Viega ProRadiant[™] Warranty



Viega LLC Limited Warranty GeoFusion® Fittings

Subject to the conditions and limitations in this Limited Warranty, Viega L.L.C. (Viega) warrants to property owners in the United States and Canada that GEOFUSION fittings (fittings) sold for use in ground source heat pump systems are manufactured from high density polyethylene PE 4710 resin and meet the specifications of ASTM D-2683 in effect at the time of manufacture. Further, Viega warrants that the fittings, when properly installed for use in ground source heat pump systems with SDR 11 IPS OD high density polyethylene pipe and under normal conditions of use will be free of failure caused by manufacturing defect for a period of ten (10) years from date of installation.

Under this limited warranty, you only have the right to reimbursement if the failure or leak resulted from a manufacturing defect in the products covered by this warranty and the failure or leak occurred during the warranty period. You do not have a remedy or right to reimbursement under this warranty and this warranty does not apply if the failure or any resulting damage is caused by: (1) components in the ground source heat pump systems other than those manufactured or sold by Viega (2) not designing, installing, inspecting or testing the system in accordance with applicable code requirements, if any, and recognized industry practices (for example the design and installation standards of the International Ground Source Heat Pump Association (IGSHPAand acceptable fusion joining procedures), (3) improper handling or storage of the fittings, exposure to pressures or temperatures in excess of the limitations on the fittings, exposure to unauthorized fluids, or failure to provide recommended freeze protection (4) acts of nature such as earthquake or other ground movement, fire, flood or lightening.

In the event of a leak or other failure in the fitting, it is the responsibility of the property owner to obtain and pay for the repairs. Only if the warranty applies will Viega be responsible for reimbursement under this warranty. The part or parts which claim failed should be kept and Viega contacted by writing to the address below or telephoning 1-800-976-9819 within thirty (30) days after the leak or other failure and identifying yourself as having a warranty claim. You should be prepared to ship, at your expense, the product which you claimed failed due to a manufacturing defect, document the date of installation, and the amount of any claimed bills for which you claim reimbursement. Within a reasonable time after receiving the product, Viega will investigate the reasons for the failure, which includes the right to inspect the product at Viega and reasonable access to the site of damage in order to determine whether the warranty applies. Viega will notify you in writing of the results of its review.

In the event that Viega determines that the failure or leak was the result of a manufacturing defect in the product covered by this warranty and occurred during the warranty time period, Viega will reimburse the property owner for reasonable repair or replacement charges resulting from the failure or leak. VIEGA SHALL NOT BE LIABLE FOR CONSEQUENTIAL, ECONOMIC LOSS DAMAGES UNDER ANY LEGAL THEORY AND WHETHER ASSERTED BY DIRECT ACTION, FOR CONTRIBUTION OR INDEMNITY OR OTHERWISE. THE ABOVE REMEDY IS THE EXCLUSIVE REMEDY UNDER THIS WARRANTY. THE ABOVE LIMITED WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. Other than this limited warranty, Viega does not authorize any person or firm to create for it any other obligation or liability with its products.

Some states do not allow the exclusion or limitation of incidental or consequential damages or limitations on the duration of implied warranties in certain types of transactions so the above exclusion or limitation may not apply to you. This limited warranty gives you specific legal rights and you also may other rights which vary from state to state. This warranty shall be interpreted and applied under the law of the state in which the product is installed.

This document subject to updates. For the most current Viega technical literature please visit www.viega.us Click Services -> Click Electronic Literature Downloads -> Select Product Line -> Select Desired Document