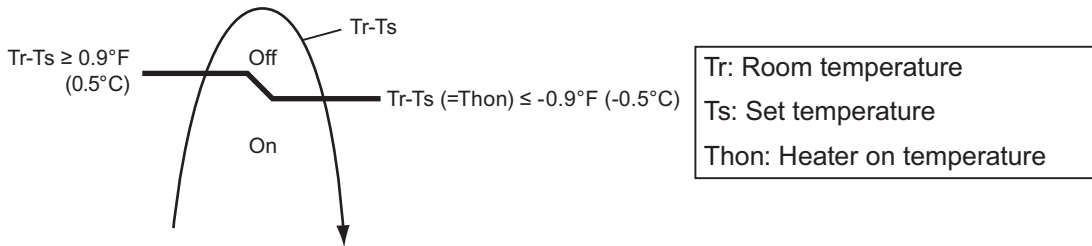
FIELD WORKING

● Auxiliary heat pump control by outdoor temperature 3

• External heater output

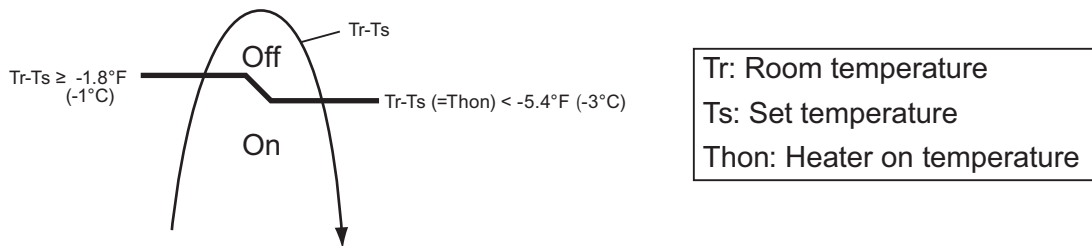
Operation	Condition
Heater on	Heater is on as shown in following diagram of heating temperature.
Heater off	<ul style="list-style-type: none"> • Heater is off as shown in following diagram of heating temperature. • Other than heating mode • Error occurred • Forced thermostat off

- Temperature of heater on (Thon): Set temperature (Ts) - 0.9 °F (- 0.5 °C)
- Temperature of heater off: Set temperature (Ts) + 0.9 °F (+ 0.5 °C)

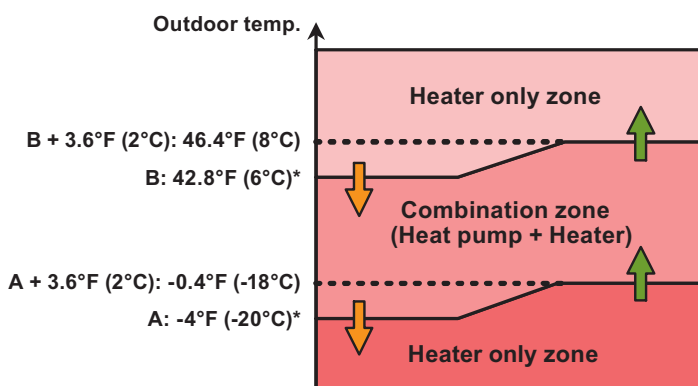


• Auxiliary heat pump On/Off

- Temperature of heater on (Thon): Adjustable by function number 62 (Operating temperature switching of heat pump).
- All control temperatures will shift by adjusting “Thon”.

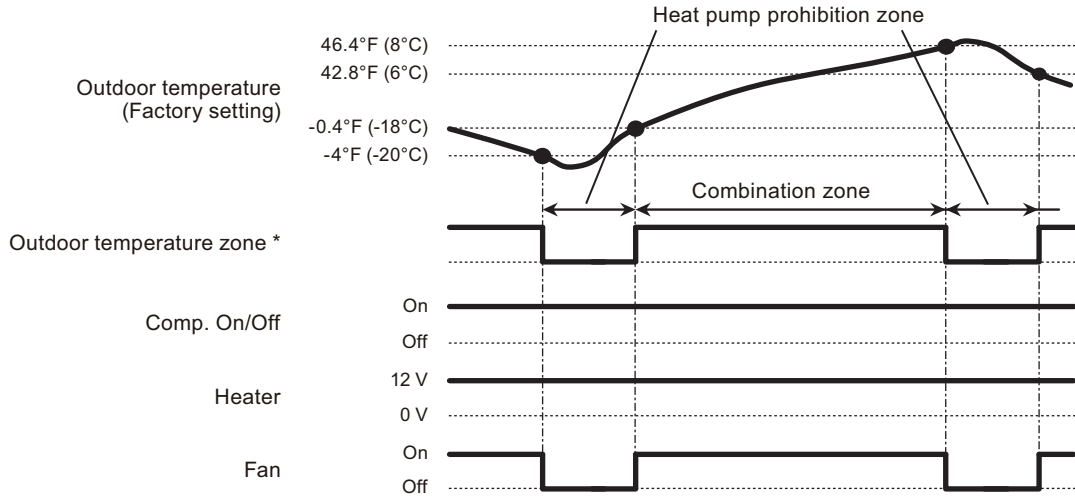


• Outdoor temperature zone



*: Adjustable by function setting 66 and 67

• Operation status



* The outdoor temperature zone transition from one to another will stay in that zone for minimum of 30 min.

NOTE: In following operations, compressor will be on in heat pump prohibition zone.

- Other than heating
- Test run

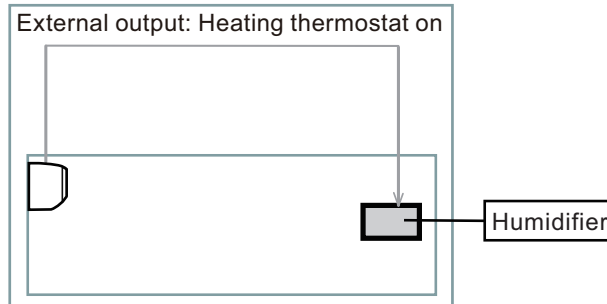
FIELD WORKING

FIELD WORKING

■ Heating thermostat on for humidifier

Situation	Indoor unit				
	Mode	Function setting	Rotary SW	External output	
		Heating thermostat on no. 60		Heating thermostat on	Indoor unit fan operation status
Example of individual connection	5	60-05	7	CN47	Not used
	6	60-06	8	CN312	
	7	60-07	9	CN311	
	8	60-08	A	CN310	

- Example of individual connection



- Operation status

The heating thermostat output for CNB01 (1-2 or 1-3 or 1- or 1-5) will be on when comp on or external heater on.

The heating thermostat output will be off when comp off and external heater off.

