Clean Air Starts Here

UV WARRANTY

Most PremierOne UV Products carry a lifetime warranty on electronics, and a two-year warranty on the lamps. In addition there is a four-year warranty from the date of installation for any subsequent owner.

These models include

MUV-401H, MUV-403H, MUV7-50PS, MUV7-50-PSOU, MUV7-50DR, MUV7-100DR, MUV7-100TR, MUV7-200QR.

PremierOne ER-UV14-24V UVC unit carries a three year warranty to the original homeowner.

Use of any lamp other than a genuine PremierOne lamp designed for our UV devices will void the warranty. The original lamps are warranted for a period of two years. This warranty does not cover lamps broken during shipping, installation or as a result of improper handling.

PREMIERONE PUREFLO WARRANTY

PremierOne PureFlo P6100 polarized media air cleaner carries a lifetime warranty on electronics. PremierOne PureFlo HP500 HEPA air cleaner carries a seven-year warranty.

PREMIERONE WARRANTY PROCEDURE

The wholesaler must contact PremierOne Products to obtain an RGA# (return authorization). Please do not provide a replacement unit before contacting us for information. The manufacturer reserves the right to send replacement parts or to replace the unit at its discretion.

This warranty does not cover any labor or damage resulting from improper installation or abuse.

The limited warranties described above are in lieu of any other warranty, whether expressed or implied, written or oral (including any warranty of merchantability or fitness for a particular purpose.) This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

In order to properly process the RGA# the following information is requested:

Model#
Serial#
Date of Install
Date of Failure
Did the technician replace the lamn(s)