

WORLDWIDE ELECTRIC CORPORATION

Warranty Policy - Motors



Warranty Length

The warranty length for WorldWide Electric Motors is as follows:

WORLDWIDE FRACTIONAL HP MOTORS

General Purpose Motors	Two (2) years from date of sale (invoice)
Stainless Steel / Washdown Duty Motors	Three (3) years from date of sale (invoice)
Jet Pump Motors	Two (2) years from date of sale (invoice)
Permanent Magnet DC Motors	One (1) year from date of sale (invoice)

WORLDWIDE FARM DUTY MOTORS

Two (2) years from date of sale (invoice)

WORLDWIDE OPEN DRIP PROOF (ODP) MOTORS

Two (2) years from date of sale (invoice)

WORLDWIDE PREMIUM EFFICIENCY SEVERE DUTY MOTORS

1-200 HP 3600 and 1800 RPM	Three (3) years from date of sale (invoice)
1-150 HP 1200 RPM	Three (3) years from date of sale (invoice)
3-300 HP 900 RPM	Two (2) years from date of sale (invoice)
200 HP 1200 RPM	Two (2) years from date of sale (invoice)
250-500 HP 3600, 1800 and 1200 RPM	Two (2) years from date of sale (invoice)

WORLDWIDE EXPLOSION PROOF MOTORS

Two (2) years from date of sale (invoice)

WORLDWIDE AGGREGATE MOTORS

Two (2) years from date of sale (invoice)

WORLDWIDE OIL WELL PUMP MOTORS

Two (2) years from date of sale (invoice)

WORLDWIDE CLOSE COUPLED PUMP MOTORS

Two (2) years from date of sale (invoice)

WORLDWIDE VERTICAL HOLLOW SHAFT MOTORS

Two (2) years from date of sale (invoice)

HYUNDAI PREMIUM EFFICIENCY MOTORS

Three (3) years from date of sale (invoice)

HYUNDAI IEEE-841 MOTORS

Five (5) years from date of sale (invoice)

HYUNDAI EXPLOSION PROOF MOTORS

Three (3) years from date of sale (invoice)

HYUNDAI SEVERE DUTY LARGE FRAME MOTORS

Three (3) years from date of sale (invoice)

HYUNDAI MEDIUM & HIGH VOLTAGE MOTORS

One (1) year from date of sale (invoice)

WORLDWIDE MOTOR SLIDE BASES

Three (3) years from date of sale (invoice)

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Warranty Procedure

ALL WORLDWIDE ELECTRIC MOTORS WITH THE EXCEPTION OF IEEE-841, EXPLOSION PROOF AND VERTICAL HOLLOW SHAFT MOTORS:

1. Motors up to and including 286T are covered by our nameplate only policy. If the motor has failed due to a manufacturer's defect within the warranty period, the customer must complete the NAMEPLATE WARRANTY CREDIT REQUEST FORM, attach the nameplate to the completed form and mail to WorldWide Electric for credit (photo of nameplate required for stainless steel / washdown duty motors). **Please note, the Nameplate Warranty Credit Request Form should be mailed via certified mail.** WorldWide Electric shall not be liable for any labor or operating costs connected with the replacement of the motor. The purchaser shall be responsible for any transportation charges connected with the replacement of the motor. This warranty is offered one time per end user, per application. If there are additional failures, please follow our normal warranty policy.
2. Motors 324T and above must be inspected by an authorized EASA service center or other approved motor shop for determination of cause of failure. Authorized EASA service centers are available inside and outside of the United States. Visit the EASA website at www.easa.com to find the nearest authorized service center. These shops may also be able to assist with non-warranty service.
3. The service center must provide a written estimate for inspection and a purchase order must be issued by WorldWide Electric prior to the motor inspection.
4. After completion of the motor inspection, the service center must complete the WARRANTY REPAIR REPORT, attach detailed photographs of the failure and e-mail to WorldWide Electric for review.
5. If the failure is determined to be from a defect in material or workmanship when operated under normal conditions and in accordance with nameplate characteristic limits, WorldWide Electric shall either repair or replace the motor, at the company's discretion. WorldWide Electric shall not be liable for any labor or operating costs connected with the repair / replacement of the motor.
6. Should WorldWide Electric choose to repair the motor, the service center must provide a written estimate for repair and a purchase order must be issued by WorldWide Electric prior to the repair being performed.
7. Should WorldWide Electric choose to replace the motor, the purchaser shall be responsible for any transportation charges connected with the replacement of the motor.
8. All warranties, regardless of frame size / motor size will be subject to WorldWide Electric's final approval.

ALL IEEE-841, EXPLOSION PROOF AND VERTICAL HOLLOW SHAFT MOTORS:

1. Motors must be inspected by a UL certified / authorized EASA service center for determination of cause of failure. Authorized EASA service centers are available inside and outside of the United States. Visit the EASA website at www.easa.com to find the nearest authorized service center. These shops may also be able to assist with non-warranty service.
2. The service center must provide a written estimate for inspection and a purchase order must be issued by WorldWide Electric prior to the motor inspection.
3. After completion of the motor inspection, the service center must complete the WARRANTY REPAIR REPORT, attach detailed photographs of the failure and e-mail to WorldWide Electric for review.
4. If the failure is determined to be from a defect in material or workmanship when operated under normal conditions and in accordance with nameplate characteristic limits, WorldWide Electric shall either repair or replace the motor, at the company's discretion. WorldWide Electric shall not be liable for any labor or operating costs connected with the repair / replacement of the motor.
5. Should WorldWide Electric choose to repair the motor, the service center must provide a written estimate for repair and a purchase order must be issued by WorldWide Electric prior to the repair being performed.
6. Should WorldWide Electric choose to replace the motor, the purchaser shall be responsible for any transportation charges connected with the replacement of the motor.
7. All warranties, regardless of frame size / motor size will be subject to WorldWide Electric's final approval.